MAYFLOWER TRANSIT, LLC

U.S. DOT No. 125563

1st Revised Title Page

RESIDENTIAL HOUSEHOLD GOODS

NATIONWIDE INTERSTATE RELOCATION TARIFF

Tariff No. MT01 (STB AERM 1)

(Cancels tariff STB HGB 400-N; refer to Item 1 herein)



C Naming Distance & Commodity rates on Household Goods (as defined in Item 1)

BETWEEN points in the United States (excluding HI);

Also

BETWEEN points in the United States (excluding HI)
AND points in Canada

For Governing Publications, refer to Item 18.

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CHECK SHEET FOR TARIFF PAGES AND SUPPLEMENTS

Page number and revision number list all of the pages contained in this tariff consecutively. The pages of the tariff and the supplements to the tariff, listed on this page, bear issued dates that are the same as, or prior to, the issued date of this page.

EFFECTIVE SUPPLEMENTS

None currently in effect

ORIGINAL AND REVISED TARIFF PAGES

A "**0**" in the Revision column indicates an Original Page. The "**TP**" in the Page column indicates the tariff Title Page. The "*****" indicates issued on this date.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
TP	1	**26**	2	**56**	1	**79 – 99**	Reserved
1	*17	**27**	0	**57**	1	**100**	1
2	6	**28**	0	**58**	0	**101**	1
3	5	**29**	1	**59**	0	**102**	1
4	6	**30**	3	**60**	0	**102-A**	0
5	4	**31**	1	**61**	0	**102-B**	1
6	2	**32**	3	**62**	2	**102-C**	0
6-A	1	**32-A**	0	**63**	1	**102-D**	0
7	2	**33**	1	**63-A**	0	**102-E**	1
7-A	0	**34**	2	**63-B**	0	**102-F**	0
8	*3	**35**	*4	**64**	1	**102-G**	0
9	*4	**36**	1	**65**	1	**102-H**	0
10	*4	**37**	0	**66**	1	**102-I**	0
10-A	0	**38**	1	**67**	3	**102-J**	0
10-B	0	**39**	2	**68**	4	**102-K**	0
11	*4	**40**	0	**69**	2	**102-L**	0
11-A	1	**41**	0	**70**	2	**102-M**	0
12	0	**42**	1	**71**	4	**102-N**	0
13	0	**43**	0	**71-A**	2	**102-O**	0
14	1	**44**	1	**71-B**	2	**102-P**	0
15	1	**45**	1	**71-C**	2	**102-Q**	0
16	3	**46**	2	**71-D**	1	**102-R**	0
16-A	1	**47**	1	**71-E**	0	**103**	1
17	0	**48**	2	**71-F**	0	**104**	1
18	0	**49**	1	**72**	3	**105**	0
19	0	**50**	5	**73**	3	**106 – 130**	Reserved
20	1	**50-A**	1	**74**	3	**131**	1
21	1	**51**	4	**75**	3	**132**	1
22	1	**52**	4	**76**	3		
23	1	**53**	6	**77**	3		
24	0	**54**	1	**78**	3		
25	0	**55**	2	**78-A**	1		

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CONTENTS

SECTION	ITEM	SUBJECT	PAGE(S)
		- A -	
----	10000	Abbreviations; also Reference Marks	131 - 132
2	----	Additional Services	53 - 68
2	130	Additives, Weight	62
1	35	Advancing Charges	29
2	100	Application of Additional Service Charges	54
2	100	Application of Charges (Transportation and Additional Services)	53 – 54
1	1	Application of Tariff – Electronic Format	7
1	1	Application of Tariff to "Household Goods"	7
2	100	Application of Transportation Charge	53 - 54
1	17-1	Attempted Delivery to Residence from SIT	20
		- B -	
5	5099	Binding Estimate (Option "B" [Bound Only] – Containerized Shipments)	102-J
1	99	Binding Estimate (Option "NW" [Bound Only] – On Point Price Certainty Program)	51
1	98	Binding Estimate (Option "W" [Bound with Comparison to Actual Weight with Customer Per Cwt Credit] – On Point Price Certainty Program)	50
1	43	Bill of Lading (Contract Terms and Conditions)	34
1	42	Bill of Lading (Information to be Included on Face of Bill of Lading)	32
1	2	Bill of Lading and Rates	8
		- C -	
1	12	Cancellation of Tariff Pages, Items or Portions Thereof	15
Introduction	----	Check Sheet for Tariff Pages and Supplements	1
1 & 2	19 & 200	Claims, Loss or Damage	21, 65
1	11	Classification of Parts or Pieces of a Complete Article	15
2	207	Climate Control Service	65
1	20	Collection of Charges	24
1	21	Credit Cards – Payments	25
1	46	Collection of Tariff Charges on Shipments Lost or Damaged In Transit & Transported on More Than One Vehicle	37
1	6	Consolidation of Shipments	14
2	105	Carton Service (Packing/Carton; Unpacking; Crating; Uncrating; and Debris Removal)	55 – 57
2	106	Carton Only (For Packing by Owner [PBO])	57
2	240	Claim Assist	69
1	5	Control and Exclusive Use of Vehicle (Selected Delivery Date Service; Exclusive Use; and Space Reservation)	13
2	105	Crating Service	56
		- D -	
2	245	Date Change	69
2	230	Day Certain Loading	67
2	105	Debris Removal Service	56
1	44	Definition of Holidays	37
1	**C** 70	Delay Claims (Guaranteed Pickup & Delivery)	44
5	5002	Destination Services (Part B) – Containerized Shipments	102-D
2	115	Diversions and Extra Stopoffs	58

(Contents continued on next page)

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CONTENTS (Continued)

SECTION	ITEM	SUBJECT	PAGE(S)
		- E -	
1	50	Effective Date Governing Application of Tariff Provisions	39
1	75	Expedited Claim Settlement Service	45
----	10000	Explanation of Abbreviations and Reference Marks	131 - 132
2	120	Extra Labor, Special Services and Waiting Time	59 – 61
5	5120	Extra Labor and Waiting Time – Containerized Shipments	102-M
2	115	Extra Stopoffs and Diversions	58
5	5115	Extra Stops – Containerized Shipments	102-L
1 & 5	3; 62; & 5003	Extraordinary Value Article Declaration	8; 43; & 102-G
		- F -	
2	155	Ferry, Island and Service (Remote Location) Charges	63-A
2	250	Flagship Protection℠	70
1	24	Fractions, Disposition of	26
1	3	Full Value Protection (Valuation) –Deductibles $0; $250; $500; $750; and $1,000	8
5	5003	Full Value Protection (Valuation) –Deductibles $0; $250; and $500 – Containerized Shipments	102-E
		- G -	
1	40	General Price Adjustment	40
1	18	Governing Publications	20
1	70	Guaranteed Pickup and Delivery	44
5	5070	Guaranteed Pickup and Delivery – Containerized Shipments	102-H
		- H -	
1	62	High Value Inventory	43
1	44	Holidays, Definition of	37
1	22	Hourly Rates	22
1	1	"Household Goods", Application of Tariff to	7
Introduction	----	How To Use This Tariff	5
		- I -	
1 & 2	33 & 125	Impractical Operations and Shuttle Service	27; 61
1	14	Inspection of Articles	15
1	15	Insurance	15
2	155	Island, Ferry and Service (Remote Location) Charges	63-A
1	62	Inventory of Articles Valued In Excess of $100 Per Pound	43
		- M -	
1	10	Marking or Tagging Freight	14
1	25	Minimum Charge	26
2	235	**d** (Provisions Cancelled)	68
		- N -	
1	96	Non-Binding – Named Shippers (Mark Down), Rates for	46
1	97	Non-Binding – Named Shippers (Mark Up), Rates for	48
1	48	Notification When Status of SIT Shipment Changes	39
		- O -	
5	5002	Origin Services (Part A) – Containerized Shipments	102-C
2	175	Overtime Loading and Unloading Service	63-B
5	5175	Overtime Loading and Unloading Service – Containerized Shipments	102-P
5	5105	Overtime – Packing & Unpacking (Full Service) – Containerized Shipments	102-K

(Contents concluded on next page)

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CONTENTS (Concluded)

SECTION	ITEM	SUBJECT	PAGE(S)
		- P -	
2	105	Packing and Carton Service	55 – 57
5	5105	Packing & Unpacking (Full Service) – Overtime – Containerized Shipments	102-K
2	210	Pickup and Delivery Charges on SIT Shipments	66
1	27	Pickup and Delivery Service, Warehouse	26
1	51	Procedures Governing Overcharge and Duplicate Payment Claims	39
1	32	Prohibited and Restricted Articles	27
		- R -	
1	56	Rates Based on Minimum Weight or Volume	42
1	16	Rate Schedule Application, Transportation	15
----	10000	Reference Marks; also Abbreviations	131 - 132
1	3	Released and Declared Shipment Value (Valuation)	8
5	5003	Released and Declared Shipment Value (Valuation) – Containerized	102-E
1	58	Removal or Placement of Property At Inaccessible Locations	42
		- S -	
2	155	Service (Remote Location) Charge; also Ferry and Island Service Charge	63-A
2 & 1	125 & 33	Shuttle Service and Impractical Operation	61, 27
5	5125	Shuttle Service – Containerized Shipments	102-O
2	251	On Point Preferred℠ - Third Party Service Vendors	71
2	252	On Point Preferred℠ - Essential	72
2	253	**d**	73
2	**A R** 255	On Point Preferred℠ - PLUS 1	74
2	**A R** 257	On Point Preferred℠ - PLUS 2	75
2	**A R** 258	On Point Preferred℠ - PLUS 3	76
2	**A R** 259	On Point Preferred℠ - PLUS 4	77
2	**A R** 260	On Point Preferred℠ - ULTIMATE	78
2	115	Stopoffs, Diversions, and Adverse Claims	58
5	5115	Stopoffs – Containerized Shipments	102-L
1 & 2	17 & 185	Storage-In-Transit (SIT)	17, 64
5	5185	Storage-In-Transit (SIT) – Containerized Shipments	102-Q
		- T -	
1	29	Tariffs Naming Rates for Other Household Goods Commodities	26
2	100	Transportation Charge, Application	53 – 54
1	16	Transportation Charge Rate Schedule, Application	15
3	----	Transportation Charge, Application	100
4	----	Transportation Charge, Application	101
5	----	Transportation Charge, Application – Containerized Shipments [Full Service]	102
6	----	Transportation Charge, Application	103
7	----	Transportation Charge, Application	104
		- U -	
2	105	Uncrating Service	56
2	105	Unpacking Service	55
5	5105	Unpacking & Packing (Full Service) – Overtime – Containerized Shipments	102-K
		- V -	
1	3	Valuation (Full Value Protection and $ .60 Per Pound Per Article)	8
5	5003	Valuation (Full Value Protection and $ .60 Per Pound Per Article) – Containerized Shipments	102-E
		- W -	
2	120	Waiting Time	60
5	5120	Waiting Time – Containerized Shipments	102-M
1	27	Warehouse Pickup and Delivery Service	26
1	4	Weighing and Weights	12
2	130	Weight Additives	62

For explanation of Abbreviations and Reference Marks used herein, refer to Item 10000.

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HOW TO USE THIS TARIFF

STB AERM 1 (hereinafter "Tariff **MT01**") serves as the sole tariff of Mayflower Transit, LLC that governs its transportation of household goods **C** (loose-loaded or containerized), as defined in 49 U.S.C. § 13102 (10), in interstate commerce, as defined in 49 U.S.C. § 13102 (12). Tariff MT01, including the written and electronic components thereof, may be reviewed at the following internet web address: www.mayflower.com, and at Mayflower Transit, LLC, One Mayflower Drive, Fenton, Missouri 63026, or at the office of a Mayflower agent and is available upon request.

The provisions regarding the governing rules and regulations and the explanation of the transportation services and additional services are contained in this written component of Tariff MT01 (see Item 1 of tariff). The electronic component of the tariff consists of the software portion (see Item 1 of tariff) that generates the tariff rates and charges.

This tariff uses U.S. zip codes or Canadian postal codes of the origin and destination cities to calculate certain rates and charges for transportation and additional services.

To correctly determine the transportation charge for a shipment moving under a non-binding estimate, you must know the **weight** of the shipment, the **zip/postal codes** for the origin and destination cities, **load date**, and the national average price of **diesel fuel** as published by the U.S. Department of Energy on the first Monday of that or the preceding month, as explained in Item 16. This average diesel fuel price can be obtained by calling the DOE Fuel Hot Line at 202-586-6966 or via the DOE Internet website at www.eia.doe.gov.

TRANSPORTATION SERVICES

The transportation charge in this tariff **includes** the following transportation services, among others: loading of the shipment at the point of origin, transportation by motor carrier to the point of destination, and the unloading of the shipment at destination. The transportation charge does **not** include the charges for any Additional Services listed in Sections 1, 2 and/or **C** 5 of the tariff. The transportation charge is further explained in Item 100 of the tariff.

The transportation charge is applicable for the interstate transportation of household goods **C** (loose-loaded or containerized) within the United States (except Hawaii) and between points in the United States and points in Canada. The transportation charge for a shipment is specific to the particular origin and destination cities between which the shipment will move, as determined by the U.S. postal zip codes and Canadian postal codes of the cities (within Alaska and Hawaii, the Mileage Guide distance is used to determine the applicable charges). In addition, the transportation charge is specific to the particular weight of the shipment, the loading date (or binding date, if a binding estimate is provided) of the shipment, and the national average price of diesel fuel for the relevant date, as determined by the DOE (See Item 16).

The software portion of the tariff will generate a transportation charge taking into account the shipment's particular parameters, which will also constitute the carrier's transportation rate for that shipment. In order to display all of the permutations of possible zip and postal codes, different weights, load date, and varying diesel fuel prices, the exact transportation charges are generated by the software portion of this tariff, rather than provided in this written component of the tariff. The electronic component of the tariff and the rates and charges generated by the software portion, together with the written component of the tariff thus, form an integral part of this tariff and are incorporated herein.

ADDITIONAL SERVICES

Additional Services are those services requested by the shipper or necessary to complete the shipment, and which are **not** included in the transportation charge. The software portion of the tariff generates the applicable rates and charges, if any, for the Additional Service described below. Refer to Item 100 of the tariff for more information on application of Additional Services.

Item 3 (Released and Declared Value). The charges in this item are applicable when the shipment is declared or released for transportation under the Full Value Protection provisions. The shipper may select from 5 deductible options.

Item 35 (Advancing Charges). This item applies when charges are advanced by the carrier for services performed by third parties at the request of the shipper or required by a governmental or a local authority.

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ADDITIONAL SERVICES (Cont.)

Item 105 (Carton Service). This item applies when the carrier furnishes cartons and performs the packing of some or all of the articles in the shipment. The item applies on a hundredweight basis for complete (full-pack jobs) shipments and on a per carton basis for partial shipment pack jobs. Regular time and overtime rates are applicable, based on the time of the day and the day of the week that the service is performed. The rates contained in the software portion of the tariff include the cartons and packing materials. Rates are **not** applicable for cartons that are supplied but **not** packed by the carrier.

Rates for full and custom unpacking, crating service and for debris disposal (when the shipper does his or her own unpacking and the carrier is requested to remove and dispose of cartons and packing materials) are also provided in this item.

Item 106 (Carton Only). This item applies when shipper requests the carrier to furnish cartons for shipper's own use, and no carrier packing service is intended for these cartons.

Item 115 (Stopoffs and Diversions). This item contains the provisions that are applicable when a shipment is diverted or when additional stops are made to perform extra pickups or deliveries.

Item 120 (Extra Labor, Special Services and Waiting Time). This item applies when the carrier provides extra labor, special services (such as disassembling or assembling unusual articles), or waiting time.

Item 125 (Shuttle Service). This item applies when the shipper requests shuttle service for pickup or delivery at inaccessible locations.

Item 130 (Weight Additives). This item applies when large articles such as boats, boat trailers or campers are included in the shipment.

A R C Item 155 (Ferry, Island and/or Service [Remote Location] Charges). This item applies when origin and/or destination is located (a) at a point accessible only via use of a ferry; (b) on an island that requires applying an island service charge; and/or (c) at a remote location that requires applying a service charge.

Item 175 (Pickup or Delivery Service on Saturdays, Sundays or Holidays). This item applies when the carrier performs pickup or delivery service on weekends, holidays, or after hours at the specific request of the shipper or if required by landlord requirements or local ordinances.

Item 185 (Storage-in-Transit). This item applies when storage-in-transit is performed, based on the location where the storage is provided, except as otherwise provided in the item.

When storage-in-transit is provided, an additional SIT valuation charge applies in an amount equal to 10% of the shipment valuation charge when the shipment is transported under Full Value Protection. The SIT valuation charge applies for each storage period of 15 days (or fraction thereof).

> ***Example:*** *A 5,000-pound shipment released at $30,000 is placed into SIT for 17 days. The shipment valuation charge would be $230.00 (at the $250 deductible level) and the SIT valuation charge would be 10% of the shipment valuation charge for each 15 days or fraction thereof of storage, or $46.00 (10% times $230 times 2).*

In this example, remember that the SIT valuation charge applies in 15-day increments. Therefore, since the SIT period continued into the second 15-day period, the SIT valuation charge applies twice.

Item 200 (Claims, Loss and Damage). This item applies when the carrier performs claim resolution services on behalf of a third party.

Item 207 (Climate Control Service). This item applies when carrier provides insulated units equipped with air-ride suspension and mechanical units that supply refrigeration, heating or humidity control for the shipment.

Item 210 (Pickup and Delivery Charges on Storage-In-Transit Shipments). This item applies on SIT shipments when the carrier provides pickup or delivery service between the storage location and the residence. Charges are based on the zip code applicable at the storage location and the distance between the storage location and the residence, except as otherwise provided in the item.

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ADDITIONAL SERVICES (Cont.)

C Item 230 (Day Certain Loading). This item applies when shipper requests a specific loading date. The service includes pickup from residence, transport to carrier agent's warehouse, handling into the warehouse, holding the shipment in the warehouse and handling out of warehouse for further interstate movement.

Item 240 (Claim Assist). The fee under this item (when service is purchased by customer) applies when carrier is requested by customer to provide expedited on-site assistance in completing cargo loss or damage claim form, and make or arrange for necessary repairs or cash settlement.

Item 245 (Date Change). The fee under this item (when service is purchased by customer) applies when customer requests a change in the pick-up and/or delivery date(s) within 72-hours of the 1st day of the original load date.

Item 250 (Flagship Protection℠). The fee under this item (when service is purchased by customer) extends carrier's liability for loss or damage coverage to include 1) pairs and sets; 2) mechanical / electronic malfunction; and 3) acts of God.

Item 255 (On Point Preferred℠). The fee under this item (when service is purchased by customer) provides the customer with a package of services. This package of services includes all of the following: 1) Claim Assist; 2) Destination Debris Pickup; 3) Destination Connection Assistance; 4) Destination Waiting Time; 5) Additional Delay Payment Provisions; 6) Date Change; 7) Flagship Protection℠; and 8) Additional $25,000 Valuation Protection.

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ITEM 1
APPLICATION OF TARIFF TO HOUSEHOLD GOODS & ELECTRONIC FORMAT

The description of property to which the rates, rules and regulations of this tariff will apply is that class of property defined by **49 U.S.C. § 13102 (10) (A)**, as a commodity under the following commodity description:

❑ **HOUSEHOLD GOODS.**
The term 'household goods', as used in connection with transportation, means **PERSONAL EFFECTS AND PROPERTY USED OR TO BE USED IN A DWELLING,** when a part of the equipment or supply of such dwelling, and similar property if the transportation of such effects or property is:

(A) Arranged and paid for by the householder, except such term does **not** include property moving from a factory or store, other than property that the householder has purchased with the intent to use in his or her dwelling and is transported at the request of, and the charges are paid to the carrier by, the householder, or

(B) Arranged and paid for by another party.

This tariff applies for the transportation of household goods **C** (loose-loaded or containerized) shipments between points in the United States and Canada, as follows:

1. BETWEEN points within the United States, including Alaska (via motor-water-motor or all-motor service), but excluding Hawaii, and

2. BETWEEN points within Hawaii on shipments having a prior or subsequent movement in interstate or international commerce, and

3. BETWEEN points in the United States (including Alaska, but excluding Hawaii), on the one hand, AND, on the other, points in Canada.

International shipments BETWEEN points in the United States AND Mexico and overseas shipments BETWEEN points in other Foreign Countries AND the continental United States are **not** included in the application of this tariff.

For provisions in effect prior to the effective date of this Tariff, refer to Tariff STB HGB 400-N, supplements thereto and revisions thereof, issued by the Household Goods Carriers' Bureau Committee.



❑ **ELECTRONIC FORMAT.**
This tariff is published and is made available to the Surface Transportation Board, shippers and other interested parties. The tariff contains two components:

(1) This **written component**, which can be printed from a PDF file, that contains the **governing rules** and **regulations** and an explanation of the **Transportation Services** and **Additional Services**, and

(2) An **electronic component** that generates the **Transportation Charge** and the rates and charges applicable for **Additional Services** performed in the United States and Canada.

References that appear throughout the tariff to "in this tariff" or "in this item" **include** both this written component and the electronic component of the tariff.

The written component of the tariff and the rates and charges contained in the electronic component of the tariff may be viewed and printed at the following internet web address: **www.mayflower.com**. The tariff may also be inspected at the offices of the carrier or its agents. On request, the carrier will furnish a copy of any tariff provision containing carrier's rules, regulations and explanations of the Transportation Services and Additional Services governing the shipment contained in the written component of the tariff and a copy of the rates and charges generated by the software portion of the electronic component of the tariff for the shipment.

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C ITEM 1 (Cont.)
APPLICATION OF TARIFF TO HOUSEHOLD GOODS & ELECTRONIC FORMAT

The web-based published rate application at the internet web address above presents the tariff rates and charges without any adjustments under either Item 96 (Mark Down) or Item 97 (Mark Up). Please remember that rates and charges generated by the software portion of the electronic component of the tariff and presented by the web-based published rate application might be changed by binding estimates, mark downs, mark ups, deductible levels of Full Value Protection as well as other provisions of the governing rules and regulations contained in the written component of the tariff.

NOTE: The **written component** is provided in a PDF (portable document format) file, and therefore, the tariff will require use of a PDF reader from Adobe Systems to access this file. This PDF reader is available free of charge from **www.adobe.com**.

Changes, updates, cancellations and revisions to tariff provisions, whether components are written or electronic, will be accomplished by reissue of the affected provisions or by supplement. Revisions, authenticity and effectiveness of affected provisions can be obtained and verified at the following Internet Web Address: **www.mayflower.com.**

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ITEM 2
BILL OF LADING AND RATES

Unless otherwise provided in this tariff, when property is transported subject to the provisions of this tariff, or as amended, the acceptance and the use of the Uniform Household Goods Bill of Lading as described herein is required.

(a) If a Bill of Lading is issued on the order of the shipper, or his agent, in exchange or substitution for another Bill of Lading, the shipper's signature to the prior Bill of Lading as to the statement of value or otherwise, or election for common law or Bill of Lading liability, in or in connection with such prior Bill of Lading, shall be considered a part of the original Bill of Lading as fully as if the same were written or made in connection with the original Bill of Lading.

Any alteration, addition or erasure on a Bill of Lading made without a special notation thereon by the agent of the carrier issuing the Bill of Lading shall be without effect and the Bill of Lading shall be enforceable according to its original terms.

(b) The rates and charges shown herein are reduced rates conditioned upon the use of the Uniform Household Goods Bill of Lading. Consignor at his option, may elect not to accept the terms of the Uniform Household Goods Bill of Lading, and in lieu thereof to have the carrier transport the property with carrier's liability limited only as provided by common law and by the laws of the United States and the several States insofar as they are applicable, but subject to the terms and the conditions of the Uniform Household Goods Bill of Lading insofar as such terms and conditions are not inconsistent with such common carrier's liability; the rate charged therefore will be 100 percent higher than the transportation rate contained in this tariff as would be applicable for such shipment if offered for transportation at a released value not exceeding 60 cents per pound, per article.

When the consignor elects not to accept any of the terms of such Bill of Lading he must give notice to the initial carrier of such election. The initial carrier must indicate the receipt of such notice by writing or stamping thereon a clause signed by the carrier reading:

> "In consideration of the higher rate charged, the property herein described will be carried, and the services to be rendered hereunder will be performed, with the carrier's liability limited only as provided by law; but subject to the terms and conditions of this Bill of Lading insofar as they are not inconsistent with such common carrier's liability."

(c) All rates and charges herein are dependent upon the shipment being released in accordance with the provisions of Item 3 of this tariff.

ITEM 3
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

The carrier's maximum liability in the event of loss or damage shall be either:

(1) **A R** The lump sum value declared by the shipper, which may not be less than $5,000 or $6.00 per pound multiplied by the actual weight of the shipment, in pounds, whichever is greater, or

(2) The actual loss or damage not exceeding sixty (60) cents per pound of the weight of any lost or damaged article when the shipper has released the shipment to the carrier, in writing, with liability limited to sixty (60) cents per pound per article.

Unless the shipper expressly waives carrier's maximum liability as set forth in Part (1) above and releases the shipment to a value not exceeding 60 cents per pound per article, the carrier's maximum liability for loss or damage shall be either the lump sum value declared by the shipper or an amount equal to not less than $6.00 for each pound of weight in the shipment, whichever is greater.

As used in this tariff, the phrases, "released value", "declared value", and "value declared by the shipper" shall have the same meaning.

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ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

Carrier's **maximum liability** and the **valuation charges** specified herein for the assumption of liability shall be subject to selection by the shipper, **prior to loading**, of an appropriate maximum valuation amount and either deductible Option "A", "B", "C", "D" or "E". Shipper may declare or release the shipment to a higher maximum valuation amount, subject to one of the amounts shown in the table herein. To avoid these additional charges, shipper must agree that if articles are lost or damaged, carrier liability will not exceed 60¢ per pound for the actual weight of any lost or damaged article or articles in the shipment.

OPTION "A" - NO DEDUCTIBLE:
Under Option A, the **carrier** assumes responsibility for the declared or released maximum valuation amount.

OPTION "B" - $250 DEDUCTIBLE:
Under Option B, in consideration of a reduction in the valuation charge, the **shipper** assumes responsibility for the first $250.00 of any claim, except as otherwise provided for in Paragraph (i).

OPTION "C" - $500 DEDUCTIBLE:
Under Option C, in consideration of a reduction in the valuation charge, the **shipper** assumes responsibility for the first $500.00 of any claim, except as otherwise provided for in Paragraph (i).

OPTION "D" - $750 DEDUCTIBLE:
Under Option D, in consideration of a reduction in the valuation charge, the **shipper** assumes responsibility for the first $750.00 of any claim, except as otherwise provided for in Paragraph (i).

OPTION "E" - $1,000 DEDUCTIBLE:
Under Option E, in consideration of a reduction in the valuation charge, the **shipper** assumes responsibility for the first $1,000.00 of any claim, except as otherwise provided for in Paragraph (i).

FULL VALUE PROTECTION								
If $6.00 Times the Weight OR if the Lump Sum Amount Declared IS:			THEN THE MAXIMUM VALUATION IS:	* CHARGE (In Dollars)				
				OPTION "A" NO DEDUCTIBLE	OPTION "B" $250 DEDUCTIBLE	OPTION "C" $500 DEDUCTIBLE	OPTION "D" $750 DEDUCTIBLE	OPTION "E" $1,000 DEDUCTIBLE
$1	To	$5,000	**A R $5,000**	$107	$75	$59	$43	$27
$5,001	To	$10,000	**A R $10,000**	$164	$115	$90	$66	$41
$10,001	To	$15,000	**C $15,000**	$198	$139	$109	$79	$56
$15,001	To	$20,000	**$20,000**	$232	$162	$128	$93	$74
$20,001	To	$30,000	**$30,000**	$328	$230	$180	$131	$105
$30,001	To	$40,000	**$40,000**	$428	$300	$235	$171	$150
$40,001	To	$50,000	**$50,000**	$486	$340	$270	$225	$180
$50,001	To	$60,000	**$60,000**	$560	$392	$320	$270	$216
$60,001	To	$75,000	**$75,000**	$645	$463	$395	$335	$271
$75,001	To	$100,000	**$100,000**	$798	$615	$520	$460	$367
$100,001	To	$125,000	**$125,000**	$958	$768	$650	$575	$460
$125,001	To	$150,000	**$150,000**	$1,115	$922	$795	$690	$572
$150,001	To	$175,000	**$175,000**	$1,285	$1,088	$960	$820	$715
$175,001	To	$200,000	**$200,000**	$1,453	$1,253	$1,125	$980	$875
$200,001	To	$225,000	**$225,000**	$1,618	$1,418	$1,288	$1,143	$1,020
$225,001	To	$250,000	**$250,000**	$1,783	$1,583	$1,450	$1,303	$1,180
$250,001 and over			**(See Note 2)**	$.67 per $100	$.60 per $100	$.55 per $100	$.50 per $100	$.45 per $100

***** = For shipments transported **TO** or **FROM** points in Alaska, the valuation charge is two-times the amount shown.

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ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

NOTE 1: When storage-in-transit is provided, an additional SIT valuation charge applies in an amount equal to ten (10%) percent of the shipment valuation charge when the shipment is transported under the Full Value Protection option. The SIT valuation charge applies for each storage period of 15 days (or fraction thereof).

NOTE 2: The charge for a maximum valuation **exceeding $250,000** shall be the ***applicable charge for the first $250,000*** of declared or released valuation **PLUS** the stated **additional rate per $100 (or fraction thereof)** for the amount of valuation in **excess of $250,000**.

NOTE 3: This item applies only on household goods shipments as defined in Item 1 (Application of Tariff to Household Goods & Electronic Format).

(a) **A R** The released value must be entered on the **Estimate / Order for Service (EOS)** in either the **Full Value Protection Option** side OR the **Minimum Liability Option** *($ .60 Per Pound Per Article)* side (as shown below). This selection must be properly completed and confirmed by 1) customer's initials where needed within the Valuation Options box to indicate the valuation option declared and 2) customer's signature at the bottom of Estimate / Order for Service acknowledging the valuation selected and receipt of the Estimate and/or Order for Service.

VALUATION OPTIONS

You must complete this section.

Our liability for loss or damage to your goods is limited under federal law. In this section, you must choose how much liability we will have for loss or damage to your goods. **THIS IS NOT INSURANCE**. Your selection here will replace and override any valuation selection that you have previously made.

FULL VALUE PROTECTION OPTION

"Full Value Protection" means that if any of your goods are lost, destroyed or damaged while in our custody, then at our option and up to the maximum amount of our liability, we will either 1) repair the goods to the extent necessary to restore them to the same condition as when they were received by us, or pay you for the cost of such repairs; or 2) replace the goods with goods of like kind and quality, or pay you for the cost of such a replacement.

By law, our maximum liability to you is $6.00 times the weight of your shipment; however, this amount will never be less than $5,000. You can increase the dollar amount of our maximum liability for an additional charge by following the directions below.

You should ask yourself several questions, and provide answers below, when selecting the Full Value Protection Option:

1. **What do I want your maximum liability, in dollars, to be to me for loss or damage to my goods? (Initial ONE)**

_____ **(Initial)** I accept your automatic maximum level of liability of $6.00 times the weight of my shipment. Based on the estimated weight of my shipment, this amount is **$**_____

_____ **(Initial)** I want to increase the dollar value of your maximum liability to the amount I write here: The carrier's maximum liability for my shipment is **$**_____ (Optional, see above)

2. **Do I want to reduce my charges by agreeing to a deductible?**

Claim payments will be made to you for loss or damage to your goods without a deductible. However, in exchange for lower Full Value Protection charges you can agree to a deductible. If you decide to do this, you **must** check your selection, below:

☐ **$250 Deductible** ☐ **$500 Deductible** ☐ **$750 Deductible** ☐ **$1,000 Deductible**

OR

(Choose one. Do not fill out both sides.)

MINIMUM LIABILITY OPTION

RELEASED RATE LIABILITY
(60 Cents Per Pound Per Article)

"Minimum Liability" means that if any of your goods are lost or damaged while in our custody, our liability to you is limited to no more than 60 cents times the weight of each item that is lost or damaged, even if the actual value of that item is much higher.

This is the minimum amount of liability for your goods that we are required to provide to you under federal law, and is provided at no charge. **If you do not complete this section, your shipment will be transported at the FULL VALUE PROTECTION Option and you will be charged the applicable Full Value Protection charge.**

Minimum Liability Option is **considerably less than the average value of household goods**. We do not recommend that you agree to this Minimum Liability Option unless you have adequate protection for your goods from elsewhere.

In order to choose the Minimum Liability Option, and waive Full Value Protection Option, you **must** initial below and complete the following:

_____ **(Initial)** **WAIVER: I release my shipment at:** _____
[Write ***"60 cents per pound"*** on the line above.]

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A R C ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

(b) One of the following Valuation blocks (i.e., Part A *or* Part B) will be on the **Bill of Lading (BOL)** alerting customers to their prior selection of either the **Full Value Protection Option** (see Part A) OR **Minimum Liability Option** (see Part B) which was declared on the Estimate / Order for Service. Prior to LOADING, customers may **CHANGE** their valuation selection by completing and signing the "**Change of Valuation Selection**" area (see Part C) on the Bill of Lading.

PART A: Applies when confirming a customer's selection of **Full Value Protection Option** as declared and signed for on the Estimate / Order for Service.

IMPORTANT: PLEASE READ
THIS IS A CONFIRMATION OF YOUR VALUATION SELECTION

YOU HAVE CHOSEN FULL VALUE PROTECTION. Our records show that you have chosen **FULL VALUE PROTECTION** option and that you have agreed that our liability to you for loss and damages will be to repair or replace those goods, up to a **maximum of $**_____ **with $**_____ **deductible**. If this is not correct, or if you want to CHANGE your valuation selection, complete the "Change Valuation Selection" section on Page 3.

If you would like for us to move items that are worth more than $100 per pound, times the weight of each of those items, then you need to identify those items on a special inventory form which we will give you. Federal law also requires that we provide you with this notice for your review. Please take a moment to read it, and sign below.

*"I acknowledge that I have prepared and retained a copy of the **"Inventory of Items Valued in Excess of $100 Per Pound Per Article"** that are included in my shipment and that I have given a copy of this inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such articles for which a claim for loss or damage is made on the attached inventory."*

Sign: X_____ **Date:** _____

IMPORTANT NOTICE. This is not insurance. You have the right to choose, up until the time your goods start to be loaded, to either: (1) select a Full Value Protection option, or (2) waive Full Value Protection and release your goods to us at the Minimum Liability Option of $.60 per pound per article. Under the Full Value Protection option, if any of your articles are lost, destroyed or damaged while in our custody, we will at our option, subject to any deductible and up to maximum amount of our liability amount you have chosen, either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by us, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement. An additional charge applies for Full Value Protection. If you waive Full Value Protection and choose the Minimum Liability Option, if any article is lost, destroyed or damaged while in our custody, our liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by 60 cents per pound per article. This is the basic liability level, provided at no charge, and is considerably less than the average value of household goods. **Your current valuation selection is shown above and will apply to your shipment unless you complete the "Change of Valuation Selection" section on Page 3.**

PART B: Applies when confirming a customer's selection to 1) **WAIVE Full Value Protection** and 2) **declare Minimum Liability Option** *($ .60 Cents Per Pound Per Article)* as declared and signed for on the Estimate / Order for Service.

IMPORTANT: PLEASE READ AND COMPLETE
YOU MUST CONFIRM YOUR VALUATION SELECTION BELOW

YOU HAVE CHOSEN THE MINIMUM LIABILITY. Our records show that you have selected the minimal protection. This means that you **WAIVE Full Value Protection** and release your shipment to us at a value of **$.60 PER POUND PER ARTICLE**. If this is not correct, or if you wish to CHANGE your valuation selection, complete the "Change of Valuation Selection" section on Page 3. **To confirm this minimal protection, you must complete the following:**

WAIVER: I release my shipment at: _____

[Write ***"60 cents per pound"*** on the line above]

Sign: X _____ **Date:** _____

YOU MUST COMPLETE THIS SECTION AS INSTRUCTED. IF YOU DO NOT, YOU WILL AUTOMATICALLY RECEIVE FULL VALUE PROTECTION WITH A $0 DEDUCTIBLE AND ADDITIONAL CHARGES WILL APPLY.

IMPORTANT NOTICE. This is not insurance. You have the right to choose, up until the time your goods start to be loaded, to either: (1) select a Full Value Protection option, or (2) waive Full Value Protection and release your goods to us at the Minimum Liability Option of $.60 per pound per article. Under the Full Value Protection option, if any of your articles are lost, destroyed or damaged while in our custody, we will at our option, subject to any deductible and up to maximum amount of our liability amount you have chosen, either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by us, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement. An additional charge applies for Full Value Protection. If you waive Full Value Protection and choose the Minimum Liability Option, if any article is lost, destroyed or damaged while in our custody, our liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by 60 cents per pound per article. This is the basic liability level, provided at no charge, and is considerably less than the average value of household goods. **Your current valuation selection is shown above and will apply to your shipment unless you complete the "Change of Valuation Selection" section on Page 3.**

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A R C ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

PART C: When a customer chooses to **CHANGE** their valuation selection, the "**Change of Valuation Selection**" section on the Bill of Lading (as shown below) must be completed. This requires the customer to enter the change in released value onto either the **Full Value Protection Option** side OR the **Minimum Liability Option** *($ .60 Per Pound Per Article)* side. This change in valuation selection must be properly and completely executed on the appropriate side, and confirmed by the customer's initials and/or signature within the chosen "**Change of Valuation Selection**" section on the Bill of Lading.

CHANGE OF VALUATION SELECTION

Complete this section ONLY if you want to change your valuation selection described on Page 1.

Your selection here will replace and override any previous valuation selection choice you have previously made.

Our liability for loss or damage to your goods is limited under federal law. In this section, you must choose how much liability we will have for loss or damage to your goods. **THIS IS NOT INSURANCE.** Your selection here will replace and override any valuation selection that you have previously made.

FULL VALUE PROTECTION OPTION

You should ask yourself several questions, and provide answers below, when selecting the Full Value Protection Option:

1. **What do I want your maximum liability, in dollars, to be to me for loss or damage to my goods? (Initial ONE)**

_____ **(Initial)** I accept your automatic maximum level of liability of $6.00 times the weight of my shipment. Based on the estimated weight of my shipment, this amount is **$**_____

_____ **(Initial)** I want to increase the dollar value of your maximum liability to the amount I write here: The carrier's maximum liability for my shipment is **$**_____ (Optional, see above)

2. **Do I want to reduce my charges by agreeing to a deductible?**

Claim payments will be made to you for loss or damage to your goods without a deductible. However, in exchange for lower Full Value Protection charges you can agree to a deductible. If you decide to do this, you must check your selection, below:

☐ **$250 Deductible** ☐ **$500 Deductible** ☐ **$750 Deductible**
☐ **$1,000 Deductible**

3. **Do I own "High Value Items" that I would like for you to move for me?**

If you select Full Value Protection, and you would like for us to move items that are worth more than $100 per pound, times the weight of each of those items, then you need to identify those items on a special inventory form which we will give you. Federal law also requires that we provide you with this notice for your review. Please take a moment to read it, and sign below.

*"I acknowledge that I have prepared and retained a copy of the **"Inventory of Items Valued in Excess of $100 Per Pound Per Article"** that are included in my shipment and that I have given a copy of this inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such articles for which a claim for loss or damage is made on the attached inventory."*

Sign: X_____ **Date:** _____

OR

(Choose one. Do not fill out both sides.)

MINIMUM LIABILITY OPTION

RELEASED RATE LIABILITY
(60 Cents Per Pound Per Article)

In order to change your previous choice of the Full Value Protection Option and to choose the Minimum Liability Option, you must **waive** the Full Value Protection option in writing here. To do so you **must** complete the following and sign below:

WAIVER: I release my shipment at: _____
[Write ***"60 cents per pound"*** on the line above.]

If you do **not** complete this section as described above, your shipment will be transported at the FULL VALUE PROTECTION Option and you will be charged the applicable Full Value Protection charge.

Sign: X_____ **Date:** _____

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ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

Provided that: Where the customer is the **employer** of the actual owner of the household goods being transported and is responsible for the charges in connection with such move, the customer may waive the Full Value Protection level of liability and instruct the motor carrier to release the shipment to a value of 60 cents per pound per article **(a)** by specification made on a purchase order, *or* **(b)** by issuing, in advance of the shipping date, appropriate letters of instruction to the carrier. In such instances, the motor carrier must incorporate the instructions by reference to the customer's document in the Bill of Lading in lieu of the personal signature and handwritten statement relating to released rates.

(c) When a shipment is tendered to the carrier with a released or declared value equal to or greater than $6.00 per pound times the weight of the shipment in pounds, the carrier will, at its option, either repair items to the extent necessary to restore to the condition when received by the carrier; pay the customer for the cost of repairs; replace item(s) with item(s) of like kind and quality; or make a cash settlement for the current market replacement cost of the item(s), subject to the conditions set forth in Item 19 of this tariff. Depreciated value of goods is **not** a factor under the Full Value Protection level of liability.

(d) Carrier's maximum liability shall **not** exceed the released or declared value of the shipment, or the full cost of repair to the damaged property, whichever is less. Carrier shall have the option of repair or replacement of damaged articles. All items which are replaced or for which the full current market value has been paid become the property of the carrier.

(e) Provisions of this item are contractual limits of liability as provided for in **49 U. S. C. Sec. 14706** and are **not** to be construed as "insurance".

(f) **A R** All shipments *(other than those released to a value not exceeding 60 cents per pound per article)* will be deemed released to a minimum lump sum value of $5,000 or $6.00 times the actual total weight (in pounds) of the shipment. The stated valuation must be in the increments shown herein. If the customer declares or releases the shipment to a valuation that falls between the valuation amounts shown, or, if no such declaration is made by the customer and the valuation amount calculated by the carrier based on the weight of the shipment falls between the valuation amounts shown, the highest valuation amount in the applicable category and the applicable charge associated therewith will be applicable. The deductible level ($0, $250, $500, $750 or $1,000 deductible) of valuation declared will determine the valuation charge that will be applicable.

(g) The weight used for determining the minimum valuation will be the **actual** net weight of the shipment or the **estimated** bound weight when the shipment moves pursuant to the terms and conditions of either Item 98 (Binding Estimate – On Point Price Certainty) or Item 99 (Binding Estimate).

(h) When the Full Value Protection level of liability applies to a shipment that includes one (1) or more **motor vehicles** (automobiles, vans, pickup trucks, or sport utility vehicles), the carrier's maximum liability for the vehicles shall be either **(1)** the value stated in the current issue of the National Automobile Dealer's Association (N.A.D.A.) Official Used Car Guide (the "Guide") for such vehicle(s), adjusted for mileage and other factors considered in the Guide, or **(2)** the appraised value of the vehicle(s), whichever is less.

(i) The released or declared value and the carrier's maximum liability, whether or not loss or damage, injury, or delay occurred from carrier negligence, as determined under this rule, shall be applicable to any claims resulting from the performance or failure to perform by carrier of any services, including accessorial services, which carrier has contracted to perform.

(j) When the customer takes a written exception at the time of delivery for non-delivery of an inventoried item(s), and subsequently submits a timely, properly documented claim for loss of the item(s) and carrier's investigation establishes the carrier's liability, the deductible amount, if any, shall **not** be applicable to the non-delivered item(s).

(k) Rates or charges herein based on released value have been authorized by the Surface Transportation Board in Amendment No. 4 to Released Rates Decision No. MC-999, decided December 18, 2001 and revised July 24, 2006 and June 11, 2007, subject to complaint or suspension. Any limitation of liability resulting from application of this provision has been authorized by the Surface Transportation Board in Amendment No. 4 to Released Rates Decision No. MC-999, decided December 18, 2001 and revised July 24, 2006 and June 11, 2007, subject to complaint or suspension.

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C ITEM 3 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

EXCEPTION 1: Customers who tender shipments which are released to a value greater than 60¢ per pound per article, that **include** an article or articles that **exceed $100 per pound per article**, in value, must specifically notify the carrier in writing that an identified article or articles with a value greater than $100 per pound are included in the shipment by execution of the following provision contained in the carrier's Bill of Lading:

EXTRAORDINARY (UNUSUAL) VALUE ARTICLE DECLARATION

*I acknowledge that I have prepared and retained a copy of the **"Inventory of Items Valued in Excess of $100 Per Pound Per Article"** that are included in my shipment and that I have given a copy of this Inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss of or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such article for which a claim for loss or damage is made on the attached inventory.*

(Customer's Signature) (Date)

A customer's failure to notify the carrier that an article or articles having a value that exceeds $100 per pound will be included in the shipment will restrict the carrier's maximum liability to $100 per pound for each pound of any lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment.

Any limitation of liability resulting from application of this provision has been authorized by the Interstate Commerce Commission (now the Surface Transportation Board) in Amendment No. 1 to Released Rates Decision No. MC-989 decided October 5, 1995, subject to complaint or suspension.

See Item 62 herein for the correct form and minimum contents of carrier's "Inventory of Items Valued in Excess of $100 Per Pound, Per Article".

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ITEM 4
WEIGHING AND WEIGHTS

1. Carriers transporting shipments on a non-binding estimate shall determine the weight of each shipment transported prior to the assessment of any charges depending on the shipment weight. Except as otherwise provided in this item the weight shall be obtained on a scale meeting the definition of a certified scale as provided in 49 CFR 375.1 (b)(4).

2. **Weighing Procedure:**
   a. Except as otherwise provided in this item, the weight of each shipment shall be obtained by determining the difference between the tare weight of the vehicle on which the shipment is to be loaded prior to the loading and the gross weight of this same vehicle after the shipment is loaded; or, the gross weight of the vehicle with the shipment loaded and the tare weight of the same vehicle after the shipment is unloaded.

   b. At the time of both weighings the vehicle shall have installed or loaded all pads, dollies, hand trucks, ramps and other equipment required in the transportation of such shipments. Neither the driver nor any other persons shall be on the vehicle at the time of either weighing.

   c. The fuel tanks on the vehicle shall be full at the time of each weighing or, in the alternative, no fuel may be added between the two weighings when the tare weighing is the first weighing performed.

   d. The trailer of a tractor-trailer vehicle combination may be detached from the tractor and the trailer weighed separately at each weighing providing the length of the scale platform is adequate to accommodate and support the entire trailer at one time.

   e. Shipments weighing 1,000 pounds or less may be weighed on a certified platform or warehouse scale prior to loading for transportation or subsequent to unloading.

   f. The net weight of shipments transported in containers shall be the difference between the tare weight of the container, including all pads, blocking and bracing used or to be used in the transportation of the shipment and the gross weight of the container with the shipments loaded therein.

   g. The shipper or any other person responsible for payment of the freight charges shall have the right to observe all weighing of the shipment. The carrier must advise the shipper or any other person entitled to observe the weighing of the time and specific location where each weighing will be performed and must give that person a reasonable opportunity to be present to observe the weighing. Waiver by a shipper of the right to observe any weighing or reweighing is permitted and does not affect any rights of the shipper under these regulations or otherwise.

   Carrier may substitute manufacturer's weight for automobiles, trucks, vans, campers, boats, and other similar vehicular or bulky articles in lieu of obtaining separate weight tickets on these articles whenever such articles are included within a shipment. Manufacturer's weight will be obtained from either the Branham Automobile Reference Book, the National Automobile Dealer's Association (N.A.D.A.) Official Used Car Guide (the "Guide"), or from other appropriate reference sources of manufacturer's weight, or the shipper may provide carrier with copies of manufacturer's documents evidencing the weight of the article included in a shipment.

3. **Weight Tickets:**
   The carrier shall obtain a separate weight ticket for each weighing required under this item except when both weighings are performed on the same scale, one weight ticket may be used to record both weighings. Every weight ticket must be signed by the person performing the weighing and must contain the following minimum information:

   a. The complete name and location of the scale.
   b. The date of each weighing.
   c. Identification of the weight entries thereon as being the tare, gross and/or net weights.
   d. The company or carrier identification of the vehicle.
   e. The last name of the shipper as it appears on the Bill of Lading.
   f. The carrier's shipment registration or Bill of Lading number.
   g. The original weight ticket or tickets relating to the determination of the weight of a shipment must be retained by the carrier as part of the file on the shipment. All Freight Bills presented to collect any shipment charges dependent on the weight transported must be accompanied by true copies of all weight tickets obtained in the determination of the shipment weight.

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ITEM 4 (Cont.)
WEIGHING AND WEIGHTS

4. **Reweighing of Shipments:**
Before the actual commencement of the unloading of a shipment weighed at origin and after the shipper is informed of the billing weight and total charges, the shipper may request a reweigh. The **charges shall be based** on the **reweigh weight**.

ITEM 5
CONTROL AND EXCLUSIVE USE OF VEHICLE

(A) - SELECTED DELIVERY DATE SERVICE:

1. Selected Delivery Date Service as used herein means tendering delivery of a shipment **on** or **before** a date specified by the shipper and agreed upon by carrier and shipper.

2. Subject to the availability of equipment for a particular service desired, a shipper may obtain Selected Delivery Date Service on a shipment by agreeing to accept a **transportation charge** based on an agreed minimum weight that is in excess of the actual weight of the shipment.

3. The carrier will furnish Selected Delivery Date Service only when shipper or his agent requests such service in writing or signs the Bill of Lading indicating such service was ordered.

   Bill of Lading to be marked or stamped:

   [ ] SELECTED DELIVERY DATE SERVICE REQUESTED. SHIPMENT TO BE TRANSPORTED AT AGREED MINIMUM WEIGHT OF _____ POUNDS.

4. In the event the shipment is **not** tendered for delivery **on** or **before** the specified delivery date, the charges for the shipment shall be based on the actual weight of the shipment.

(B) - EXCLUSIVE USE OF A VEHICLE:

1. Subject to the availability of equipment, a shipper may order Exclusive Use of a Vehicle of specific cubic capacity, for transportation of a shipment. **Transportation charges** shall be based on actual weight subject to minimum charges as follows:

   If the capacity of vehicle ordered is 1,400 cu. ft. or less, the minimum charge shall be based on 9,800 pounds.
   If the capacity of vehicle ordered is in excess of 1,400 cu. ft., the minimum charge shall be based on 7 pounds per cubic foot of total vehicle space ordered.

2. If at time for loading such shipment, carrier does **not** have available a vehicle of capacity ordered, carrier may substitute a vehicle or vehicles of an equivalent or greater capacity and transportation charge and minimum therefore shall be the same as would be applicable had carrier furnished a vehicle of the capacity ordered. (See Paragraph (D) of this item).

   Bill of Lading to be marked or stamped:

   [ ] EXCLUSIVE USE OF A _____ CU. FT. VEHICLE ORDERED

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ITEM 5 (Cont.)
CONTROL AND EXCLUSIVE USE OF VEHICLE

(C) - SPACE RESERVATION FOR A PORTION OF VEHICLE:

Subject to availability of equipment, shipper may reserve a portion of the capacity of a vehicle by ordering a specific quantity of space, and accepting a **transportation charge** based on actual weight of shipment subject to minimum weights as follows:

400 cu. ft. or less	2,800 Pounds
More than 400 cu. ft.	700 Pounds per each 100 cu. ft. (or fraction thereof ordered)

Bill of Lading to be marked or stamped:

[ ] SPACE RESERVATION _____ CU. FT. ORDERED

(D) - SIGNATURE REQUIRED FOR SERVICES:

Selected Delivery Date Service, Exclusive Use of a Vehicle, or Space Reservation for a Portion of a Vehicle will be furnished by carrier only when shipper or his agent requests such service in writing or signs the Bill of Lading indicating that such specific special service was ordered.

(E) - DISPLAY OF VAN SPACE:

The number of cubic feet of van space shall be legibly displayed on each side of the vehicle used by the carrier in rendering service under Paragraph (B) of this rule.

NOTE: All shipments subject to weighing provisions as provided in Item 4.

ITEM 6
CONSOLIDATION OF SHIPMENTS

The term "shipment" means property tendered by one shipper, and accepted by the carrier for loading the same day or consecutive days, at one place of origin (except as otherwise provided in Item 115), for one consignee, at one destination (except as otherwise provided in Item 115), and covered by one Bill of Lading.

The name of only one shipper and one consignee shall appear on one Bill of Lading, but the Bill of Lading may also specify the name of a party (or more than one party when Item 115 is applicable) to notify of the arrival of the shipment at destination(s). (See Item 17 [Storage-In-Transit], for computation of charges on a portion of shipment stored in transit.)

C ITEM 10
MARKING OR TAGGING FREIGHT

(a) Articles of fragile or breakable nature must be properly packed.

(b) Packages containing fragile articles or articles consisting wholly or in part of glass, when packed by the shipper or his agent, must be marked by plain and distinct letters designating the fragile character of contents.

(c) When articles of furniture, consisting wholly or in part of glass are covered or wrapped by the shipper or his agent, such articles shall be wrapped in a manner to clearly expose glass surfaces or glass portions.

(d) Where articles are **not** packed or are improperly packed, crated or boxed and by reason thereof the articles **not** packed or contents of cartons are more susceptible to damage, carrier will arrange to have such articles properly packed and shipper will be obligated to pay applicable charges contained in the tariff for such packing.

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C ITEM 10 (Cont.)
MARKING OR TAGGING FREIGHT

(e) Upon request of shipper or his agent, carrier will prepare a second inventory of the shipment which will **include** itemized contents of each carton packed by carrier and will show thereon, if requested by the shipper, the valuation of each article as furnished by shipper or his agent. Charges for this second inventory will be at the rates provided in Item 120 (Extra Labor).

ITEM 11
CLASSIFICATION OF PARTS OR PIECES OF A COMPLETE ARTICLE

Each shipping piece or package and contents thereof shall constitute one article except the total component parts of any article taken apart or disassembled for handling or loading in vehicle shall constitute one article for the purpose of determining carrier's liability as provided in Item 3.

NOTE: When an entire shipment is transported in containers, lift vans or shipping boxes, each shipping package, piece or loose item not enclosed within a package in such containers, lift vans or shipping boxes will constitute the article.

EXCEPTION: This item has no application when shipment is released to a valuation greater than $.60 per pound per article.

ITEM 12
CANCELLATION OF TARIFF PAGES, ITEMS OR PORTIONS THEREOF

When revised pages amend this tariff, each revised page cancels the item (or portion thereof) shown on the original or revised page of the same page number.

Reference made herein to items or pages in this tariff shall **include** reference to the reissue of such items or pages.

***For example**, "1st Revised Page 10" will have the effect of canceling Original page 10; "45th Revised Page 12" will have the effect of canceling 44th Revised page 12; "13th Revised Page 4-A" will have the effect of canceling 12th Revised Page 4-A and also 11th Revised Page 4-A if the cancellation of 12th takes place on or before its effective date.*

ITEM 14
INSPECTION OF ARTICLES

When carrier or his agent believes it necessary that the contents of packages be inspected, he shall make or cause such inspection to be made, or require other sufficient evidence to determine the actual character of the property.

ITEM 15
INSURANCE

The carrier will **not** assume the cost of insurance against marine risk or any other insurance for the benefit of the shipper.

C ITEM 16
TRANSPORTATION CHARGE RATE SCHEDULE

To determine the transportation charge, it is necessary to identify which schedule listed on the **Transportation Charge Rate Schedule** matrix set forth below is applicable to the shipment. The specific schedule that will be applicable to the shipment depends on the national average diesel fuel price on either: (a) the **actual load date** for shipments moving pursuant to a non-binding estimate; OR (b) the **binding date** when shipments are moving pursuant to the terms and conditions of a binding estimate. For additional information related to the transportation charge, see Item 100.

1. On the first Monday of each calendar month, the **"National U.S. Average" price per gallon** of **diesel fuel** will be determined based on the price stated by the U.S. Department of Energy, Energy Information Administration's (EIA) survey of "Retail On-Highway Diesel Prices." This price will be obtained by calling the DOE Fuel Hot Line at 202-586-6966 or via the DOE Internet web site at www.eia.doe.gov.

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R ITEM 16 (Cont.)
TRANSPORTATION CHARGE RATE SCHEDULE

2. If the first Monday of the calendar month is a U.S. federal holiday, the price will be determined based on the stated DOE price available on the next subsequent business day (Tuesday). The DOE fuel price obtained will become applicable on the fifteenth (15th) day of the same month.

3. The DOE fuel price obtained will determine which rate schedule identified on the Transportation Charge Rate Schedule matrix set forth in this item is applicable to the shipment. The rate schedule determined will be applicable for shipments loaded beginning on the 15th day of the month and remain in effect through the 14th day of the following month starting from the effective date of this item.

***For example**, if the reported average price of diesel fuel determined on Monday, January 7th is $2.439 per gallon, Transportation Charge Rate Schedule **3B** will **be applicable** for shipments loaded as of January 15th through February 14th. Then, if the reported price of diesel fuel on Monday, February 4th increases to $2.569 per gallon, Transportation Charge Rate Schedule **3C** will **be applicable** for shipments loaded as of February 15th through March 14th.*

When the DOE **Fuel Price Per Gallon** reported on the first Monday of the month is:	The Transportation Charge **"Rate Schedule"** that becomes effective on the 15th day of the same month is:			
	BETWEEN Points in UNITED STATES (Except AK & HI)	**BETWEEN Points in UNITED STATES (Except HI) AND Points in CANADA**	**FROM, TO, and/or WITHIN Points in ALASKA**	
	RATE SCHEDULE			
	LAND	**LAND**	**WATER**	**LAND**
From $1.949 & under	3Y	4Y	6Y	7Y
From $1.95 to $2.099	3Z	4Z	6Z	7Z
From $2.10 to $2.249	3	4	6	7
From $2.25 to $2.399	3A	4A	6A	7A
From $2.40 to $2.549	3B	4B	6B	7B
From $2.55 to $2.699	3C	4C	6C	7C
From $2.70 to $2.849	3D	4D	6D	7D
From $2.85 to $2.999	3E	4E	6E	7E
From $3.00 to $3.149	3F	4F	6F	7F
From $3.15 to $3.299	3G	4G	6G	7G
From $3.30 to $3.449	3H	4H	6H	7H
From $3.45 to $3.599	3I	4I	6I	7I
From $3.60 to $3.749	3J	4J	6J	7J
From $3.75 to $3.899	3K	4K	6K	7K
From $3.90 to $4.049	3L	4L	6L	7L
From $4.05 to $4.199	3M	4M	6M	7M
From $4.20 to $4.349	3N	4N	6N	7N
From $4.35 to $4.499	3O	4O	6O	7O
From $4.50 to $4.649	3P	4P	6P	7P
From $4.65 to $4.799	3Q	4Q	6Q	7Q
From $4.80 to $4.949	3R	4R	6R	7R
From $4.95 to $5.099	3S	4S	6S	7S
From $5.10 to $5.249	3T	4T	6T	7T
From $5.25 to $5.399	3U	4U	6U	7U
From $5.40 to $5.549	3V	4V	6V	7V

For explanation of Abbreviations and Reference Marks used herein, refer to Item 10000.

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R ITEM 16 (Cont.)
TRANSPORTATION CHARGE RATE SCHEDULE

***** The Transportation Charge Rate Schedule applicable on shipments loading April 1, 2009 through April 14, 2009 will be based on the March 2, 2009 DOE Fuel Price.

Please refer to the software portion of the tariff for the specific TRANSPORTATION CHARGE based upon the TRANSPORTATION CHARGE RATE SCHEDULE in this Item 16. This transportation charge will be determined by various factors, including but not limited to, the national average diesel fuel price as specifically provided herein. The transportation charge determined by the tariff software, which is available upon request, is incorporated herein.

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ITEM 17
STORAGE-IN-TRANSIT

(a) Storage-in-transit of property covered by this tariff is the holding of the shipment (or portion thereof) **AT** or **IN** the facilities or warehouse used by the carrier or its agent, for storage, pending further transportation, and will be effected only at **specific request of the shipper** or **under the conditions specified in Paragraph (n)** of this item. For the purpose of this item a carrier may designate any facility or warehouse to serve as its agent.

(b) A shipment (or portion thereof) may be placed in storage-in-transit one or more times for an **aggregate period not to exceed 180 days**. When **not** removed from storage-in-transit at midnight on the 180th day, liability as carrier shall terminate after such time, the interstate character of the shipment (or portion thereof) shall cease, the warehouse location shall be considered the destination of the property, the warehouseman shall be agent for the shipper, and the property shall then be subject to the rules, regulations and charges of the warehouseman. Carrier may terminate the interstate character of the shipment (or portion thereof) prior to the 180-day maximum storage-in-transit period, if payment of the billed charges is not made within the due date stated on such billing. Until all lawful charges are paid, property will remain at carrier's or agent's storage location subject to a lien for all such charges.

(c) When storage-in-transit is at **ORIGIN**, charges (subject to Item 20) may be billed after storage-in-transit is effected as follows:

1. Transportation charges BETWEEN origin AND location where storage-in-transit is effected.

2. Storage-in-transit charges due at time of billing.

3. Charges for additional services, advances and other lawful charges.

(d) When storage-in-transit is at **OTHER THAN ORIGIN**, charges (subject to Item 20) must be billed at the time storage-in-transit is effected, as follows:

1. Transportation charges BETWEEN origin AND location where storage-in-transit is effected.

2. Charges for additional services, advances and other lawful charges.

   At the time of billing under this paragraph, storage-in-transit charges due the carrier may be billed. Storage-in-transit charges for subsequent days of storage that property remains in storage-in-transit may be billed as they become due.

(e) **Delivery of shipments** to residence FROM storage-in-transit at origin, en route or at destination will be made on the date requested, if possible. If prior commitments of carrier prevent delivery on that date, every effort will be made to deliver as soon as possible, subject to the following:

1. If shipment is not removed FROM storage-in-transit by the 5th working day (excluding Saturday, Sunday and holidays) after the requested delivery date(s), storage-in-transit charges will cease to accrue after such date.

2. If shipment is removed FROM storage-in-transit prior to the 5th working day after the requested delivery date(s), storage-in-transit charges will cease to accrue the day after shipment is removed.

All other provisions under the tariff will continue in effect until further transportation is made available by the carrier. Until all lawful storage-in-transit charges are paid, property will remain at carrier's or agent's storage facility subject to a lien for all such charges.

(f) The **transportation charges** applicable when the shipment (or portion thereof) is stored in transit will be **(1)** the applicable transportation rate BETWEEN initial point of pickup AND storage location, and **(2)** the applicable transportation rate FROM storage location, which, for rate application purposes, will be considered a new point of origin, TO destination point.

Refer to Item 210 for the application of additional charges when SIT pickup and delivery service is performed.

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ITEM 17 (Cont.)
STORAGE-IN-TRANSIT

(g) The **transportation charges** applicable on a shipment when only a **portion** of the shipment is stored in transit en route TO destination will be the applicable transportation rate based on total weight of entire shipment, for total distance VIA all points of pickup and/or delivery (FROM first point of pickup TO final point of delivery), plus additional service charges applicable to each portion of the shipment. The total charges for picked up and/or delivered portions shall not, in any case, exceed the total charges as would be applicable if computed to each portion as a separate shipment. (The provisions of Paragraph (f) of this item will be applicable FROM the point of origin TO storage location for determination of separate charges on the portion of shipment stored in transit, when computing the lower overall total charges.)

(h) The **transportation charges** applicable on a **portion** of a storage-in-transit shipment delivered FROM storage location TO destination will be the applicable transportation rate based on the weight of such portion, subject to the provisions of Paragraph (f) of this item.

(i) On property consigned to storage-in-transit wherein an overflow of property requires a **split shipment** delivered TO the storage location on different dates, the charges for such property shall be as follows:

1. Transportation charges FROM initial point of pickup TO storage location will be based on the combined weight of the property stored in transit, and computation of transportation charges will be as provided in Paragraph (f) of this item.

2. Storage charges in effect on date of initial pickup will be determined separately on each portion of shipment stored in transit, except 2,100-pound minimum weight will be applicable to the combined weight of property stored in transit. Storage will be determined separately for each portion added, subject to provisions of this item and Item 185.

3. All subsequent charges will be based on the combined weight of the property stored in transit.

(j) Shipper or owner, upon proper notice in writing to the carrier before loading of the property, may **change destination** originally shown on the Bill of Lading. When the destination is changed, such change must be recorded on the Bill of Lading. When the interstate character of the property is terminated at the storage location before expiration of the time limit specified in Paragraph (b), the transportation and other lawful charges shall be applicable in identical manner as provided in Paragraphs (c) or (d), whichever is applicable.

(k) When storage-in-transit property has been **placed into storage** at the carrier's or agent's storage location, both the carrier and the warehouseman must have in their possession records showing the following:

1. An itemized list of the property with the Bill of Lading number noted thereon.

2. Point of origin and destination.

3. Condition of each article when received at and forwarded FROM the storage location.

4. The dates when all charges, advances, or payments were made or received.

5. Dates property was delivered TO and forwarded FROM the storage location.

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ITEM 17 (Cont.)
STORAGE-IN-TRANSIT

(l) During storage-in-transit shipper may **withdraw** a **portion** of the property, provided that all accrued charges on the property are paid prior to such withdrawal, except as provided in Item 20. When the selection of items requires un-stacking and/or restacking of the shipment (or a portion of the shipment), charges for such handling shall be assessed in accordance with Item 120 (Extra Labor). Charges for transportation furnished, if any, for portion selected for delivery shall be assessed on same basis as would be applicable to that portion as an individual shipment. With reference to the portion of the shipment which remains at the storage-in-transit location, shipper may elect in writing to terminate the storage-in-transit service and place the remaining property in storage with the warehouseman in possession, in which event the warehouse will be considered the destination of the property. If the shipper elects to have the remaining portion remain in storage-in-transit, the following shall be applicable:

1. Storage-in-transit charges shall continue to be applicable on the weight of remainder of the property.

2. Charges for transportation furnished, if any, for the delivery of the remainder of the property shall be assessed on the same basis as would be applicable to that portion as an individual shipment.

(m) During the storage-in-transit period shipper may **add** property to that already in storage-in-transit. Charges for such property added shall be as follows:

1. Transportation charges applicable on the addition, BETWEEN initial point of pickup AND storage-in-transit location, will be as provided in Paragraph (f) of this item.

2. Storage-in-transit charges as provided in Item 185 will be applicable on the addition, subject to 2,100-pound minimum.

3. All subsequent charges including storage-in-transit will be based on the total weight of the combined property.

(n) If **delivery cannot** be made at the address specified on the Bill of Lading because of impractical operation as defined in Item 33 hereof, or for any other reason other than the fault of the carrier, and neither shipper, consignor, nor owner designates another address at which delivery can be made, carrier will place the property in storage-in-transit under the provisions of this item.

(o) When property is placed in storage-in-transit, the carrier's limitations on liability also extend to the party in possession of the property.

NOTE 1: Except as specifically provided for in Paragraph (i) herein, when property is placed **in** storage-in-transit in segments on **different dates**:

(1) The transportation rates and additional service charges in effect on the date of placement of the first segment will be applicable to that segment only, and

(2) The transportation rates and additional service charges in effect on the date(s) that each subsequent segment is placed in storage-in-transit will be applicable to these subsequent segments.

NOTE 2: When property is **removed** from storage-in-transit and **extra pickups** are ordered:

(1) The transportation rates and additional service charges in effect on the date that the extra pickup is performed will be applicable to the entire weight of the extra pickup, and

(2) The transportation rates and additional service charges in effect on the date of pickup of the storage-in-transit portion will be applicable to the entire weight of that portion.

NOTE 3: Except as specifically provided for in Paragraph (i) herein, **each part** of the shipment shall be rated on a proportional basis at the applicable rate in effect on the date of pickup of each portion, based on the total weight of the entire shipment.

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ITEM 17 (Cont.)
STORAGE-IN-TRANSIT

NOTE 4: See Item 48 for provisions governing NOTIFICATION BY CARRIER WHEN STATUS OF A STORAGE-IN-TRANSIT SHIPMENT CHANGES.

NOTE 5: See Item 43 for provisions in Bill of Lading relating to limitations on liability.

ITEM 17-1
ATTEMPTED DELIVERY TO RESIDENCE FROM SIT

Compensation to the carrier for attempted delivery TO residence FROM storage-in-transit when failure to deliver is **not** the fault of the carrier, will be as follows:

1. **Round trip distance FROM the storage facility TO residence AND return:**
   C Item 210 (SIT Pickup or Delivery Charges on Storage-In-Transit Shipments) will be applicable. (Pursuant to the provisions of Item 210, Mileage Guide 19 shall be used to determine the distance-based charges when the storage facility and the residence have the same first three digits in their zip/postal codes.)

2. **Storage-In-Transit:** A second first day storage charge will be applicable when the shipment is returned TO storage-in-transit at the warehouse location. Storage charges will continue to be applicable at the additional daily rate until shipment is removed or delivered FROM storage, except as provided in Item 17(e).

3. **Waiting Time:** The provisions of Item 120 will be applicable if carrier is required to wait at residence.

ITEM 18
GOVERNING PUBLICATIONS

This tariff is governed by the following described publications:

TITLE OF PUBLICATION	ISSUING AGENT	DESIGNATION
NATIONAL ZIP CODE DIRECTORY	U.S. Postal Service (USPS)	NONE
CANADIAN POSTAL SERVICE DIRECTORY	Canadian Postal Service	NONE
d		
OFFICIAL HOUSEHOLD GOODS TRANSPORTATION MILEAGE GUIDE NO. 19	AMSA and Rand McNally-TDM	**d**

The application of this tariff is governed by the postal zip code (or Canadian postal code) of each area or place within the United States and Canada as assigned by the United States Postal Service as found in the National Zip Code Directory and the Canadian Postal Service as found in the Canadian Postal Service Directory. The first three (3) digits of the U.S. postal zip code or the Canadian postal code define the applicable geographical service area for rate application purposes.

If the United States or the Canadian Postal Service changes a three-digit code area of a postal zip code or Canadian Postal Code after the effective date of this tariff, the old 3-digit code area shall be used for shipment rating purposes until a new corresponding three-digit code area is provided for herein.

NOTE 1: The application of specific distance-based items (*i.e., Item 125, Shuttle Service, and Items 17-1 and 210, relating to SIT Pickup and Delivery Charges on storage-in-transit shipments [when both the storage facility and residence have the same first three digits in their zip/postal codes], and Alaska and Hawaii transportation charges*) is also governed by the Mileage Guide as provided herein.

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ITEM 18 (Cont.)
GOVERNING PUBLICATIONS

NOTE 2: **C** Mileage Guide 19 is **NOT** applicable for the determination of transportation charges FROM and TO points in the United States or BETWEEN points in the United States AND Canada that are rated on a USPS Zip Code or a Canadian Postal Code basis.

NOTE 3: Where a mileage radius is named, such mileage radius shall **include** all points within the described number of highway miles from the point that designates the mileage basing location of such named city as shown in the governing Mileage Guide. Where cities or points are partly within the described number of miles, such will be considered as wholly within the described number of miles.

NOTE 4: **C** References to Mileage Guide 19, as well as the other governing publications, also refers to subsequent reissues of these publications.

ITEM 19
CLAIMS, LOSS AND DAMAGE

(a) **Claims in Writing Required:**
A claim for loss, damage, injury, or delay will not be voluntarily paid by a carrier unless filed in writing as provided in subparagraph (b) below with the receiving or delivering carrier, or carrier issuing the Bill of Lading, or carrier on whose line the alleged loss, damage, injury, or delay occurred, within the specified time limits applicable thereto and as otherwise may be required by law, the terms of the Bill of Lading or other contract of carriage, and all tariff provisions applicable thereto.

(b) **Minimum Filing Requirements**:
A communication in writing from a claimant filed with carrier within the time limits specified in the Bill of Lading or contract of carriage or transportation, and (i) containing facts sufficient to identify the shipment (or shipments) of property involved, (ii) asserting liability for alleged loss, damage, injury, or delay, and (iii) making claim for the payment of a specified or determinable amount of money, will be considered as sufficient compliance with the provisions for filing claims embraced in the Bill of Lading or other contract of carriage.

(c) **Documents not Constituting Claims**:
Bad order reports, appraisal reports of damage, notations of shortage or damage, or both, on Freight Bills, delivery receipts, or other documents, or inspection reports issued by carriers or their inspection agencies, whether the extent of loss or damage is indicated in dollars and cents or otherwise will, standing alone, not be considered by carriers as sufficient to comply with the minimum claim filing requirements specified in subparagraph (b) above.

(d) **Claims Filed for Uncertain Amounts**:
Whenever a claim is presented against carrier for an uncertain amount, such as $100 more or less, carrier will determine the condition of the shipment involved at the time of delivery by it, if it was delivered, and will ascertain as nearly as possible the extent, if any, of the loss or damage for which it may be responsible. It will not however, voluntarily pay a claim under such circumstances unless and until a formal claim in writing for a specified or determinable amount of money has timely been filed in accordance with the provision of subparagraph (b) above.

(e) **Other Claims**:
If investigation of a claim develops that one or more other carriers has been presented with a similar claim on the same shipment, the carrier investigating such claim will communicate with each such other carrier and, prior to any agreement entered into between or among them as to the proper disposition of such claim or claims, will notify all claimants of the receipt of conflicting or overlapping claims and will require further substantiation, on the part of each claimant of his title to the property involved or his right with respect to such claim.

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ITEM 19 (Cont.)
CLAIMS, LOSS AND DAMAGE

(f) **Concealed Damaged or Shortage:**
Carrier must be promptly notified after discovery of concealed damage or shortage and given reasonable opportunity to inspect the shipment and packing. Upon discovery of concealed damage or shortage, the shipper must refrain from moving and attempting to repair, or disposing of an allegedly damaged item, or its packing, if any. Moving or disposal of an allegedly damaged item by shipper prior to carrier's inspection will be construed as denial of carrier's reasonable opportunity to inspect the allegedly damaged item and its packing. Carrier will promptly and thoroughly investigate the claim after receipt of claim meeting requirements described in subsection (b), above, and will establish a claim file in connection therewith.

(g) **Supporting Documents**:
When a necessary part of an investigation, each claim must be supported by the original Bill of Lading (if not previously surrendered to the carrier), either the original paid bill for transportation service or a photographic copy thereof, and for each article, the nature and extent of such damage, the basis for the amount claimed, i.e., date article purchased, original cost, amount of depreciation, actual cash value at time of loss or damage and, in the case of damage, a repair estimate.

(h) **Verification of Loss**:
When an asserted claim for loss of an entire package or an entire shipment cannot be otherwise authenticated upon investigation, the carrier will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.

(i) **Satisfaction of Claims:**
1) Shipper's obligation to pay all applicable tariff charges shall be a condition precedent to carrier's obligation to satisfy a claim for loss or damage.
2) Carrier may satisfy a claim by repairing or replacing the property lost or damaged with materials of like kind, quality and condition at time of acceptance by carrier.

(j) **C Constructive Weight of Packed Interior Shipping Cartons:**
When the liability of the carrier is to be measured by the weight of the article lost or damaged and such article is packed in an interior-shipping carton, in the absence of specific evidence to the contrary, such interior-shipping carton will be deemed to have the following weight:

CARTON	WEIGHT PER CARTON (In Pounds)
DRUM, DISH-PACK	60
CARTONS:	
Less than 3 cu. ft.	25
3 cu. ft. but less than 4 ½ cu. ft.	30
4 ½ cu. ft. but less than 6 cu. ft.	35
6 cu. ft. but less than 6 ½ cu. ft.	45
6 ½ cu. ft. and over	50
Wardrobe Carton	50
Mattress or Box Spring Carton (Not exceeding 39" X 80")	55
Mattress or Box Spring Carton (Not exceeding 54" X 75")	60
Mattress or Box Spring Carton (Exceeding 54" X 75")	80
Crib Mattress Carton	22

NOTE 1: Cartons containing books or phonograph records will be deemed to weigh 50 pounds.

NOTE 2: Cartons containing lampshades will be deemed to weigh 10 pounds.

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ITEM 19 (Cont.)
CLAIMS, LOSS AND DAMAGE

NOTE 3: **C** Items not identified on the inventory as to contents will be settled for the heaviest weight on the schedule for the carton.

(k) **Time Limit for Filing Claims:**
As a condition precedent to recovery, a claim for any loss, damage, injury, or delay, must be filed in writing with carrier within nine (9) months after delivery to consignee as shown on Bill of Lading, or in case of failure to make delivery, then within nine (9) months after a reasonable time for delivery has elapsed; and suit must be instituted against carrier within two (2) years and one (1) day from the date when notice in writing is given by carrier to the claimant that carrier has disallowed the claim or any part of or parts thereof specified in the notice. Where a claim is not filed or suit is not instituted thereon in accordance with the foregoing provisions, carrier will not be liable and such claims will not be paid.

(l) **Acknowledgment and Settlement by Carrier:**
Carrier will acknowledge receipt of each claim in writing to the claimant within 30 calendar days after its receipt by the carrier or the carrier's agent. Carrier will, at the time such claim is received, cause the date of receipt to be recorded on the claim.

Carrier will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after receipt of the claim by the carrier or its agent: Provided, that, if the claim cannot be processed and disposed of within 120 days after the receipt thereof, the carrier, will at that time and the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reasons for the delay in making final disposition thereof.

(m) **Salvage**:
Whenever property transported by a carrier is damaged or alleged to be damaged and is, as a consequence thereof, not delivered or is rejected or refused upon tender thereof to the owner, consignee, or person entitled to receive such property, carrier, after giving due notice, whenever practicable to do so, to the owner and other parties that may have an interest therein, and unless advised to the contrary after giving such notice, will undertake to sell or dispose of such property directly or by the employment of a competent salvage agent. Carrier will only dispose of the property in a manner that will fairly and equally protect the best interests of all persons having an interest therein. Carrier will make an itemized record sufficient to identify the property involved so as to be able to correlate it to the shipment or transportation involved, and claim, if any filed thereon. Carrier also will assign to each lot of such property a successive lot number and note that lot number on its record of shipment and claim, if any claim is filed thereon.

Upon receipt of a claim on a shipment on which salvage has been processed in the manner herein before described, carrier will record in its claim file thereon the lot number assigned, the amount of money recovered, if any, from the disposition of such property, and the date of transmittal of such money to the person or persons lawfully entitled to receive the same.

Whenever disposition of salvage material or goods shall be made directly to an agent or employee of a carrier or through a salvage agent or company in which the carrier or one or more of its directors, officers, or managers has any interest, financial or otherwise, that carrier's salvage records shall fully reflect the particulars of each such transaction or relationship, or both as the case may be.

(n) **Residential Property Damage**:
Carrier must be promptly notified of any residential property damage. Residential property damage is not subject to the release rate valuation selected by a customer.

(Additional provisions governing how shipment claims must be filed, processed and dispositioned are found at **49 CFR Part 370**.)

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ITEM 20
COLLECTION OF CHARGES

(a) The carrier will **not** deliver or relinquish possession of property transported by it until the charges (i.e., either the total binding estimate amount or 110% of the non-binding estimate amount) have been paid in cash, certified check, traveler's check, bank check (one drawn by a bank on itself and signed by an officer of the bank) or pre-authorized credit card(s) (see Item 21), except (a) where other satisfactory arrangements have been made between the carrier and the consignor or consignee, in accordance with rules and regulations of the Department of Transportation, or (b) when delivery is made pursuant to Paragraph (c).

The charges for services or quantities that are in addition to those collected at delivery must be billed to the shipper within 15 days of the date of delivery (or if the carrier lacks sufficient information to compute the charges they must be billed to the shipper within 15 days of the date when sufficient information becomes available) and shall be due within 30 days following presentation of the Freight Bill.

In the case of partial deliveries (shipments delivered on more than one vehicle at more than one time), charges due at delivery will be pro-rated based on the percentage of the weight of the portion delivered compared to the total weight of the shipment.

(b) The following conditions shall be applicable for balance-due shipments or when satisfactory arrangements for credit have been made between the carrier and the consignor or consignee, in accordance with rules and regulations of the Department of Transportation:

1. The shipper, upon tender of the shipment to carrier, and the consignee, upon acceptance of delivery of shipment, shall be liable jointly and severally, for all unpaid charges payable on account of a shipment in accordance with the applicable tariff(s) or rate schedule(s) including, but not limited to, sums advanced or disbursed by carrier on account of such shipment. The extension of such credit to either shipper or consignee for such unpaid charges shall not thereby discharge the obligation of the other party to pay such charges in the event the party to whom credit has been extended shall fail to pay such charges.

2. In the event that the shipper or consignee pays any third party, (other than the carrier), the shipper or consignee does so at their own risk. Notwithstanding any payment to a third party, the shipper or consignee acknowledge that they remain primarily responsible for payment of all applicable tariff charges to the carrier.

3. The free credit period shall extend 7 days, excluding Saturdays, Sundays and legal holidays, from the first 12 o'clock midnight following the presentation of the bill by the carrier or deposit of same in the U.S. Mail. In case of dispute as to the time of mailing, the postmark shall be accepted as showing such time.

4. Except as provided in exception below, when carrier's bill has not been paid within the free credit period, credit shall automatically be extended to a total of 30 calendar days, which shall include the free credit period, and shipper will be assessed a service charge by the carrier equal to 1 percent of the amount of carrier's bill, subject to a $20.00 minimum charge for each 30-day period that the charges remain unpaid.

5. Carrier's bill will state separately, the total charges due during both the free credit period and the extended credit period.

6. The mailing by shipper of valid checks or drafts in payment of charges within the credit period allowed such shipper is deemed to be the collection of the tariff charges within the credit period for the purpose of this item. In case of dispute as to the time of mailing, the postmark shall be accepted as showing such time.

7. No carrier shall grant credit to any shipper which fails to pay a duly presented bill within the 30-day period, unless and until such shipper affirmatively satisfies the carrier that all future bills duly presented will be paid strictly in accordance with the rules and regulations prescribed by the Department of Transportation for the settlement of carrier rates and charges.

(c) Payments for shipments having an origin or destination outside of the boundaries of the United States shall be at total tariff charges in full and lawful currency of the United States or its equivalent.

(d) Subject to the foregoing paragraphs (except Paragraph (c) will not be applicable), provision for payment of charges on storage-in-transit shipments is contained in Item 17.

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ITEM 20 (Cont.)
COLLECTION OF CHARGES

NOTE 1: See Item 44 for Definition of Holidays.

NOTE 2: See Item 46 for provisions governing COLLECTION OF FREIGHT CHARGES ON HOUSEHOLD GOODS SHIPMENTS INVOLVING LOSS OR DESTRUCTION IN TRANSIT.

EXCEPTION: The service charge provided in Paragraph (b)4, above shall **not** be assessed in connection with the rates and charges on freight transported for the United States, for any department, bureau or agency thereof, for any State or Territory, or political subdivision thereof, or for the District of Columbia.

ITEM 21
PAYMENTS BY CREDIT CARD

Carrier **may** elect to accept American Express, Discover, MasterCard or Visa credit cards as payment for all rates and charges, subject to the following notes:

NOTE 1: The application of this item is subject to authorization from American Express, Discover, MasterCard or Visa **PRIOR** to acceptance by carrier.

NOTE 2: American Express credit cards will only be accepted for shipments transported BETWEEN Points in the United States (except HI).

NOTE 3: Discover credit cards will only be accepted for shipments transported BETWEEN Points in the United States.

NOTE 4: MasterCard and Visa credit cards will only be accepted for shipments transported BETWEEN Points in the United States (excluding AK & HI); also FROM Points in Canada TO Points in the United States (excluding AK & HI).

NOTE 5: When customer arranges to pay by credit card, and subsequently submits a written dispute of any portion or all of the applicable tariff charges to the credit card institution, the carrier may be charged back and such charges are credited to the customer's credit card account. In the event the carrier is charged back by the credit card institution, the chargeback does **not** relieve the shipper or consignee of their liability to pay the carrier for the move. The date that the chargeback occurs shall be considered to be the date the carrier's claim for payment accrues.

(Additional provisions governing payments, the extension of credit, and interest/service charges are found at **49 CFR Parts 375.701 through 375.707** and **49 CFR Parts 375.801 through 375.807**.)

ITEM 22
HOURLY RATES

Charges based on time shall be computed by multiplying the hourly rate by the time involved. Unless otherwise provided, fractions of an hour will be disposed of as follows:

(a) Where the time involved is **15 minutes or less**, the charge shall be for one quarter of an hour.
(b) When in **excess of 15 minutes** but **not** more than 30 minutes, the charge shall be for one half hour.
(c) When in **excess of 30 minutes** but **not** more than 45 minutes, the charge shall be for three quarters of an hour.
(d) When in **excess of 45 minutes**, the charge shall be for one hour.

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ITEM 24
DISPOSITION OF FRACTIONS

Unless otherwise provided, to dispose of fractions in computing a rate or charge, the following rules govern:

(1) PENNY ROUNDING omits fractions of **less than** one-half of one-cent (i.e., $0.0049 and under), and increases to the next whole figure fractions **equal** to or **greater than** one-half of one-cent (i.e., $0.0050 and over).

(2) NICKEL ROUNDING omits fractions of **less than** one-half of five-cents (i.e., $0.0249 and under), and increases to the next whole figure fractions **equal** to or **greater than** one-half of five-cents (i.e., $0.0250 and over).

(3) QUARTER ROUNDING omit fractions of **less than** one-half of twenty five-cents (i.e., $0.1249 and under), and increase to the next whole figure fractions **equal** to or **greater than** one-half of twenty five-cents (i.e., $0.1250 and over).

(4) DOLLAR ROUNDING omits fractions of **less than** one-half of one-dollar (i.e., $0.499 and under), and increases to the next whole figure fractions **equal** to or **greater than** one-half of one-dollar (i.e., $0.50 and over).

ITEM 25
MINIMUM CHARGE

Except as may be otherwise specifically provided for in this tariff, or as amended, shipments transported under the provisions of this tariff weighing **less than 2,100 pounds** shall be accepted only at a weight of 2,100 pounds and applicable rates and charges based on weight shall be subject to 2,100 pound minimum.

NOTE: All shipments subject to weighing provisions as provided in Item 4.

ITEM 27
WAREHOUSE PICKUP AND DELIVERY SERVICE

Except as otherwise provided herein, when a shipment is **delivered to** or **picked up at** a warehouse (**excluding** self-storage and mini-warehouse locations), the charges for transportation **include** only the unloading or loading at door, platform, or other point convenient or accessible to the vehicle. (Refer to Item 17 for application of Storage-In-Transit charges.)

ITEM 29
SCHEDULES NAMING RATES FOR SPECIFIC COMMODITIES UNDER THE COMMODITY DESCRIPTION OF "HOUSEHOLD GOODS" WHICH ARE NOT APPLICABLE TO SHIPMENTS TRANSPORTED UNDER THIS TARIFF

1. Rates in this tariff will **NOT** be applicable on shipments consisting solely of **OFFICE RELOCATIONS (i.e. 2nd Proviso); GENERAL COMMODITIES; OR OTHER SPECIFIED COMMODITIES** that are not defined as household goods. Refer to Rate Schedule AERM 965 and supplements thereto or reissues thereof, Mayflower Transit, LLC, Agent, for applicable provisions.

2. Rates in this tariff will **NOT** be applicable on shipments consisting solely of **GENERAL THIRD PROVISO, OR OTHER SPECIFIED COMMODITIES** that are not defined as household goods. Refer to Rate Schedule AERM 360, and supplements thereto or reissues thereof, Mayflower Transit, LLC, Agent, for applicable provisions.

3. Rates in this tariff will **NOT** be applicable on shipments consisting solely of **EXHIBITS AND DISPLAYS AND THE MATERIALS AND SUPPLIES USED AS PART OF OR WITHIN SUCH EXHIBITS AND DISPLAYS; CONTAINERIZED TRADE SHOW EXHIBITION MATERIALS AND SUPPLIES USED WITHIN OR AS PART OF THE TOTAL TRADE SHOW DISPLAY; OR OTHER SPECIFIED COMMODITIES** that are not defined as household goods.. Refer to Rate Schedule AERM 401-D, and supplements thereto or reissues thereof, Mayflower Transit, LLC, Agent, for applicable provisions.

4. **A R** Rates in this tariff will **NOT** be applicable on shipments consisting solely of **CONTAINERIZED HOUSEHOLD GOODS** where **DO-IT-YOURSELF (DIY) PLUS** service(s) has been requested by customer. Refer to Freight Forwarder Tariff No. UMC1, and supplements thereto or reissues thereof, United Mayflower Container Services, LLC, Agent, for applicable provisions.

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ITEM 32
PROHIBITED AND RESTRICTED ARTICLES

(a) Carrier will **not** accept for shipment property liable to contaminate or otherwise damage equipment or other property, **nor** will carrier accept for shipment articles which cannot be taken from the premises without damage to the article or the premises, **nor**, will carrier accept for shipment perishable articles including frozen foods, articles requiring refrigeration or perishable plants except as provided in Paragraphs (b), (c) or (d).

(b) Frozen food will be accepted for transportation provided:

1. The food is contained in a freezer, which at time of loading is at normal deep freeze temperature.

2. The shipment is to be transported **not** more than 150 miles and/or delivery accomplished within twenty-four (24) hours from time of loading.

3. No storage of shipment is required.

4. No preliminary or en route servicing by use of dry ice, electricity, or other preservative methods is required of the carrier.

(c) Perishable plants will be accepted for transportation provided:

1. The shipment is transported **not** more than 150 miles and/or delivery accomplished within twenty-four (24) hours from the time of loading.

2. No storage is required.

3. No preliminary or en route servicing or watering or other preservative method is required of the carrier.

(d) The carrier will **not** be responsible for any perishable article included in a shipment without the knowledge of the carrier.

(e) Carrier will **not** accept for shipment under any circumstances tanks or bottles designed to contain butane or propane (LP), including tanks and containers for gas barbecue grilles, torches, tools or appliances. This prohibition also **includes** tanks or bottles that have been certified as empty.

(f) Explosives or other dangerous articles will **not** be accepted for transportation or transported.

ITEM 33
IMPRACTICAL OPERATIONS AND APPLICATION OF SHUTTLE SERVICE

PART A – IMPRACTICAL OPERATIONS:

Nothing in this tariff **shall require** the carrier to perform any service at any point or location where, through no fault or neglect of the carrier, the furnishing of such services is impracticable because:

(a) The conditions of roads, streets, driveways, alleys or approaches thereto would subject operations to unreasonable risk of loss or damage to life or property;

(b) Loading or unloading facilities are inadequate;

(c) Any force majeure, war, insurrection, riot, civil disturbance, strike, picketing or other labor disturbance would (1) subject operations to unreasonable risk of loss or damage to life or property or (2) unreasonably jeopardize the ability of the carrier to render linehaul or pickup or delivery or any other service from, to or at other points or locations;

(d) Carrier's hauling contractors, carrier's employees or carrier's agents are precluded, for reasons beyond carrier's control, from entering premises where pickup or delivery is to be made;

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ITEM 33 (Cont.)
IMPRACTICAL OPERATIONS AND
APPLICATION OF SHUTTLE SERVICE

(e) Local, state or federal restrictions, regulations or laws prohibit performance of such services by linehaul equipment.

When service is impractical for reasons stated in this rule, and service can be completed through the employment of services of a third party, see Item 35.

PART B – APPLICATION OF SHUTTLE SERVICE:

(a) It is the **responsibility of the shipper** to make shipment accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be safely operated.

(b) When it is **physically impossible** for carrier to perform pickup of shipment at origin address or to complete delivery of shipment at destination address with normally assigned road haul equipment, due to the structure of the building, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstructions, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow, or nature of an article or articles included in the shipment, the carrier shall **hold itself available** at point of pickup or tender delivery at destination at the nearest **point of approach** to the desired location where the road haul equipment can be made safely accessible.

(c) Upon request of the shipper, consignee or owner of the goods the carrier will use or engage smaller equipment than its normal road haul equipment and/or provide extra labor for the purpose, if possible, of transferring the shipment **between** the origin or destination address **and** the point of transfer (normally the carrier's nearest warehouse or storage facility) **to** or **from** carrier's road haul equipment.

(d) Refer to Section 2, Item 125 (Shuttle Service), for the application of shuttle and/or extra labor (Item 120) charges, which shall be in addition to all other transportation or accessorial charges.

(e) If the shipper does **not** accept the shipment at nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment or any part thereof **not** reasonably possible for delivery, in storage-in-transit at the nearest available warehouse of the carrier, or, at the option of the carrier, in a public warehouse, subject to a lien for all lawful charges. The liability on the part of the carrier will cease when the shipment is unloaded into the warehouse and the shipment shall be considered as having been delivered. Thereafter, the storage in the warehouse shall not be considered storage-in-transit, and the shipper must enter into a separate bailment agreement with the warehousemen to which the carrier is not a party.

(f) The charges to cover the movement of shipment (or part thereof) **from** point at which it was originally tendered, **to** warehouse location shall be computed on basis of weight of shipment (or that part of shipment) stored in warehouse, subject to applicable rate as provided in tariff **from** point at which it was originally tendered **to** warehouse location, which shall be in addition to charges **from** initial point of origin **to** point at which shipment was originally tendered. All accrued charges on the shipment (or any part thereof) shall be due and payable upon delivery of same **to** the warehouse. Any subsequent movement **from** warehouse shall **not** be part of the original transportation performed under the carrier's Bill of Lading.

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ITEM 35
ADVANCING CHARGES

(a) Charges advanced by carrier for **services of others** engaged at the request of the shipper or required by Federal, State or Local law, **including** but **not** limited to:

1. Obtaining agricultural quarantine inspections, and

2. Obtaining permits required for legally transporting articles that are over-width, over-height, over-length, or any combination thereof, including the use of one or more flagmen and/or escort vehicle(s) (see Note 1),

will be supported by carrier with a **copy of invoice** setting forth services rendered, charges and basis thereof, together with reference to applicable schedule or tariff if charges are determined in accordance therewith. The charges so advanced are in addition to and shall be collected with all other lawful rates and charges.

C All such advance charges will be **supported by third-party invoice(s) or paid receipt(s)** and be applicable in addition to all other applicable tariff charges.

(b) Charges will also be advanced by the carrier for expenses incurred by the carrier as a result of services performed that are subject to **officially assessed** state or local fees or taxes, such as sales taxes, use taxes and debris disposal or recycling fees. Charges so advanced are in addition to and shall be collected with all other lawful rates and charges.

(c) **C** Toll charges will be advanced by the carrier, for expenses incurred by the carrier as a result of transiting **bridges** that are subject to **officially assessed** federal, state, county or local use fees (See Note 2).

(d) When such services are performed at any point in Canada, the charges advanced by carrier will be increased by 10%, subject to a minimum additional charge as provided in the tariff software.

NOTE 1: Item 120 (Waiting Time) charges, will also **be applicable** during any hour of the day, including Saturdays and Sundays, without any allowable waiting time, when carrier is prevented by law, regulations, or otherwise from performing over-the-road transportation due to the nature of the over-dimension article(s). The waiting time charge may be applied at origin, destination, or en-route and may be applicable more than once on a shipment.

NOTE 2: **C** Except as otherwise specifically provided herein, the advancement of tolls is **restricted** to **bridges** that are subject to **officially assessed** federal, state, county or local use fees. Highway, turnpike tolls and other service charges will **not** be advanced by the carrier.

C (Provisions of Item 35 formerly shown on this page,
have been incorporated into Item 155 and transferred to Original Page 63-A)

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(Provisions of Item 35 formerly shown on this page, have been incorporated into Item 155 on Original Page 63-A)

ITEM 40
GENERAL PRICE ADJUSTMENT

A periodic General Price Adjustment (GPA) **will apply** on all rates and charges named in this tariff as provided herein.

1. **Effective January 1st of each calendar year**, beginning January 1, 2009, the rates and charges in this tariff shall be subject to a General Price Adjustment based on the selected U.S. Department of Labor indices for a preceding 12-month annual basing period (e.g. from July to July).

2. Applicable U.S. Department of Labor indices are as reported on the Bureau of Labor Statistics www.bls.gov web site as follows:

   A) CPI Index information is based on the Consumer Price Index, for All Urban Consumers (CPI-U), Not Seasonally Adjusted, U.S. City Average, for All Items (less Food and Energy), Series ID **CUUR0000SA0L1E**.

   B) CEU Index information is based on the Average Hourly Earnings of Production Workers in the National Employment Index for Hours and Earnings, Not Seasonally Adjusted, for Transportation and Warehousing, Specialized Freight Trucking, under NAICS Code 4842, Series ID **CEU4348420008**.

3. The General Price Adjustment will be determined by multiplying a GPA percentage times each rate and charge in the tariff. The GPA percentage will be based on the increase in the CEU times **.41** plus the increase in the CPI times **.59** (representing the reciprocal of .41), as specified in Paragraph 2, from **July-to-July** of each subsequent calendar year. For example, the basing period will be July 2007 to July 2008 for the January 1, 2009 adjustment.

4. To determine the General Price Adjustment to apply, first determine the unadjusted indices (July to July basing period) for each index (CPI and CEU) applicable at the beginning and at end of the specified basing period. Second, to determine the percentage increase in the CEU, subtract the beginning CEU from the ending CEU and divide that answer by the beginning CEU. Multiply that answer times .41. Third, to determine the percentage increase in the CPI, subtract the beginning CPI from the ending CPI and divide that answer by the beginning CPI. Multiply that answer times .59. Fourth, add the two weighted subtotals together to determine the GPA percentage increase/decrease to apply. Fifth, multiply the applicable GPA percentage increase/decrease by each rate and charge in the tariff.

5. Each resulting dollar amount will then be added to its corresponding rate or charge in the tariff to arrive at new, adjusted rates and charges in the tariff that will be applicable to the shipment. Those new, adjusted rates and charges in the tariff will be the rates and charges for all purposes, including for use in any formulas for which a rate or charge is an input or other component.

   C The GPA percentage calculation will be rounded to nearest **tenth of percent** according to normal rounding procedures, as follows:

EXAMPLE:	July 2008 to	July 2009	% Change	Times Factor	= GPA %
CPI Index	216.045	219.350	1.530%	.59	0.903%
CEU Index	18.17	18.11	-0.330%	.41	-0.135%
		GPA Total (Effective January 1, 2010)			0.8% GPA Percentage

   The General Price Adjustment (GPA) will be applicable to all shipments loading beginning on the following January 1st through December 31st.

6. Notwithstanding any other provisions of the tariff, the General Price Adjustment will **NOT** be applicable to the provisions of Item 3 (Released and Declared Shipment Value).

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C (Provisions of Item 40 formerly shown on this page, have been transferred to 1st Revised Page 30)

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A R C ITEM 42
BILL OF LADING
(INFORMATION TO BE INCLUDED ON FACE OF BILL OF LADING)

(1) The **Bill of Lading** issued for any shipment accepted for transportation and storage shall have printed on the face thereof a statement (i.e., either Part A or Part B) reading as follows (see Exception 1):

PART A: The below statement only applies when confirming a customer's selection of **Full Value Protection Option** as declared and signed for on the Estimate / Order for Service.

IMPORTANT: PLEASE READ
THIS IS A CONFIRMATION OF YOUR VALUATION SELECTION

YOU HAVE CHOSEN FULL VALUE PROTECTION. Our records show that you have chosen **FULL VALUE PROTECTION** option and that you have agreed that our liability to you for loss and damages will be to repair or replace those goods, up to a **maximum of $**_____ **with $**_____ **deductible**. If this is not correct, or if you want to CHANGE your valuation selection, complete the "Change Valuation Selection" section on Page 3.

If you would like for us to move items that are worth more than $100 per pound, times the weight of each of those items, then you need to identify those items on a special inventory form which we will give you. Federal law also requires that we provide you with this notice for your review. Please take a moment to read it, and sign below.

*"I acknowledge that I have prepared and retained a copy of the **"Inventory of Items Valued in Excess of $100 Per Pound Per Article"** that are included in my shipment and that I have given a copy of this inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such articles for which a claim for loss or damage is made on the attached inventory."*

Sign: X_____ **Date:** _____

IMPORTANT NOTICE. This is not insurance. You have the right to choose, up until the time your goods start to be loaded, to either: (1) select a Full Value Protection option, or (2) waive Full Value Protection and release your goods to us at the Minimum Liability Option of $.60 per pound per article. Under the Full Value Protection option, if any of your articles are lost, destroyed or damaged while in our custody, we will at our option, subject to any deductible and up to maximum amount of our liability amount you have chosen, either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by us, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement. An additional charge applies for Full Value Protection. If you waive Full Value Protection and choose the Minimum Liability Option, if any article is lost, destroyed or damaged while in our custody, our liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by 60 cents per pound per article. This is the basic liability level, provided at no charge, and is considerably less than the average value of household goods. **Your current valuation selection is shown above and will apply to your shipment unless you complete the "Change of Valuation Selection" section on Page 3.**

PART B: The below statement only applies when confirming a customer's selection to 1) **WAIVE Full Value Protection** and 2) **declare Minimum Liability Option** *($ .60 Cents Per Pound Per Article)* as declared and signed for on the Estimate / Order for Service.

IMPORTANT: PLEASE READ AND COMPLETE
YOU MUST CONFIRM YOUR VALUATION SELECTION BELOW

YOU HAVE CHOSEN THE MINIMUM LIABILITY. Our records show that you have selected the minimal protection. This means that you **WAIVE Full Value Protection** and release your shipment to us at a value of **$.60 PER POUND PER ARTICLE**. If this is not correct, or if you wish to CHANGE your valuation selection, complete the "Change of Valuation Selection" section on Page 3. **To confirm this minimal protection, you must complete the following:**

WAIVER: I release my shipment at: _____
[Write ***"60 cents per pound"*** on the line above]

Sign: X _____ **Date:** _____

YOU MUST COMPLETE THIS SECTION AS INSTRUCTED. IF YOU DO NOT, YOU WILL AUTOMATICALLY RECEIVE FULL VALUE PROTECTION WITH A $0 DEDUCTIBLE AND ADDITIONAL CHARGES WILL APPLY.

IMPORTANT NOTICE. This is not insurance. You have the right to choose, up until the time your goods start to be loaded, to either: (1) select a Full Value Protection option, or (2) waive Full Value Protection and release your goods to us at the Minimum Liability Option of $.60 per pound per article. Under the Full Value Protection option, if any of your articles are lost, destroyed or damaged while in our custody, we will at our option, subject to any deductible and up to maximum amount of our liability amount you have chosen, either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by us, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement. An additional charge applies for Full Value Protection. If you waive Full Value Protection and choose the Minimum Liability Option, if any article is lost, destroyed or damaged while in our custody, our liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by 60 cents per pound per article. This is the basic liability level, provided at no charge, and is considerably less than the average value of household goods. **Your current valuation selection is shown above and will apply to your shipment unless you complete the "Change of Valuation Selection" section on Page 3.**

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A R C ITEM 42
BILL OF LADING
(INFORMATION TO BE INCLUDED ON FACE OF BILL OF LADING)

(2) The **Bill of Lading** issued for any shipment accepted for transportation and storage shall have printed within the Bill of Lading a statement (i.e., Part C) reading as follows (see Exception 1):

PART C: The below area is provided to allow customers to **CHANGE** (prior to loading) their valuation selection shown on the Estimate / Order for Service.

CHANGE OF VALUATION SELECTION

Complete this section ONLY if you want to change your valuation selection described on Page 1.

Your selection here will replace and override any previous valuation selection choice you have previously made.

Our liability for loss or damage to your goods is limited under federal law. In this section, you must choose how much liability we will have for loss or damage to your goods. **THIS IS NOT INSURANCE.** Your selection here will replace and override any valuation selection that you have previously made.

FULL VALUE PROTECTION OPTION

You should ask yourself several questions, and provide answers below, when selecting the Full Value Protection Option:

1. **What do I want your maximum liability, in dollars, to be to me for loss or damage to my goods? (Initial ONE)**

_____ **(Initial)** I accept your automatic maximum level of liability of $6.00 times the weight of my shipment. Based on the estimated weight of my shipment, this amount is **$**_____

_____ **(Initial)** I want to increase the dollar value of your maximum liability to the amount I write here: The carrier's maximum liability for my shipment is **$**_____ (Optional, see above)

2. **Do I want to reduce my charges by agreeing to a deductible?**

Claim payments will be made to you for loss or damage to your goods without a deductible. However, in exchange for lower Full Value Protection charges you can agree to a deductible. If you decide to do this, you **must** check your selection, below:

☐ **$250 Deductible** ☐ **$500 Deductible** ☐ **$750 Deductible** ☐ **$1,000 Deductible**

3. **Do I own "High Value Items" that I would like for you to move for me?**

If you select Full Value Protection, and you would like for us to move items that are worth more than $100 per pound, times the weight of each of those items, then you need to identify those items on a special inventory form which we will give you. Federal law also requires that we provide you with this notice for your review. Please take a moment to read it, and sign below.

*"I acknowledge that I have prepared and retained a copy of the **"Inventory of Items Valued in Excess of $100 Per Pound Per Article"** that are included in my shipment and that I have given a copy of this inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such articles for which a claim for loss or damage is made on the attached inventory."*

Sign: X_____ **Date:** _____

OR

(Choose one. Do not fill out both sides.)

MINIMUM LIABILITY OPTION

RELEASED RATE LIABILITY
(60 Cents Per Pound Per Article)

In order to change your previous choice of the Full Value Protection Option and to choose the Minimum Liability Option, you must **waive** the Full Value Protection option in writing here. To do so you **must** complete the following and sign below:

WAIVER: I release my shipment at: _____
[Write ***"60 cents per pound"*** on the line above.]

If you do **not** complete this section as described above, your shipment will be transported at the FULL VALUE PROTECTION Option and you will be charged the applicable Full Value Protection charge.

Sign: X_____ **Date:** _____

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C ITEM 42 (Cont.)
BILL OF LADING
(INFORMATION TO BE INCLUDED ON FACE OF BILL OF LADING)

Provided that: Where the customer is the **employer** of the actual owner of the household goods being transported and is responsible for all charges in connection with such move, the customer may waive the Full Value Protection level of liability and instruct the motor carrier to release the shipment to a value of 60 cents per pound per article **(a)** by specification made on a purchase order, *or* **(b)** by issuing, in advance of the shipping date, appropriate letters of instruction to the carrier. In such instances, the motor carrier must incorporate the instructions by reference to the customer's document in the Bill of Lading in lieu of the personal signature and handwritten statement relating to released rates.

EXCEPTION 1: The provisions referring to the "Extraordinary (Unusual) Value Article Declaration" are optional; refer to Item 3 (Exception 1) and to Item 62 for applicable provisions.

(3) In addition to the above statement, the carrier shall cause to be included in the Bill of Lading the following **minimum** information:

a. The name and address of the motor carrier issuing the receipt or Bill of Lading.

b. The names and addresses of any other motor carriers, when known, who will participate in transportation of the shipment.

c. The name, address and telephone number of the office of the carrier that should be contacted in relation to the transportation of the shipment.

d. The form of payment that will be honored at delivery (must correspond with the form of payment entered on the Estimate and the Order for Service).

e. When the transportation is to be performed on a collect on delivery basis, the name and address and if furnished, the telephone number, facsimile number, or e-mail address of a person to whom notification shall be given.

f. When the transportation is to be performed for an individual shipper, and except when the transportation is to be performed subject to tariff provisions providing for guaranteed service dates, the agreed date or period of time for pickup of the shipment and the agreed date or period of time for the delivery of the shipment. The agreed dates or periods of time for pickup and delivery entered on the receipt or Bill of Lading shall conform to the agreed dates or periods of time for pickup and delivery entered on the Order for Service or a proper amendment to the Order for Service.

g. When the transportation is to be performed subject to tariff provisions providing for guaranteed pickup, transportation and delivery service, the dates for pickup and delivery and any penalty or per diem entitlements due the shipper under the agreement.

h. The actual date of pickup.

i. The company or carrier identification number of the vehicle on which the shipment is loaded.

j. The terms and conditions for payment of the total charges including notice of any minimum charges.

k. When the transportation is to be performed on a collect on delivery basis, the maximum amount required to be paid at the time of delivery to obtain delivery of the shipment. The maximum amount may include charges for additional services agreed to by the shipper in the Estimate of charges.

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C ITEM 42 (Cont.)
BILL OF LADING
(INFORMATION TO BE INCLUDED ON FACE OF BILL OF LADING)

(4) The following provision is optional and may be included at the discretion of the carrier:

A person shall be fined under **Title 18**, imprisoned for not more than 5 years, or both, if the person –

1. Violates **49 U.S.C. § 80101 et seq**. (applicable to bills of lading when issued for the transportation of goods) with intent to defraud; or
2. Knowingly or with intent to defraud –
   a. Falsely makes, alters or copies a Bill of Lading subject to **49 U.S.C. §§ 80101 et seq**.;
   b. Utters, publishes or issues a falsely made, altered or copied Bill of Lading subject to **49 U.S.C. §§ 80101, et seq.**; or
   c. Negotiates or transfers for value a Bill of Lading containing a false statement.

(5) The carrier shall cause to be included in the Bill of Lading the following:

"**Notice:** Carrier's tariff, including the written and software portions thereof, is, by this reference, made a part of the Bill of Lading and may be inspected at the offices of the carrier or its agents, or, on request, carrier will furnish a copy of any tariff provision containing carrier's rates, rules or charges governing the shipment."

A R C ITEM 43
BILL OF LADING
(CONTRACT TERMS AND CONDITIONS OF BILL OF LADING)

Except when transportation is performed under the provisions of Item 2 (b) of tariff, the following Contract Terms and Conditions are applicable to all transportation performed by carrier in addition to all other rules, regulations, rates, and charges in this and other applicable tariffs, which are available for inspection at the location(s) specified by the carrier.

Notice of Availability of Published Tariff

Carrier publishes tariffs, which set forth the terms, conditions and prices for the transportation services it provides. The applicable tariff provisions are incorporated herein by reference. Incorporated provisions include, but are not limited to: **(a)** Establishing the limitation of Carrier's liability, the principal features of which are described in Sections 4 and 5 hereof and in the Valuation Selection section; **(b)** Setting the time period for filing claims, the principal features of which are described in Section 6 hereof; and **(c)** Reserving the Carrier's right to assess additional charges for additional services performed and, on Pricing Option "A" Non-Binding Estimates, to base charges on the exact weight of the goods transported. For more information regarding your Household Goods Shipment, please see the terms and conditions printed herein and the Carrier's booklet "Your Rights and Responsibilities When You Move" and the "Ready To Move" brochure. The tariff, including its written and electronic components, is made part of this Bill of Lading. The written component of the tariff and the rates and charges contained in the electronic component of the tariff may be viewed and printed at the following Internet Web Address: www.mayflower.com. The tariff may also be inspected at the offices of the Carrier or its Agents. On request, the Carrier will furnish a copy of any tariff provision governing the shipment contained in the written component of the tariff and a copy of the rates and charges calculated by the electronic component of the tariff for the shipment.

Carrier's currently effective applicable tariffs, all Inventories prepared in conjunction with this Bill of Lading, any applicable National Account Contract Agreements and the Estimate / Order for Service prepared in advance of transportation services are hereby incorporated by reference. These documents, together with this Bill of Lading constitute the contractual documents governing Customer's move, are subject to all the rules, regulations, rates and charges in Carrier's currently effective applicable tariffs, and include but are not limited to the terms and conditions set forth below. In the event of any conflict between the terms of the Estimate / Order for Service and Bill of Lading, the Bill of Lading shall control. Any specific terms set forth in a National Account Contract Agreement shall supersede any inconsistent terms in the other documents. "Customer" shall include the party entering into this Bill of Lading as Consignor and any party for whose account the goods are shipped.

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ITEM 43 (Cont.)
BILL OF LADING
(CONTRACT TERMS AND CONDITIONS OF BILL OF LADING)

Section 1: The performance by any Carrier of any obligation shall be excused and suspended upon the occurrence of any of the following force majeure events: **(a)** Acts of God; **(b)** hostile or warlike action, rebellion, civil commotion, riot, the public enemy or terrorism, including action in hindering, combating or defending against any such actual, impending, or expected occurrence; **(c)** action by government or public authority; or **(d)** strikes, lockouts, or labor disturbances.

Section 2: Carrier shall not be bound to transport a shipment by any particular schedule, means, vehicle, but shall be responsible to transport with reasonable dispatch. In no event shall Carrier, including its corporate affiliates, employees, officers, directors, shareholders, agents, representatives, or contractors, be liable for any damages resulting from delay caused by: **(a)** a force majeure event identified above in Section 1; **(b)** highway obstruction; faulty or impassable highways; **(c)** lack of capacity of any highway, bridge or ferry; **(d)** breakdown or mechanical defect of vehicles or equipment; **(e)** an act, omission or order of Customer; or **(f)** any cause other than the fault of the Carrier. Carrier shall have the right in case of physical necessity or otherwise to forward a shipment via another Carrier.

Section 3: Customer shall not ship nor include in any shipment any: **(a)** hazardous materials, explosives or dangerous articles or goods; or **(b)** any other item prohibited by law to be shipped or possessed. If a Carrier discovers such items in a shipment, then it may warehouse such articles or goods at owner's risk and expense or destroy them without compensation to owner or Customer. Customer agrees to indemnify and hold harmless Carrier and its agents against any costs, expenses (including reasonable attorney's fees), damages, losses, and claims caused by Customer's breach of this agreement, including for improper inclusion in a shipment of such prohibited items identified above.

Section 4: Customer or Consignee should take exceptions to any loss or damage to the shipment at delivery, documenting loss or damage on the Carrier's Inventory. Carrier shall be liable for actual loss of or damage to any item or article transported, handled, or stored pursuant to this Bill of Lading except as caused by or resulting from any of the following: **(a)** a force majeure event identified above in Section 1; **(b)** an act, omission or order of Customer, including improper packing, bracing or preparation of the shipment by Customer; **(c)** risks of contraband or illegal transportation or trade; **(d)** inherent vice of the article, including susceptibility to damage because of atmospheric conditions such as temperature and humidity; or **(e)** mechanical malfunction or defect, including computer chip malfunction. The liability of Carrier for actual loss or damage to an article shall further be subject to 49 U.S.C. § 14706 and 49 C.F.R. Part 370, any other limitation of liability contained in any written contract, and any applicable rules, regulations, rate schedules or tariffs. Under no event shall Carrier, including its corporate affiliates, employees, officers, directors, shareholders, agents, representatives, or contractors, be liable for any special, incidental, punitive, or consequential damages, including lost profits or income, regardless of whether Carrier had knowledge that such damage might be incurred.

Section 5: The Full Value Protection Option and the Minimum Liability Option are tariff or contractual levels of Carrier liability and may sometimes be referred to as “released rates” or “valuation.” These levels of Carrier liability are **not insurance** as the term is used under the McCarran-Ferguson Act, 15 U.S.C. §§ 1011-1015 **or liability insurance** as the term is used in 49 C.F.R. §§ 375.301-303.

For shipments of Household Goods as defined in Carrier’s tariff, the maximum liability of Carrier or the party in possession of the shipment shall be either:

(i) **A** **R** The Full Value Protection Option declared by Customer, which may not be less than $5,000 or $6.00 per pound multiplied by the actual weight of the shipment, in pounds, whichever is greater; or

(ii) The actual loss or damage not exceeding sixty (60) cents per pound of the weight of any lost or damaged article when the Customer has waived Full Value Protection and released the shipment to the Carrier, in writing, with liability limited to sixty (60) cents per pound per article.

Further, Customer's failure to notify Carrier in writing that an item or article having a value that exceeds $100 per pound will be included in the shipment will restrict Carrier's maximum liability to $100 per pound of any lost or damaged article (based on actual weight), NOT to exceed the declared value of the entire shipment.

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A R C ITEM 43 (Cont.)
BILL OF LADING
(CONTRACT TERMS AND CONDITIONS OF BILL OF LADING)

Section 6: As a condition precedent to recovery: **(a)** a claim for loss, damage or delay against Carrier, that meets the requirements of applicable tariffs and federal regulations, must be filed in writing with sufficient information to identify the shipment with Carrier within nine (9) months after delivery to the Consignee as shown on the Bill of Lading, or in case of failure to make delivery, then within nine (9) months after a reasonable time for delivery has elapsed; and **(b)** suit must be instituted against Carrier within two (2) years and one (1) day from the date when notice in writing is given by Carrier to the claimant that it has disallowed the claim or any part or parts thereof specified in the notice. If Carrier fails to perform transportation services within guaranteed dates, Customer's request for compensation at the per diem rate on the front of this Bill of Lading, if applicable, must be submitted in writing within thirty (30) days after the date of actual delivery. Where a claim is not filed or suit is not instituted thereon in compliance with these provisions, no Carrier shall be liable and such a claim will not be paid.

Section 7: The above named Customer agrees that Carrier shall transport the goods and effects tendered by the Customer subject to the terms and conditions of this Bill of Lading. The Customer further agrees that title to all packing materials and other property sold to Customer passes to Customer prior to the transportation of such property for the Customer by Carrier. Customer, Consignor upon tender of the shipment to Carrier, and the Consignee upon acceptance of delivery of shipment from Carrier, shall be jointly and severally liable for all freight and other charges accruing on account of a shipment in accordance with applicable tariffs or contract rate schedules, including all sums advanced or disbursed by Carrier on account of such shipment. The owner of the goods and/or beneficiary of the services acknowledges he/she remains primarily liable for payment in the event that Carrier extends credit by agreeing to bill an employer or other party and any or all of such charges are not paid. The joint and several liability of the Customer, Consignor and Consignee as set forth in this Section is absolute, and no prior or subsequent course of dealing among the Customer, Carrier and/or Consignee (including, but not limited to, the course of dealing pertaining to billing and collecting of shipping charges) shall be construed as limiting, impairing, waiving or discharging such joint and several liability. If the description of articles or other information on this Bill of Lading is found to be incorrect or incomplete, the freight and other charges will be paid based upon the articles actually shipped.

Section 8: (a) If the Consignee refuses the shipment tendered by Carrier or if Carrier is unable to deliver the shipment for any reason other than the fault of Carrier, then Carrier may cause the shipment to be stored in a warehouse at the cost of Customer and subject to a lien for all accrued tariff or contract rate schedule charges and other lawful charges. Storage may be, at Carrier's option, in any location that provides reasonable protection against loss or damage. Carrier shall promptly attempt to provide notice by U.S. mail as provided on the face of the Bill of Lading, if so indicated, to the Customer or the party designated on the Bill of Lading to receive notice, if any. **(b)** If Carrier does not receive disposition instructions within fifteen (15) days from the mailing of notice or if Customer fails or refuses to pay lawfully applicable charges, then Carrier, at its sole option, may offer the shipment for public sale in any manner authorized by law. The amount of sale will be applied toward payment of lawful charges applicable to the shipment, and other expenses incurred in the public sale. The owner will be responsible for the balance of the charges not covered by the sale of the goods. If there is a balance remaining after all charges and expenses are paid, such balance will be paid to the owner of the property sold hereunder, upon claim and proof of ownership. When perishable articles are contained in the shipment and disposition is not given within a reasonable time, Carrier may dispose of the property at public or private sale without notice in any manner authorized by law, if, in the opinion of Carrier, such sale is necessary to prevent or limit further deterioration.

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ITEM 44
DEFINITION OF HOLIDAYS

Except as otherwise specifically provided in this tariff, reference to the term "**holiday**" shall be the date such Canadian, U.S. National or officially declared State holidays are observed.

When a holiday falls on a Saturday, the holiday will be observed on the preceding Friday. When a holiday falls on a Sunday, the holiday will be observed on the following Monday.

Charges for holidays in this tariff shall be applicable only when service is rendered within a State on such observed holiday date.

For reference purpose only, **U.S. NATIONAL HOLIDAYS** are:	
NEW YEAR'S DAY	January 1
MARTIN LUTHER KING, JR. DAY	The third Monday in January
INAUGURATION DAY AT ANY POINT IN DC ONLY	January 20 of each fourth year after 1965
WASHINGTON - LINCOLN DAY	The third Monday in February
MEMORIAL DAY	The last Monday in May
INDEPENDENCE DAY	July 4
LABOR DAY	The first Monday in September
COLUMBUS DAY	The second Monday in October
VETERANS DAY	November 11
THANKSGIVING DAY	The fourth Thursday in November
CHRISTMAS DAY	December 25

For reference purpose only, **CANADIAN HOLIDAYS** are:	
NEW YEAR'S DAY	January 1
GOOD FRIDAY	Friday before Easter
VICTORIA DAY	Monday before May 24
ST. JEAN BAPTISTE DAY	June 24 (Quebec Only)
DOMINION DAY	July 1
CIVIC DAY	First Monday in August
LABOR DAY	First Monday in September
THANKSGIVING DAY	Second Monday in October
ARMISTICE DAY	November 11
CHRISTMAS DAY	December 25
BOXING DAY	December 26

ITEM 46
COLLECTION OF TARIFF CHARGES ON HOUSEHOLD GOODS SHIPMENTS INVOLVING LOSS OR DESTRUCTION IN TRANSIT AND ON SHIPMENTS TRANSPORTED ON MORE THAN ONE VEHICLE (See Note 1)

a. Carrier shall **not** collect, or require a shipper to pay, any published freight charges (including any charges for accessorial or terminal services) when that shipment is **totally** lost or destroyed in transit. The provisions of this item shall be applicable only to the transportation of household goods as defined in Note 1 below. Notwithstanding any other provisions of this item, a carrier shall collect, and the shipper shall be required to pay, any specific valuation charge that may be due. This item shall **not** be applicable to the extent that any such loss or destruction is due to the act or omission of the shipper.

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ITEM 46 (Cont.)
COLLECTION OF TARIFF CHARGES ON HOUSEHOLD GOODS SHIPMENTS INVOLVING LOSS OR DESTRUCTION IN TRANSIT AND ON SHIPMENTS TRANSPORTED ON MORE THAN ONE VEHICLE (See Note 1)

b. In the event that any portion, **but less than all**, of a shipment of household goods is lost or destroyed in transit, a motor common carrier of household goods in interstate or foreign commerce shall, at the time it disposes of claims for loss, damage, or injury to the articles in the shipment, refund that portion of its published freight charges (including any charges for accessorial or terminal services) corresponding to that portion of the shipment which is lost or destroyed in transit. To calculate the charges applicable to the shipment as delivered, the carrier shall multiply the percentage corresponding to the portion of the shipment delivered by the total charges (including accessorial and terminal charges) applicable to the shipment as tendered by the shipper. If the charges computed in the manner set forth above exceed the charges otherwise applicable to the shipment as delivered, the lesser of those charges shall be applied. The provisions of this paragraph shall be applicable only to the transportation of household goods as defined in Note 1 below. Notwithstanding any other provisions of this paragraph, a carrier shall collect, and the shipper shall be required to pay, that portion of any accessorial or terminal services rendered which corresponds to the portion of the shipment not lost or destroyed in transit and any specific valuation charge that may be due. The provisions of this paragraph shall not be applicable to the extent that any such loss or destruction is due to the act or omission of the shipper. Carriers shall determine, at their own expense, the portion of the shipment not lost or destroyed in transit.

c. Whenever a collect on delivery shipment of household goods, as defined in Note 1 below, is **transported on more than one vehicle** the carrier delivering such split or divided shipment shall observe the following requirements of subparagraphs (1), (2), or (3) in the collection of the charges:

1. At the option of the carrier, the collection of the charges attributable to the transportation of the portion of the shipment transported on each vehicle may be deferred until all portions of the shipment are delivered; or,

2. Providing that the charges for the entire shipment have been determined, the carrier may collect at the time of delivery of any portion of the shipment that percentage of the charges represented by the portion of the shipment tendered for delivery; or,

3. In the event that the charges due the carrier for the transportation of the entire shipment **cannot** reasonably be determined at the time any portion of the shipment is tendered for delivery, the carrier shall determine and collect the charges for the portion of the shipment being delivered. The total amount charged by the carrier for the transportation of the separate portions of the shipment shall **not** exceed the charges due for the entire shipment.

d. In the event of the loss or destruction of **any part** of a shipment being transported on **more than one vehicle,** the collection of charges as provided in paragraph (c) of this item shall also be in conformity with the requirements of paragraphs (a) and (b) of this item.

NOTE 1: **C** This item applies only to residence-to-residence moves transported under Item 1 (Application of Tariff to Household Goods & Electronic Format) of household goods.

NOTE 2: The terms “destruction” means that the goods are beyond repair, that they no longer exist in the form tendered to carrier, or that they are useless for the purpose for which they were intended. A simple damage claim does not constitute destruction for purposes of this item.

NOTE 3: This item will take precedence over corresponding provisions of Item 20 (Payments).

(Additional provisions governing the collection of charges on (a) shipments involving loss or destruction in transit and shipments transported on more than one vehicle can be found at **49 CFR Parts 375.705, 375.707** and **375.709**.)

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ITEM 48
NOTIFICATION BY CARRIER WHEN STATUS OF
A STORAGE-IN-TRANSIT SHIPMENT CHANGES

Carrier rendering storage-in-transit (SIT) shall, **no less than 10 days** prior to the expiration of either the specified period of time during which the goods are to be held in such storage or the maximum period of time provided in Item 17 for storage-in-transit, notify the shipper in writing, **(1)** of the date of conversion to permanent storage, **(2)** of the existence of a 9-month period subsequent to the date of conversion to permanent storage during which shipper may file claims against the carrier for loss and/or damage which occurred to the goods in transit or during the SIT period, and, **(3)** of the fact that on the date of conversion, the liability of the carrier shall terminate and the property shall be subject to the rules, regulations, and charges of the warehouseman. Said notification shall be by facsimile transmission, e-mail, overnight courier, or certified mail, return receipt requested.

Carrier holding goods for storage-in-transit for a period of time less than 10 days shall, **no less than 1 day** prior to the expiration of the specified time during which the goods are to be held in such storage, give notification to the shipper of the information specified in (1), (2), and (3) above, and maintain a record thereof as part of its record of the shipment.

Failure or refusal of a carrier to notify the shipper in accordance with the foregoing shall automatically effect a continuance of carrier liability pursuant to the applicable tariff provisions with respect to SIT, until the end of the day following the date upon which notice is given.

NOTE: This item will take precedence over corresponding provisions of Item 17 (Storage-In-Transit).

(Additional provisions governing storage-in-transit (SIT) conversions can be found at **49 CFR Part 375.609**.)

ITEM 50
EFFECTIVE DATE GOVERNING APPLICATION
OF RULES, RATES AND CHARGES OF THIS TARIFF

Except as otherwise specifically provided in this tariff, all rules, rates and charges in effect on the date shipment is **loaded at origin** shall be applicable.

C See specific provisions in Item 17 (Storage-In-Transit), Item 98 (Binding Estimate – On Point Price Certainty), Item 99 (Binding Estimate) and the application of Peak Season (Prime-Time) Charges in Item 100, for **effective dates** governing application of these provisions.

ITEM 51
PROCEDURES GOVERNING THE PROCESSING, INVESTIGATION
AND DISPOSITION OF OVERCHARGE, DUPLICATE PAYMENT,
OR OVERCOLLECTION CLAIMS

SECTION 1: APPLICABILITY

The regulations set forth in this rule govern the processing of claims for overcharge, duplicate payment, or overcollection for the transportation of property in interstate or foreign commerce by motor common carriers and freight forwarders licensed by the Department of Transportation.

SECTION 2: DEFINITIONS

(a) "Carrier" means a motor common carrier or freight forwarder licensed by the Department of Transportation.

(b) "Overcharge" means an overcharge as defined in Sections 204a (6) and 406a (6) of 49 CFR 1008. It also includes duplicate payments as defined in Paragraph (c) and overcollections as defined in Paragraph (d) of this section when a dispute exists between the parties concerning such charges.

(c) "Duplicate payment" means two or more payments for transporting the same shipment. Where one or more payment is not in the exact amount of the applicable tariff rates and charges, refunds shall be made on the basis of the excess amount over the applicable tariff rates and charges.

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ITEM 51 (Cont.)
PROCEDURES GOVERNING THE PROCESSING, INVESTIGATION AND DISPOSITION OF OVERCHARGE, DUPLICATE PAYMENT, OR OVERCOLLECTION CLAIMS

(d) "Overcollection" means the receipt by a household goods carrier of a payment in excess of the transportation and/or accessorial charges applicable to a particular shipment of household goods as defined in 49 USC 13102 (10) and 10102 (11) in carrier's applicable tariffs.

(e) "Unidentified payment" means a payment which a carrier has received but which the carrier is unable to match with its open accounts receivable or otherwise identify as being due for the performance of transportation services.

(f) "Claimant" means any shipper or receiver, or its authorized agent, filing a request with a carrier for the refund of an overcharge, duplicate payment, or overcollection.

SECTION 3: FILING AND PROCESSING CLAIMS

(a) A claim for overcharge, duplicate payment, or overcollection shall not be paid unless filed in writing with the carrier that collected the total charges. The collecting carrier shall be the carrier to process all such claims. When a claim is filed with another carrier that participated in the transportation, that carrier shall transmit the claim to the collecting carrier within 15 days after receipt of the claim. If the collecting carrier is unable to dispose of the claim for any reason, the claim may be filed with or transferred to any participating carrier for final disposition.

(b) A single claim may include more than one shipment provided the claim on each shipment involves (1) the same tariff issue or authority or circumstances, (2) single line service by the same carrier, or (3) service by the same interline carriers.

SECTION 4: DOCUMENTATION OF CLAIMS

(a) Claims for overcharge, duplicate payment, or overcollection shall be accompanied by sufficient information to allow the carriers to conduct an investigation and pay or decline the claim within the time limitations set forth in Section 8. Claims shall include the name of the claimant, its file number, if any, and the amount of the refund sought to be recovered, if known.

(b) Claims for overcharge shall be accompanied by the original Freight Bill. Additional information may include, but is not limited to, the following:

(1) The rate, classification, or commodity description or weight claimed to have been applicable.

(2) Complete tariff authority for the rate, classification, or commodity description claimed.

(3) Freight Bill payment information.

(4) Other documents or data, which is believed by claimant to substantiate the basis for its claim.

(c) Claims for duplicate payment and overcollection shall be accompanied by the original Freight Bill(s) for which charges were paid and by Freight Bill payment information.

(d) Regardless of the provisions of Paragraphs (a), (b) and (c) of this section, the failure to provide sufficient information and documentation to allow a carrier to conduct an investigation and pay or decline the claim within the allowable time limitation shall not constitute grounds for disallowance of the claim. Rather, the carrier shall comply with Section 5(c) to obtain the additional information required.

(e) A carrier shall accept copies instead of the original documents required to be submitted in this section where the carrier is furnished with an agreement entered into by the claimant that indemnifies the carrier for subsequent duplicate claims that might be filed and supported by the original documents.

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ITEM 51 (Cont.)
PROCEDURES GOVERNING THE PROCESSING, INVESTIGATION AND DISPOSITION OF OVERCHARGE, DUPLICATE PAYMENT, OR OVERCOLLECTION CLAIMS

SECTION 5: INVESTIGATION OF CLAIMS

(a) Upon receipt of a claim, whether written or otherwise, the processing carrier shall promptly initiate an investigation and establish a file, as required by Section 6.

(b) If a carrier discovers an overcharge, duplicate payment, or overcollection, which has not been the subject of a claim, it shall promptly initiate an investigation and comply with the provisions in Section 9.

(c) In the event the carrier processing the claim requires information or documents in addition to that submitted with the claim, the carrier shall promptly notify the claimant and request the information required. This includes notifying the claimant that a written claim must be filed before the carrier becomes subject to the time limits for settling such a claim under Section 8.

SECTION 6: CLAIM RECORDS

At the time a claim is received the carrier shall create a separate file and assign it a successive claim file number and note that number on all documents filed in support of the claim and all records and correspondence with respect to the claim, including the written acknowledgment of receipt required under Section 7. If pertinent to the disposition of the claim, the carrier shall also note that number on the shipping order and delivery receipt, if any, covering the shipment involved.

SECTION 7: ACKNOWLEDGMENT OF CLAIMS

Upon receipt of a written claim, the carrier shall acknowledge its receipt in writing to the claimant within 30 days after the date of receipt except where the carrier shall have paid or declined the claim in writing within that period. The carrier shall include the date of receipt in its written acknowledgment and shall also enter this date on the face of the written claim, which shall be placed in the file for that claim.

SECTION 8: DISPOSITION OF CLAIMS

The processing carrier shall pay, decline to pay, or settle each written claim within 60 days after its receipt by the carrier, except where the claimant and the carrier agree in writing to a specific extension based upon extenuating circumstances. If the carrier declines to pay a claim or makes settlement in an amount different from that sought, the carrier shall notify the claimant, in writing, of the reason(s) for its action, citing tariff authority or other pertinent information developed as a result of its investigation.

SECTION 9: DISPOSITION OF UNIDENTIFIED PAYMENTS, OVERCHARGES, DUPLICATE PAYMENTS AND OVER COLLECTIONS NOT SUPPORTED BY CLAIMS

(a) (1) Carriers shall establish procedures for identifying and properly applying all unidentified payments. If a carrier does not have sufficient information with which properly to apply such a payment, the carrier shall notify the payor of the unidentified payment within 60 days of receipt of the payment and request information which will enable it to identify the payment. If the carrier does not receive the information requested within 90 days from the date of the notice, the carrier may treat the unidentified payment as a payment in fact of freight charges owing to it. Following the 90-day period, the regular claims procedure under this part shall be applicable.

(2) Notice shall be in writing and clearly indicate that it is a final notice and not a bill. Notice shall include: the check number, amount, and date; the payor's name; and any additional basic information the carrier is able to provide. The final notice also must inform payor that: (i) applicable regulations allow the carrier to conditionally retain the payment as revenue in the absence of a timely response by the payor; and (ii) following the 90-day period the regular claims procedure shall be applicable.

(3) Upon a carrier's receipt of information from the payor, the carrier shall, within 14 days: (i) make a complete refund of such funds to the payor; or (ii) notify the payor that the information supplied is not sufficient to identify the unapplied payment and request additional information; or (iii) notify the payor of the carrier's determination that such payment was applicable to particular freight charges lawfully due the carrier. Where no refund is made by the carrier, the carrier shall advise the payor of its right to file a formal claim for refund with the carrier in accordance with the regular claims procedure under this rule.

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ITEM 51 (Cont.)
PROCEDURES GOVERNING THE PROCESSING, INVESTIGATION AND DISPOSITION OF OVERCHARGE, DUPLICATE PAYMENT, OR OVERCOLLECTION CLAIMS

(b) When a carrier that participated in a transportation movement, but did not collect the total charges, finds that an overpayment has been made, that carrier shall immediately notify the collecting carrier. When the collecting carrier (whether single or joint linehaul) discovers or is notified by such a participating carrier that an overcharge, duplicate payment, or over-collection exists for any transportation charge which has not been the subject of a claim, the carrier shall create a file as if a claim had been submitted and shall record in the file the date it discovered or was notified of the overpayment. The carrier that collected the charges shall then refund the amount of the overpayment to the person who paid the total charges or to the person that made duplicate payment within 30 days from the date of such discovery or notification.

(Additional provisions governing overcharges and duplicate payments can be found at **49 CFR Part 378**.)

ITEM 56
RATES BASED ON MINIMUM WEIGHT OR MINIMUM VOLUME

a. **C** When transportation charges for shipments of individual shippers as described in Item 1 (Application of Tariff to Household Goods & Electronic Format) of this tariff are based on **minimum weights** or **volume**, carrier **must** indicate on the Order for Service the minimum weight or volume - base rate, and the minimum charges applicable to the shipment.

b. If carrier fails to comply with the provisions of paragraph (a) of this item the **minimum weight** or **volume** provisions will **not** be applicable, and in lieu thereof, the actual weight or actual volume of the shipment will be used to determine the applicable transportation charges.

ITEM 58
REMOVAL OR PLACEMENT OF PROPERTY FROM OR TO INACCESSIBLE LOCATIONS

It is the responsibility of the shipper for removal or placement of property from or to attics, basements and other locations, and to make property available to the carrier where the location of property and goods to be shipped or delivered is **(1)** not accessible by a permanent stairway (does **not** include ladders of any type), **(2)** not adequately lighted, **(3)** does not have a flat continuous floor, and **(4)** does not allow a person to stand erect. If the shipper or owner requests and carrier agrees to removal or placement of property from or to such areas not readily accessible, Item 120 (Labor Charges), will be applicable for this service.

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ITEM 62
INVENTORY OF ITEMS VALUED IN EXCESS OF
$100.00 PER POUND PER ARTICLE

When transportation is performed under the provisions of Item 3 Paragraph (e) or Item 3 Exception 1 of this tariff, a High Value Inventory Form shall be used in conjunction with the Bill of Lading, which form shall contain the following minimum information:

HIGH VALUE INVENTORY FORM
(CARRIER NAME)
(Carrier address and telephone number)

ALL ITEMS INCLUDED IN YOUR SHIPMENT THAT ARE CONSIDERED TO BE OF EXTRAORDINARY (UNUSUAL) VALUE MUST BE SPECIFICALLY IDENTIFIED AND THE CARRIER MUST BE ADVISED THAT THEY ARE INCLUDED IN THE SHIPMENT. ITEMS OF EXTRAORDINARY VALUE ARE DEFINED AS THOSE HAVING A VALUE GREATER THAN $100 PER POUND. TYPICAL HOUSEHOLD GOODS ITEMS THAT FREQUENTLY HAVE A VALUE IN EXCESS OF $100 PER POUND PER ARTICLE ARE: CURRENCY, COINS, JEWELRY, PRECIOUS METALS, PRECIOUS OR SEMIPRECIOUS STONES OR GEMS, GOLD, SILVER OR PLATINUM ARTICLES INCLUDING SILVERWARE AND SERVICE SETS, CHINA SETS, CRYSTAL OR FIGURINES, FUR OR FUR GARMENTS, ANTIQUES, ORIENTAL RUGS OR TAPESTRIES, RARE COLLECTIBLE ITEMS OR OBJECTS OF ART, COMPUTER SOFTWARE PROGRAMS, MANUSCRIPTS OR OTHER RARE DOCUMENTS. OF COURSE, OTHER ITEMS MAY ALSO FALL INTO THIS CATEGORY AND MUST BE IDENTIFIED AS WELL.

THE PURPOSE OF THIS INVENTORY IS TO ASSIST YOU IN IDENTIFYING ARTICLES OF EXTRAORDINARY OR UNUSUAL VALUE IN ORDER THAT THE CARRIER WILL BE AWARE OF THOSE ITEMS WHICH REQUIRE SPECIAL HANDLING AND PROTECTION FAILURE TO IDENTIFY SUCH ARTICLES WILL RESULT IN LIMITED CARRIER LIABILITY

List No.	Description of Articles Exceeding $100 Per Pound Per Article	List No.	Description of Articles Exceeding $100 Per Pound Per Article
1.		7.	
2.		8.	
3.		9.	
4.		10.	
5.		11.	
6.		12.	

OWNER (SHIPPER) AGREES THAT ANY CLAIM FOR LOSS OR DAMAGE MUST BE SUPPORTED BY PROOF OF VALUE AND UNDERSTANDS SETTLEMENT WILL BE BASED UPON THE INFORMATION FURNISHED ON THIS INVENTORY FORM AND THE DECLARATION OF VALUE CONTAINED ON THE ACCOMPANYING BILL OF LADING, THE BILL OF LADING TERMS AND CONDITIONS, THE TARIFF IN EFFECT AT THE TIME OF SHIPMENT, THE HOUSEHOLD GOODS DESCRIPTIVE INVENTORY, AND ALL OTHER PERTINENT INFORMATION AVAILABLE TO THE CARRIER. IF YOU HAVE NOT LISTED ARTICLES HAVING A VALUE IN EXCESS OF $100 PER POUND PER ARTICLE ON THIS INVENTORY, YOUR SIGNATURE BELOW ATTESTS TO THE FACT THAT SUCH ARTICLES ARE NOT INCLUDED IN YOUR SHIPMENT. IF THROUGH INADVERTENCE OR ANY OTHER CAUSE, ITEMS HAVING A VALUE IN EXCESS OF $100 PER POUND PER ARTICLE ARE INCLUDED IN YOUR SHIPMENT AND YOU FAIL TO LIST THOSE ITEMS ON THIS INVENTORY OR FAIL TO SIGN THIS INVENTORY, YOU EXPRESSLY AGREE THAT THE CARRIER'S LIABILITY FOR LOSS OR DAMAGE TO THOSE ITEMS WILL BE LIMITED TO NO MORE THAN $100 PER POUND PER ARTICLE (BASED UPON THE ACTUAL ARTICLE WEIGHT).

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ITEM 62 (Cont.)
INVENTORY OF ITEMS VALUED IN EXCESS OF
$100.00 PER POUND PER ARTICLE

CARRIER BILL OF LADING NO. _____

AT ORIGIN
I certify the above listed information to be true, correct and complete.

_____
Signature of Shipper Date
or Shipper's Representative

Carrier's representative acknowledges receipt of the listed items and an executed copy of this inventory

_____
Signature of Date
Carrier's representative

AT DESTINATION
I acknowledge receipt of the above listed items with exception only as noted on the carrier's descriptive inventory

_____
Signature of Shipper Date
or Shipper's Representative

Carrier's representative acknowledges delivery of the above listed items

_____
Signature of Date
Carrier's representative

(Additional provisions governing carrier liability for items of Extraordinary Value can be found at **Surface Transportation Board Released Rates Order No. MC-989**.)

C ITEM 70
GUARANTEED PICKUP AND DELIVERY

When carrier fails to perform transportation services within the period of time indicated on the Order for Service (or on Addendum thereto) or Bill of Lading, carrier agrees to compensate shipper for expenses resulting from the delay.

Compensation will be based as follows, subject also to the notes below:

(a) On **Household Goods** delay, the shipper will be compensated **$125.00** per day, beginning at 5:00 p.m. on the last day of the agreed pickup or delivery period *until* 12:00 p.m. on the actual day shipment is picked-up or delivered.

(b) On **Motor Vehicle(s)** delay, a maximum $30.00 daily compensation may apply for late delivery of motor vehicles (i.e., Auto / Truck / Van).

NOTE 1: This item applies only to shipments described in Item 1 (Application of Tariff to Household Goods & Electronic Format).

NOTE 2: This item applies only to shipments transported BETWEEN points in the United States (except AK & HI); and also BETWEEN points in the United States (except AK & HI) AND points in Canada.

NOTE 3: The provisions of this item will be applicable only on shipments, which weigh or are rated *at* ***3,500*** **pounds or more**.

NOTE 4: Late pickup compensation will be applicable only at origin residence; it is **not** applicable on shipments loaded from SIT or mini-storage facility.

NOTE 5: Late delivery compensation is **not** applicable on shipments delivered to SIT, self-storage facility, or any other type of storage facility.

NOTE 6: This item is **not** applicable on diverted shipments as described in Item 115 (Diversion of Shipments).

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C ITEM 70 (Cont.)
GUARANTEED PICKUP AND DELIVERY

NOTE 7: This item is **not** applicable when delay is caused by conditions beyond carrier's control, which include, but not limited to, circumstances as described in Item 33 (Impractical Operation).

NOTE 8: When a shipment (or portion thereof) is lost or destroyed in transit, the provisions of this item shall **not** be applicable to such shipment (or portion thereof), which cannot be delivered due to such loss or destruction.

NOTE 9: Reasonable dispatch rules contained in **49 CFR 375.103** will be applicable to this item.

NOTE 10: Customer must file a written demand for payment of the fixed settlement amount with carrier within 30-days from the date of actual delivery.

NOTE 11: Delay expense claim for motor vehicle must be substantiated by a paid receipt that identifies the commercial motor vehicle rental institution. The receipt must also be from a facility, which is located in or near the city (destination) where delay actually occurred.

NOTE 12: Payment of any motor vehicle delay expense claims will **not** include the cost of fuel, mileage or insurance.

NOTE 13: For the provisions of this item to be applicable on a motor vehicle, the vehicle must be BOTH operable and currently licensed.

NOTE 14: This item is **not** applicable to overflow portion of a shipment.

NOTE 15: Total compensation under this item shall be **limited** up to 100% of the adjusted transportation charge.

ITEM 75
EXPEDITED CLAIM SETTLEMENT SERVICE

Carrier will offer expedited claim settlement service on shipments which move under the provisions of Item 3 *(Released and Declared Shipment Value - Full Value Protection)*, and/or on shipments on which credit has been extended under the provisions of Item 20 (Collection Of Charges) subject to the following:

1. Carrier will make firm settlement offer within 30 calendar days after receipt of claim at the carrier's corporate headquarters. In the event that firm settlement offer is **not** made within 30 calendar days, claimant shall be reimbursed a sum of $25.00 for each day thereafter up to the day on which settlement offer is actually made, subject to a maximum total reimbursement of $250.00.

2. **C** This item is restricted to shipments transported under Item 1 (Application of Tariff to Household Goods & Electronic Format).

3. This item is applicable only to cargo loss or damage claims **not** exceeding $500.00.

4. As a condition to application of this item, transportation charges must have been paid in full.

5. Claims must be submitted in writing, within 30 calendar days after final delivery of shipment.

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ITEM 96
RATES FOR NAMED SHIPPERS (MARK DOWN)

Provisions in this item are applicable only on household goods shipments, as defined in Item 1 (Application of Tariff to Household Goods & Electronic Format), transported **BETWEEN** points in the United States (excluding AK & HI); and also **BETWEEN** points in the United States (excluding AK & HI) **AND** points in Canada.

Option "A – Non-Bound" Actual Weight and Actual Charges

Option 1 - Bottomline:

- Totals of **TRANSPORTATION CHARGE; CARTON/PACKING & UNPACKING** (refer to Items 105 and 106)**; and ACCESSORIAL** (refer to Option 4 below) [***excluding*** *Item 185 (SIT 1st Day and Each Additional Day), Item 3 (Released and Declared Shipment Value - Full Value Protection), Item 210 (Pickup or Delivery on SIT shipments), or Third Party Charges], will be reduced* by a price adjustment option stated below **(See Exception 1)**.

Option 2 – Transportation Charge:

- **TRANSPORTATION CHARGE** only, *will be reduced* by a price adjustment option stated below **(See Exception 1)**. This option *may also be applied* in conjunction with **Options 3, 4 and/or 5**.

Option 3 - Carton/Packing & Unpacking:

- Total charges for **CARTON/PACKING & UNPACKING** services as calculated under Item 105 only *(**excluding** Debris Removal - Post Delivery)**, will be reduced*** by a price adjustment option stated below. This option *may also be applied* in conjunction with **Options 2, 4 and/or 5**.

Option 4 - Accessorials:

- Total charges for **ACCESSORIAL** services (as listed below) as calculated under one or more of the items listed below *will be reduced* by a price adjustment option stated below. This option *may also be applied* in conjunction with **Options 2, 3 and/or 5**.

  - ✓ **Item 106** … Cartons Only
  - ✓ **Item 115** … Stopoffs
  - ✓ **Item 120** … Extra Labor; Waiting Time; and Special Services (i.e. Disassembling & Reassembling / Rigging, Hoisting & Lowering / etc.)
  - ✓ **Item 125** … Shuttle Service
  - ✓ **A R C Item 155** … Ferry, Island and Service [Remote Location] Charge
  - ✓ **Item 175** … Overtime Loading & Unloading
  - ✓ **Item 207** … Climatic Control
  - ✓ **Item 230** … Day Certain Loading

For explanation of Abbreviations and Reference Marks used herein, refer to Item 1000.

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ITEM 96 (Cont.)
RATES FOR NAMED SHIPPERS (MARK DOWN)

Option 5 - SIT & SIT Pickup/Delivery:

- Total charges for **STORAGE-IN-TRANSIT** services as calculated under one or more of the items listed below *will be reduced* by a price adjustment option stated below, subject to warehouseman's prior approval. This option *may also be applied* in conjunction with **Options 1, 2, 3 and/or 4** only.

  - ✓ **Item 185** ... S.I.T. - 1st Day
  - ✓ **Item 185** ... S.I.T. - Each Additional Day
  - ✓ **Item 210** ... Pickup or Delivery of S.I.T. Shipments

N R The following MARK DOWN price adjustment options (or fractions thereof) may apply in conjunction with the preceding Options 1 through 5. The adjustment percentage is multiplied by the charges to be reduced, which result is subtracted from that initial charge to determine the reduced charge.

PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*
1%	*AERM1*	**21%**	*AERM21*	**41%**	*AERM41*	**61%**	*AERM61*
2%	*AERM2*	**22%**	*AERM22*	**42%**	*AERM42*	**62%**	*AERM62*
3%	*AERM3*	**23%**	*AERM23*	**43%**	*AERM43*	**63%**	*AERM63*
4%	*AERM4*	**24%**	*AERM24*	**44%**	*AERM44*	**64%**	*AERM64*
5%	*AERM5*	**25%**	*AERM25*	**45%**	*AERM45*	**65%**	*AERM65*
6%	*AERM6*	**26%**	*AERM26*	**46%**	*AERM46*	**66%**	*AERM66*
7%	*AERM7*	**27%**	*AERM27*	**47%**	*AERM47*	**67%**	*AERM67*
8%	*AERM8*	**28%**	*AERM28*	**48%**	*AERM48*	**68%**	*AERM68*
9%	*AERM9*	**29%**	*AERM29*	**49%**	*AERM49*	**69%**	*AERM69*
10%	*AERM10*	**30%**	*AERM30*	**50%**	*AERM50*	**70%**	*AERM70*
11%	*AERM11*	**31%**	*AERM31*	**51%**	*AERM51*	**71%**	*AERM71*
12%	*AERM12*	**32%**	*AERM32*	**52%**	*AERM52*	**72%**	*AERM72*
13%	*AERM13*	**33%**	*AERM33*	**53%**	*AERM53*	**73%**	*AERM73*
14%	*AERM14*	**34%**	*AERM34*	**54%**	*AERM54*	**74%**	*AERM74*
15%	*AERM15*	**35%**	*AERM35*	**55%**	*AERM55*	**75%**	*AERM75*
16%	*AERM16*	**36%**	*AERM36*	**56%**	*AERM56*	**76%**	*AERM76*
17%	*AERM17*	**37%**	*AERM37*	**57%**	*AERM57*	**77%**	*AERM77*
18%	*AERM18*	**38%**	*AERM38*	**58%**	*AERM58*	**78%**	*AERM78*
19%	*AERM19*	**39%**	*AERM39*	**59%**	*AERM59*	**79%**	*AERM79*
20%	*AERM20*	**40%**	*AERM40*	**60%**	*AERM60*	**80%**	*AERM80*

NOTE 1: The carrier will maintain complete records of the assigned account numbers, shipper identification and price adjustment option(s) applied on shipments transported under the terms of this item.

NOTE 2: This item will **not** be applicable in conjunction with any other price adjustment offered by carrier, except as otherwise provided herein.

NOTE 3: The provisions of this item will also be applicable when in conjunction with the provisions of Item 99 (Binding Estimate).

EXCEPTION 1: The price adjustment provisions of this item will **not** apply on the portion of a shipment transported under either 1) the WATER rates BETWEEN Alaskan Ports (except TO or FROM Anchorage, AK only) AND Ports of Seattle, WA or Tacoma, WA; and/or 2) the LAND rates BETWEEN points in Alaska AND Alaskan Ports.

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ITEM 97
RATES FOR NAMED SHIPPERS (MARK UP)

Provisions in this item are applicable only on household goods shipments, as defined in Item 1 (Application of Tariff to Household Goods & Electronic Format), transported **BETWEEN** points in the United States (excluding AK & HI); and also **BETWEEN** points in the United States (excluding AK & HI) **AND** points in Canada.

Option "A – Non-Bound" Actual Weight and Actual Charges

Option 1 - Bottomline:

- Totals of **TRANSPORTATION CHARGE; CARTON/PACKING & UNPACKING** (refer to Items 105 and 106)**; and ACCESSORIAL** (refer to Option 4 below)[***excluding*** *Item 185 (SIT 1st Day and Each Additional Day), Item 3 (Released and Declared Shipment Value - Full Value Protection), Item 210 (Pickup or Delivery on SIT shipments), or Third Party Charges], will be increased* by a price adjustment option stated below **(See Exception 1)**.

Option 2 – Transportation Charge:

- **TRANSPORTATION CHARGE** only, *will be increased* by a price adjustment option stated below **(See Exception 1).** This option *may also be applied* in conjunction with **Options 3, 4 and/or 5**.

Option 3 - Carton/Packing & Unpacking:

- Total charges for **CARTON/PACKING & UNPACKING** services as calculated under **Item 105** only *(**excluding** Debris Removal - Post Delivery)***, *will be increased*** by a price adjustment option stated below. This option *may also be applied* in conjunction with **Options 2, 4 and/or 5**.

Option 4 - Accessorials:

- Total charges for **ACCESSORIAL** services (as listed below) as calculated under one or more of the items listed below *will be increased* by a price adjustment option stated below. This option *may also be applied* in conjunction with **Options 2, 3 and/or 5**.

  - ✓ **Item 106** … Carton Only
  - ✓ **Item 115** … Stopoffs
  - ✓ **Item 120** … Extra Labor; Waiting Time; and Special Services (i.e. Disassembling & Reassembling / Rigging, Hoisting & Lowering / etc.)
  - ✓ **Item 125** … Shuttle Service
  - ✓ **A R C Item 155** … Ferry, Island and Service [Remote Location] Charge
  - ✓ **Item 175** … Overtime Loading & Unloading
  - ✓ **Item 207** … Climatic Control
  - ✓ **Item 230** … Day Certain Loading

For explanation of Abbreviations and Reference Marks used herein, refer to Item 1000.

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ITEM 97 (Cont.)
RATES FOR NAMED SHIPPERS (MARK UP)

Option 5 - S.I.T. & S.I.T. Pickup/Delivery:

➢ Total charges for **STORAGE-IN-TRANSIT** services as calculated under one or more of the items listed below *will be increased* by a price adjustment option stated below, subject to warehouseman's prior approval. This option *may also be applied* in conjunction with **Options 1, 2, 3 and/or 4** only.

- ✓ **Item 185** ... S.I.T. - 1st Day
- ✓ **Item 185** ... S.I.T. - Each Additional Day
- ✓ **Item 210** ... Pickup or Delivery of S.I.T. Shipments

N A The following MARK UP price adjustment options (or fractions thereof) may apply in conjunction with the preceding Options 1 through 5. The adjustment percentage is multiplied by the charges to be increased, which result is added from that initial charge to determine the increased charge.

PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*	PRICE ADJUSTMENT OPTION	*SPECIAL ACCOUNT NUMBERS*
1%	*AERM1*	**21%**	*AERM21*	**41%**	*AERM41*	**61%**	*AERM61*
2%	*AERM2*	**22%**	*AERM22*	**42%**	*AERM42*	**62%**	*AERM62*
3%	*AERM3*	**23%**	*AERM23*	**43%**	*AERM43*	**63%**	*AERM63*
4%	*AERM4*	**24%**	*AERM24*	**44%**	*AERM44*	**64%**	*AERM64*
5%	*AERM5*	**25%**	*AERM25*	**45%**	*AERM45*	**65%**	*AERM65*
6%	*AERM6*	**26%**	*AERM26*	**46%**	*AERM46*	**66%**	*AERM66*
7%	*AERM7*	**27%**	*AERM27*	**47%**	*AERM47*	**67%**	*AERM67*
8%	*AERM8*	**28%**	*AERM28*	**48%**	*AERM48*	**68%**	*AERM68*
9%	*AERM9*	**29%**	*AERM29*	**49%**	*AERM49*	**69%**	*AERM69*
10%	*AERM10*	**30%**	*AERM30*	**50%**	*AERM50*	**70%**	*AERM70*
11%	*AERM11*	**31%**	*AERM31*	**51%**	*AERM51*	**71%**	*AERM71*
12%	*AERM12*	**32%**	*AERM32*	**52%**	*AERM52*	**72%**	*AERM72*
13%	*AERM13*	**33%**	*AERM33*	**53%**	*AERM53*	**73%**	*AERM73*
14%	*AERM14*	**34%**	*AERM34*	**54%**	*AERM54*	**74%**	*AERM74*
15%	*AERM15*	**35%**	*AERM35*	**55%**	*AERM55*	**75%**	*AERM75*
16%	*AERM16*	**36%**	*AERM36*	**56%**	*AERM56*	**76%**	*AERM76*
17%	*AERM17*	**37%**	*AERM37*	**57%**	*AERM57*	**77%**	*AERM77*
18%	*AERM18*	**38%**	*AERM38*	**58%**	*AERM58*	**78%**	*AERM78*
19%	*AERM19*	**39%**	*AERM39*	**59%**	*AERM59*	**79%**	*AERM79*
20%	*AERM20*	**40%**	*AERM40*	**60%**	*AERM60*	**80%**	*AERM80*

NOTE 1: The carrier will maintain complete records of the assigned account numbers, shipper identification and price adjustment option(s) applied on shipments transported under the terms of this item.

NOTE 2: This item will **not** be applicable in conjunction with any other price adjustment offered by carrier, except as otherwise provided herein.

NOTE 3: The provisions of this item will also be applicable when in conjunction with the provisions of Item 99 (Binding Estimate).

EXCEPTION 1: The price adjustment provisions of this item will **not** be applicable on the portion of a shipment transported under either 1) the WATER rates BETWEEN Alaskan Ports (except TO or FROM Anchorage, AK only) AND Ports of Seattle, WA or Tacoma, WA; and/or 2) the LAND rates BETWEEN points in Alaska AND Alaskan Ports.

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ITEM 98
BINDING ESTIMATE (ON POINT PRICE CERTAINTY)

Option W – Binding Estimate Price (including Weight Allowance Credit):

Upon request carrier will provide a BINDING ESTIMATE (ON POINT PRICE CERTAINTY) **PRICE** under the **C** Option "W" price program for transportation and other services pertaining to a shipment as described in Item 1 (Application of Tariff to Household Goods & Electronic Format) in this tariff, subject to the following notes:

NOTE 1: Binding estimate **must be in writing** and **signed** by representative of both the shipper and carrier.

NOTE 2: The binding estimate (or revision thereto), which is made under the provisions of this item, **shall remain effective and binding** EITHER:

1) For a period of up to 60 days after the date that the binding estimate is initially presented to the customer, OR
2) If the customer signs the Order For Service acknowledgement on the same day on which the binding estimate is initially presented to the customer, then the binding estimate, and any subsequent revisions thereto, shall remain in effect and binding for a period of up to 120 days after the date that the original binding estimate is initially presented to the customer.

In the case of (1) above, the length of the effective time period of the binding estimate (or any revisions thereto) shall be determined by the expiration date shown on the original binding estimate or the end of the 60th day after initial presentation of the original binding estimate to the customer, whichever date is earlier. In the case of (2) above, the length of the effective time period of the binding estimate (or any revision thereto) shall be determined by the expiration date shown on the original binding estimate or the end of the 120th day after initial presentation of the original binding estimate, to the customer, whichever date is earlier.

NOTE 3: The binding estimate is **LIMITED** to the **origin** and **destination** and **additional stops**, if any, indicated on the binding estimate. The binding estimate is **FURTHER LIMITED** to the **quantities** and/or **services** specified in the binding estimate. The binding estimate ***may be revised***, by mutual agreement in writing, between the shipper and carrier at any time during the period that the binding estimate is in effect up to and including the commencement of the loading of the shipment for transportation.

If, **prior to loading**, the origin, destination, additional stops, quantities and/or services, or any part thereof, have been added, changed or deleted by the shipper, carrier is **not** required to honor the original estimate. At that point carrier must do one of the following:

a. Negotiate a new binding or non-binding estimate or an Addendum to the original estimate.
b. Reaffirm the original binding estimate.
c. Refuse to handle the shipment.

Any of the following services which are **NOT** included in the binding estimate, **but** which are either **requested by the shipper** OR are **necessary to accomplish delivery** and are performed by carrier at destination, will be assessed at the **tariff rate level in effect** at the **time the binding estimate was signed**.

These additional services are as follows:

- ✓ **Item 105** ... Unpacking
- ✓ **Item 105** ... Debris Removal - Post Delivery
- ✓ **Item 115** ... Stopoffs or Diversions
- ✓ **Item 120** ... Extra Labor; Waiting Time; and Special Services (i.e. Disassembling & Reassembling / Rigging, Hoisting & Lowering, etc.)
- ✓ **d**
- ✓ **Item 130** ... Weight Additives
- ✓ **Item 155** … Ferry, Island and Service [Remote Location] Charge
- ✓ **Item 175** ... Overtime Loading & Unloading
- ✓ **Item 185** ... Storage-In-Transit
- ✓ **Item 207** ... Climatic Control
- ✓ **Item 210** ... Pickup or Delivery on Storage-In-Transit

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ITEM 98 (Cont.)
BINDING ESTIMATE (ON POINT PRICE CERTAINTY)

C NOTE 3 (Cont.):
Actual weight will be used for above items determined on a weight basis, subject to applicable tariff minimum weights.

If carrier performs any of the above services, which are in addition to the services **included** in the binding estimate amount, the shipment must be relinquished to the individual shipper upon payment of the binding estimate amount, except for charges for diversions, which must be paid by shipper at the time of delivery of the shipment in addition to other estimated charges. The balance of any remaining charges must be billed to the shipper within 15 days of the date of delivery and shall be due within 30 days of the presentation of the Freight Bill.

NOTE 4: The provisions of this item will be applicable on shipments moving:

1) BETWEEN points in the UNITED STATES (except AK & HI);
2) BETWEEN points in the UNITED STATES (except AK & HI) AND points in CANADA.
3) FROM points in the UNITED STATES (except AK & HI) TO points in Alaska.

NOTE 5: The provisions of Item 4 (Basis of Weight) will **not** be applicable to shipments transported pursuant to this item, except as provided for in NOTES 3, 6 and 7.

NOTE 6: This item will **not** be applicable on portion of shipment transported under either 1) the WATER rates BETWEEN Alaskan Ports AND Ports of Seattle, WA or Tacoma, WA; and/or 2) the LAND rates BETWEEN points in Alaska AND Alaskan Ports.

NOTE 7: Rates and charges for Item 185 (Storage-In-Transit) and Item 210 (Pick-Up or Delivery on Storage-In-Transit Shipments) shall be based upon actual weight under the provisions of Item 4 (Basis of Weight).

NOTE 8: The binding estimate price will **not** include charges for services provided under Item 35 (Third Party Services) of any kind.

Option W – Weight Allowance Credit
(Per Cwt Allowance WHEN Actual Weight is LESS THAN Bound Estimated Weight)

ALL Binding Estimate (On Point Price Certainty) estimates will be subject to a specified per hundredweight rate Weight Allowance credit to be applied **WHEN** the shipments ACTUAL weight is **less than** the bound ESTIMATED weight.

Charges will be based on **(1)** the Binding Estimate (On Point Price Certainty) **PRICE**, OR **(2)** when the actual weight is **less than** the bound estimated weight, the charges will be based on the Binding Estimate (On Point Price Certainty) **PRICE**, **less** a specified rate per hundredweight (cwt) Weight Allowance credit applied against the difference between the bound estimated weight and actual weight (subject to any specified applicable minimum weights).

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A R ITEM 99
BINDING ESTIMATE (ON POINT PRICE CERTAINTY)

Option "NW – Bound" - Binding Estimate Price:

Upon request carrier will provide a BINDING ESTIMATE (ON POINT PRICE CERTAINTY) **PRICE** under Option "NW" for transportation and other services pertaining to a shipment as described in Item 1 (Application of Tariff to Household Goods & Electronic Format) in this tariff, subject to the following notes:

NOTE 1: Binding estimate **must** be in **writing** and **signed** by representative of both the customer and carrier.

NOTE 2: The binding estimate (or revision thereto), which is made under the provisions of this item, **shall remain effective and binding** EITHER:

1) For a period of up to 60 days after the date that the binding estimate is initially presented to the customer, OR

2) If the customer signs the Order For Service acknowledgement on the same day on which the binding estimate is initially presented to the customer, then the binding estimate, and any subsequent revisions thereto, shall remain in effect and binding for a period of up to 120 days after the date that the original binding estimate is initially presented to the customer.

In the case of (1) above, the length of the effective time period of the binding estimate (or any revisions thereto) shall be determined by the expiration date shown on the original binding estimate or the end of the 60th day after initial presentation of the original binding estimate to the customer, whichever date is earlier. In the case of (2) above, the length of the effective time period of the binding estimate (or any revision thereto) shall be determined by the expiration date shown on the original binding estimate or the end of the 120th day after initial presentation of the original binding estimate, to the customer, whichever date is earlier.

NOTE 3: The binding estimate is **LIMITED** to the **origin** and **destination** and **additional stops**, if any, indicated on the binding estimate. The binding estimate is **FURTHER LIMITED** to the **quantities** and/or **services** specified in the binding estimate. The binding estimate ***may be revised***, by mutual agreement in writing, between the customer and carrier at any time during the period that the binding estimate is in effect up to and including the commencement of the loading of the shipment for transportation.

If, **prior to loading**, the origin, destination, additional stops, quantities and/or services, or any part thereof, have been added, changed or deleted by the customer, carrier is **not** required to honor the original estimate. At that point carrier must do one of the following:

a. Negotiate a new binding or non-binding estimate or an Addendum to the original estimate.
b. Reaffirm the original binding estimate.
c. Refuse to handle the shipment.

Any of the following services which are **NOT** included in the binding estimate, **but** which are either **requested by the customer** OR are **necessary to accomplish delivery** *and* are **performed** by carrier at destination, will be assessed at the tariff **rate level in effect** at the time the **binding estimate was signed**.

These additional services are as follows:

- ✓ **Item 105** ... Unpacking
- ✓ **Item 105** ... Debris Removal - Post Delivery
- ✓ **Item 115** ... Stopoffs or Diversions
- ✓ **Item 120** ... Extra Labor; Waiting Time; and Special Services (i.e. Disassembling & Reassembling / Rigging, Hoisting & Lowering, etc.)
- ✓ **Item 130** ... Weight Additives
- ✓ **Item 155** … Ferry, Island and Service [Remote Location] Charge
- ✓ **Item 175** ... Overtime Loading & Unloading
- ✓ **Item 185** ... Storage-In-Transit
- ✓ **Item 207** ... Climatic Control
- ✓ **Item 210** ... Pickup or Delivery on Storage-In-Transit

(Cont.)

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A R ITEM 99 (Cont.)
BINDING ESTIMATE (ON POINT PRICE CERTAINTY)

Option "NW – Bound" - Binding Estimate Price (Cont):

NOTE 3 (Cont.):

Bound weight will be used for above items determined on a weight basis.

If carrier performs any of the above services, which are in addition to the services **included** in the binding estimate amount, the shipment must be relinquished to the individual customer upon payment of the binding estimate amount, except for charges for diversions, which must be paid by customer at the time of delivery of the shipment in addition to other estimated charges. The balance of any remaining charges must be billed to the customer within 15 days of the date of delivery and shall be due within 30 days of the presentation of the Freight Bill.

EXCEPTION: When a portion of a shipment is placed into storage-in-transit and **not** included on the bound estimate order for service, the portion placed into storage-in-transit will be weighed under the provisions of Item 4 (Basis of Weight) and actual weight will be used for that portion for items assessed on a hundredweight (cwt) basis.

NOTE 4: The provisions of this item will be applicable on shipments moving:

1) BETWEEN points in the UNITED STATES (except AK & HI);
2) BETWEEN points in the UNITED STATES (except AK & HI) AND points in CANADA.
3) FROM points in the UNITED STATES (except AK & HI) TO points in Alaska.

NOTE 5: Except as otherwise provided in this item, the provisions of Item 4 (Basis of Weight) will **not** be applicable to shipments transported pursuant to this item.

NOTE 6: Except as otherwise provided in this item, rates and charges for Item 185 (Storage-In-Transit [1st Day and Each Additional Day]) and Item 210 (Pick-Up or Delivery on Storage-In-Transit Shipments) shall be based upon bound weight for the actual number of days of storage.

NOTE 7: The binding estimate price total will **not** include charges for services provided under Item 35 (Third Party Services) of any kind. Services provided under Item 185 (Storage-In-Transit [1st Day and Each Additional Day]) and Item 210 (Pick-Up or Delivery on Storage-In-Transit Shipments) are also **not** included in the total bound price.

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ITEM 100
APPLICATION OF TARIFF TRANSPORTATION CHARGES & ADDITIONAL SERVICES

APPLICATION OF TRANSPORTATION CHARGES

The **transportation charge** in this tariff is based on the zip/postal codes of the origin and destination cities, weight of the shipment, load date, and national average diesel fuel price (See Item 16). The transportation charge **includes** the charges for the following transportation services (excluding any applicable overtime charges provided for in this tariff):

- ✓ Loading of the shipment at the point of origin,
- ✓ Motor carrier transportation from point of origin to the point of destination,
- ✓ Unloading of the shipment at destination,
- ✓ Long Carry (Excessive Distance) – long carries between the vehicle and the residences
- ✓ Elevators – the use of elevators
- ✓ Bulky Articles Handling – loading or unloading (excluding Weight Additives listed in Item 130)
- ✓ Mini-Storage/Self-Storage Warehouse – pickup (un-stacking) and/or delivery (stacking) at facility rented or controlled by shipper.
- ✓ Stair Carry – carrying articles up or down flights of stairs
- ✓ Piano and Organ Carry – carrying these article up or down flights of stairs
- ✓ Service / Re-service of Appliance and Other Household Good Articles – (see Item 120)

The transportation charge in this tariff includes all charges the shipper will incur for the services listed above. The transportation charge in this tariff does **not** include the charges for Additional Services named in Sections 1 and 2 of this tariff. Notwithstanding the preceding, the transportation charge for a shipment moving under a binding estimate shall be determined pursuant to the provisions of Item 98 (Binding Estimate – On Point Price Certainty) or Item 99 (Binding Estimate).

PEAK SEASON (PRIME-TIME) RATE APPLICATION:

The **transportation charge** is applicable on a seasonal basis; higher Peak Season "prime-time" transportation charges are applicable on shipments picked up during specified time periods throughout each calendar year.

C For **2010**, Peak Season charges will be applicable **only** during the following **"prime-time"** periods:

1. Not applicable.

Except for Pickup or Delivery of Storage-In-Transit shipments transported under Item 210, the **transportation charge** on ALL non-binding household goods shipments, picked up for delivery To SIT, or delivered From SIT during the specified time periods of each calendar year will be subject to the PEAK SEASON **transportation charges** provided in the tariff.

The transportation charge is applicable for the interstate transportation of household goods within the United States (except Hawaii) and between points in the United States and points in Canada (as defined in each Section of this tariff). The transportation rate for a shipment is the transportation charge specific to the particular origin and destination cities between which the shipment will move, as determined by the U.S. postal zip codes and Canadian postal codes of the cities (within Alaska and Hawaii, the Mileage Guide distance is used to determine the applicable charges). In addition, the transportation charge is specific to the particular weight of the shipment, the date of loading of the shipment, and the national average price of diesel fuel, as determined by the DOE (See Item 16).

In order to display all of the millions of permutations of possible zip and postal codes, different weights, load date, and varying diesel fuel prices, the exact transportation charges are contained in the **software portion** of this tariff, rather than a written format. The software portion of the tariff and the rates and charges determined by the software, thus, form an integral part of this tariff and are incorporated herein.

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C ITEM 100 (Cont.)
APPLICATION OF TARIFF TRANSPORTATION CHARGES & ADDITIONAL SERVICES

APPLICATION OF ADDITIONAL SERVICES

Except as may otherwise be specifically provided for, the **additional service rates** and **charges** provided for in this section are applicable throughout the United States and Canada and are in addition to all other rates in the tariff.

This Section 2 of the tariff describes the application of certain Additional Service items (others are included in Section 1 of the tariff, as described above) and the **software portion** of the tariff provides the specific charges, if any that are applicable for such Additional Services.

Please refer to the software portion of this tariff for the TRANSPORTATION CHARGE and the rates and charges for this ADDITIONAL SERVICES. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

TRANSPORTATION CHARGE AND ADDITIONAL SERVICE – APPLICABLE NOTES:

NOTE 1: The **transportation charges** are applicable for shipments of Household Goods consisting entirely of articles embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format).

NOTE 2: The **transportation charge** and **additional service rates** and **charges** are applicable without additional valuation charges when the shipment is released to a value not exceeding 60 cents per pound per article. When the shipment is released or declared at a valuation greater than 60 cents per pound per article, the valuation charges shown in Item 3 **will be applicable** in addition to the transportation charge.

NOTE 3: If the United States or the Canadian Postal Service changes a three-digit code area of a postal zip code or a Canadian Postal Code after the effective date of this tariff, the old 3-digit code area shall be used for rating purposes until a new corresponding 3-digit code area is incorporated into a revised edition or a supplement to this tariff, including the **software portion** of the tariff.

NOTE 4: **Transportation charges** are applicable based on the actual weight of the shipment plus the weight additives named in Item 130 (when applicable), subject to the minimum weights provided in the rules of the tariff.

NOTE 5: On cross-border Canadian shipments, the **transportation charge includes** customs clearance but do **not** include storage-in-transit, brokerage fees or the charges of any other services required to be performed by third persons. If customs clearance requires that any cargo be unloaded/reloaded on the vehicle, such service will be provided by the carrier at the Labor rates in Item 120. When shipments move in bond, the charge for Waiting Time, Item 120, will be applicable while holding the shipment pending the arrival of Customs Officials for clearance prior to delivery. Shipment may be placed in storage-in-transit at the option of the carrier. Bonded storage service will be provided at the shipper's request, subject to the charges named in the **software portion** of the tariff, in addition to the charges provided in Item 185.

NOTE 6: **Transportation charges** on Canadian shipments requiring United States Customs clearance at a point other than final destination will be determined on the mileage From origin To final destination Via the required United States Customs clearance point.

NOTE 7: The **transportation charges** in the tariff also are applicable BETWEEN points in the 48 contiguous United States (including DC) AND points in Alaska (via motor-water-motor routes or via all-motor routes) as **provided for in the software portion** of the tariff (as selected by the tariff user, based on the actual mode of transport).

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ITEM 105
CARTON SERVICE

Except as otherwise provided, Carton Service charges are applicable at the location where the service is provided when carrier performs packing, unpacking, debris removal, crating or uncrating service for the shipment (See Notes 1, 2 and 6).

Please refer to the software portion of this tariff for the rates and charges for this **CARTON SERVICE** defined in Parts 1, 2, 3, and 4 of this item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

PART 1 – FULL SERVICE PACKING (See Note 6)

Full Service Packing **includes** all of the cartons and packing service required and provided by the carrier to pack the shipment for interstate transportation (See Note 7).

Full Service Packing rates are applicable based on the net weight of the shipment and **includes** all cartons furnished by the carrier and the packing of such cartons. All cartons remain the property of the consignee. If the consignee or his agent requests unpacking (which includes disposal of such cartons, if requested), separate rates are applicable for Full Service or Custom Service Unpacking, as requested by the shipper, in addition to the rates for Full Service Packing. If the carrier is requested to perform Full Service Unpacking on a date after the date of delivery, a minimum charge **will be applied**.

A R Full Service Packing & Unpacking (regular & overtime) charges do **not** include any Crating or Uncrating service (See Item 105, Part 4) or any Carton & Packing and Unpacking service for LCD / Plasma [Flat Panel] Televisions (See Item 105, Part 2).

The charges in this Part are applicable based on the weight of the shipment. The weight (See Note 3) of motor passenger vehicles (automobiles, pick-up trucks, vans, sport utility vehicles, dune buggies, and specialty motor vehicles) and any weight additives applicable in Item 130, will be deducted from the shipment weight prior to determining the Full Service Packing charges contained in this Part.

PART 2 - CUSTOM SERVICE PACKING (See Note 6)

Custom Service Packing applies on a per carton basis for individual cartons requested by the shipper or his agent and provided by the carrier to pack items **not** packed by the shipper.

Custom Service Packing rates are applicable on a per carton basis, and **include** the cartons furnished and the packing of such cartons furnished by the carrier when the shipper elects to pack a portion but **not** an entire shipment (see Notes 4 and 5). All cartons remain the property of the consignee. **A R** Except as otherwise provided, Custom Service Packing is **not** applicable and will **not** be offered when the shipper has requested Full Service Packing as described in Part 1 of this item. If the consignee or his agent requests Unpacking (which **includes** disposal of such cartons, if requested), separate rates are applicable for Custom Service Unpacking in addition to the rates for Custom Service Packing. If the carrier is requested to perform Custom Service Unpacking on a date after the date of delivery, a minimum charge **will be applied**.

Custom Service Packing rates do **not** include crating service; refer to Part 4 of this item for crating service provisions.

In the event two or more cartons must be joined because of the size, shape or character of the item or items to be packed, each such carton that is so joined will be counted as one carton for rating purposes. For example, if three (3) corrugated cartons are joined to pack an oversize painting; the number of cartons used for rating purposes would be three (3).

When cartons of more than 3 cubic foot capacity are used and no rate is shown for the carton size, the rate shall be based on the next lower size carton indicated. In determining rates for mattress cartons, if the size furnished exceeds any one of the dimensions for which rates are shown, the rates for the next larger size **will be applied**.

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C ITEM 105 (Cont.)
CARTON SERVICE

DESCRIPTIVE APPLICATION OF PARTS 1 AND 2 (See Note 6)

Part 1 – Full Service Packing charges are applicable when the shipper **elects** to have the mover pack the **entire** contents of the shipment (or if the shipper plans on self-packing only a few items). For example, if the shipper plans on packing important papers, heirloom silverware, and some of their children's toys, they should select Full Service Packing.

Full Service Packing is **not** applicable to items that are not normally packed for transit service, such as items that are blanket-wrapped.

Part 2 – Custom Service Packing charges are applicable when the shipper **elects** to pack a **portion** but **not** all of the contents of their shipment and directs the mover to pack only selected items (breakable, valuable or fragile items). For example, if the shipper plans on packing all of their folded clothing, shoes, linens, quilts, pillows, books, pots and pans, flatware and all of their other non-breakable household items, they should select Custom Service Packing.

Shipper will designate either Full Service Packing *or* Custom Service Packing based on these or similar examples and the circumstances of their move before packing/loading begins.

PART 3 – DEBRIS REMOVAL SERVICE

Debris Removal Charges are applicable when the carrier is requested by the shipper to perform debris removal of shipper-unpacked cartons **subsequent** to the date of delivery.

When debris removal is performed in conjunction with unpacking service, a debris removal charge will **not** be applicable for the cartons unpacked by carrier.

Debris removal service performed subsequent to delivery must be performed within 30-days of delivery date.

PART 4 – CRATING SERVICE

Crating Service charges are applicable when the carrier is requested to provide crates specially constructed for mirrors, paintings, glass or marble tops and similar fragile articles. These charges are based on the gross measurement of the crate (subject to a four (4) cubic foot minimum). The packing service charge for crates **includes** the construction and packing of such crates, which remain the property of the consignee. Separate charges are applicable for the unpacking of crates.

In the event the carrier does **not** possess qualified personnel to construct such crates, carrier will, upon request of the shipper, owner or consignee, and as their agent, engage a third party to construct such crates. All charges for services provided by third parties must be paid by the shipper and are applicable in lieu of the crating and/or uncrating charges contained in this item. Such charges will be advanced by the carrier and billed as an advanced charge in accordance with Item 35 (Advancing Charges).

CARTON SERVICES – APPLICABLE NOTES:

NOTE 1: **Extra Stops.** On shipments picked up or delivered at more than one location, the initial point of origin and the final point of delivery shall be the basis for the determination of rates and charges under this item.

NOTE 2: **Overtime Hours.** Carton Service charges for packing, unpacking, debris removal and crating/uncrating are applicable when service is performed during regular service hours, which, for purposes of this item, are defined as between 8:00 a.m. and 5:00 p.m. Monday through Friday (excluding Holidays). When service is performed on Saturdays, Sundays or Holidays, or between the hours of 5:00 p.m. and 8:00 a.m. Mondays through Fridays, charges for overtime service **will be applicable**.

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C ITEM 105 (Cont.)
CARTON SERVICE

CARTON SERVICES – APPLICABLE NOTES (Cont):

NOTE 3: **Determining Weights.** Carrier may substitute manufacturer's weight for automobiles, pick-up trucks, vans, sport utility vehicles, dune buggies, and specialty motor vehicles in lieu of obtaining separate weight tickets on these articles whenever such articles are included within a shipment. Manufacturer's weight will be obtained from either the Branham Automobile Reference Book, the National Automobile Dealer's Association Official Used Car Guide, or from other appropriate reference sources of manufacturer's weight, or the shipper may provide carrier with copies of manufacturer's documents evidencing the weight of the article included in a shipment.

NOTE 4: **Cartons Furnished by Shipper.** Carton Service rates in this item are applicable **ONLY** for **cartons** that are **furnished by the carrier.** Extra Labor rates contained in Item 120 are applicable for the packing and/or unpacking of cartons furnished by the shipper and packed or unpacked by the carrier, except as provided in Note 7.

NOTE 5: **Rates "Not Applicable" for Cartons ONLY.** The rates provided are **NOT** applicable for cartons that are supplied but **not** packed by the carrier. See Item 106 for provisions that will be applicable.

NOTE 6: **Non-Alternation of Rates.** The provisions of Parts 1 or 2 of this Item are applicable at the election of the shipper prior to the commencement of packing and/or loading on a per shipment basis; except as otherwise specifically provided, the rates named in each Part do **NOT ALTERNATE** with the rates in any other Part.

NOTE 7: **Repacking Shipper Cartons under Full Packing Service.** When necessary to provide safe transportation of packed items, the carrier is required to repack cartons that have been packed by the shipper, Item 120 (Extra Labor) rates will be applicable for the time spent unpacking such shipper-packed cartons (the Item 120, Extra Labor, charges are applicable ONLY for the time spent opening and removing the contents of the shipper-packed cartons; no additional repacking or carton charges are applicable for such cartons because these charges are already **included** in the Full Service Packing charges for the shipment).

C ITEM 106
CARTONS ONLY

Applies when a shipper requests carrier to furnish **only** cartons for shipper's own use, for which **no carrier packing service** is intended to be performed by carrier.

Please refer to the software portion of this tariff for the rates and charges for this CARTONS ONLY item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

1. Charge applies per each carton furnished.
2. Cubical content must be shown on all cartons.
3. Cartons purchased under this item remain the property of the consignee.

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ITEM 115
STOPOFFS AND DIVERSIONS

Please refer to the software portion of the tariff for the rates and charges for this STOPOFFS and DIVERSIONS item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

STOPOFFS: At the request of the consignee, consignor or owner, extra stops or calls will be made at locations necessary to accomplish the extra pickup or extra delivery of portions of the shipment.

a) Extra stops or calls are additional pickups made after the first pickup or additional deliveries made prior to the final delivery of the shipment. Each such extra stop or call shall constitute an extra pickup or delivery. An **extra stopoff fee** will be applicable for each extra pickup or delivery that is performed, in addition to the transportation and additional service charges provided in Paragraphs (b) and (c) below.

b) The total **transportation charge** on shipments with extra pickups or extra deliveries will be determined based on the weight of the total shipment, including any additional weight picked-up or delivered at any stopoff(s), rated on zip code-to-zip-code miles **FROM** the point of origin **TO** point of destination **VIA** any stopoff point(s). When the stopoff point(s) is located within the same zip code (i.e. first three digits) area as the shipment origin or destination, or when two (2) or more stopoff points are both located within the same zip code (i.e. first three digits) area, 10 miles for each stopoff will be added to the total transportation distance.

c) The rates for additional services performed in conjunction with any **extra pickup(s)** will be based on the additional service rates **applicable at shipment origin** and the rates for additional services performed in conjunction with any **extra delivery(s)** will be based on the additional service rates **applicable at shipment destination.**

DIVERSIONS: Upon instructions from the consignee or owner, the shipment will be diverted subject to the following terms and conditions. Carrier may require that all such instructions be in writing.

a) The term “diversion” as used herein means, either:

   1) A change (after loading of the vehicle) in the destination of the shipment outside of the postal zip code area (or the Canadian mailing code area) of the original destination, or

   2) A change in the route at the request of the consignor, consignee or owner.

b) When the carrier receives an order for diversion, diligent effort will be made to locate the shipment and effect the change desired, but the carrier is **not** responsible for failure to effect the change ordered, unless such failure is due to error or negligence on the part of the carrier.

c) The total **transportation charge** on shipments diverted to a new destination, while the vehicle is en route or upon arriving at the original destination will be determined based on the **sum** of the transportation charge FROM the shipment origin TO the point where the shipment was diverted, **plus** the transportation charge FROM the point where the shipment was diverted TO the final destination.

d) On shipments diverted to a warehouse for storage-in-transit at a location other than the original destination, the warehouse will be considered the destination point, and transportation charge TO the warehouse will be charged under the provisions of paragraph (c) of this item. Charges for storage and further transportation will be applicable based on the rates and charges named in this tariff.

e) If instructions are received to divert a shipment that is in storage-in-transit, the shipment will be rated as stated in paragraph (c) of this item. For rating purposes, the location of the storage facility will be considered the diversion point.

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ITEM 115 (Cont.)
STOPOFFS AND DIVERSIONS

ADVERSE CLAIMS:

(a) If a person other than the consignor, consignee or the person in possession of a Bill of Lading claims title to or possession of goods and the carrier knows of the claim, the carrier is not required to deliver the goods to any claimant until the carrier has had a reasonable time to decide the validity of the adverse claim or to bring a civil action to require all claimants to interplead.

(b) Interpleader. If at least 2 persons claim title to or possession of the goods, the carrier may –
(1) Bring a civil action to interplead all known claimants to the goods; or
(2) Require those claimants to interplead as a defense in an action brought against the carrier for non-delivery.

ITEM 120
EXTRA LABOR, SPECIAL SERVICES and WAITING TIME

The hourly rates named herein will be applicable for services performed by the carrier, except as otherwise specified herein. Rates are determined based on the location where the service is performed, pursuant to the Stopoff provisions of Item 115.

Please refer to the software portion of the tariff for the rates and charges for this EXTRA LABOR, SPECIAL SERVICES and WAITING TIME item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

EXTRA LABOR:

Extra Labor charges are applicable when the carrier performs any services that are requested by the shipper or his agent, that are **not** included in the transportation charge and for which there are **no other** applicable charges in the tariff.

a) Extra labor charges are applicable per worker per hour on both a regular time and an overtime basis.

b) **Regular time** rates are applicable when service is provided between 8:00 a.m. and 5:00 p.m. Monday through Friday, excluding holidays. (Refer to Item 44 for definition of Holidays.)

c) **Overtime** hours are applicable when service is performed **(1)** between 5:00 p.m. and 8:00 a.m. Monday through Friday (excluding Holidays), **(2)** during any hour on Saturdays, Sundays or Holidays, or **(3)** during any hour on Good Friday when service is provided in the New York City area (Zip Codes 100,101,102,103,104,105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 124, 125, 126, and 127).

REMOVING and/or DISASSEMBLING & REASSEMBLING:

The transportation charge in this tariff does **not** include any special services or labor required to:

1) **Remove any article(s)** embedded in the ground **OR** secured to a building (i.e. floor, ceiling, roof, or wall), or

2) **Disassemble or reassemble any article(s),** including, but not limited to, steel utility cabinets, swing sets, sky rides, jungle gyms, German shranks, water beds, steel shelving, pool tables, elongated work tables, counters, particle-board furniture, or other articles of an unusual nature, **in order to ensure their safe transportation.**

At the request of the shipper (or his agent), carrier will provide such special services at the rates named in this item (See Notes 1 and 2), subject to the carrier's ability to furnish qualified personnel.

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ITEM 120 (Cont.)
EXTRA LABOR, SPECIAL SERVICES and WAITING TIME

APPLIANCE and OTHER HOUSEHOLD ARTICLES - SERVICE & RE-SERVICE:

The transportation charge in this tariff **includes ONLY service performed by the carrier** to accomplish the bracing/stabilizing (and de-bracing/destabilizing) of moveable parts IN or ON appliances and other household articles *(including, but not limited to, refrigerators, deep freeze cabinets, cooking ranges, dishwashers, washing machines, clothes dryers, stereo systems, radios, record players, television sets and air conditioners)*, which if **not** properly serviced prior to loading could be damaged in or incident to transit**.**

It is important to note that the servicing and re-servicing of appliances and other household articles does **NOT include**:

1) Any special service or labor (plumbing, electrical, carpentry, gas or ventilation connections, etc.) **required to DISCONNECT OR RECONNECT** such appliances and other household articles **from or to** the premises; **and/or**

2) Any preparation of article(s) by a third party in order to permit the safe transportation of the article(s), which **IF NOT PROPERLY SERVICED prior to loading, could be damaged in or incident to transit.**

The carrier under the provisions of Item 35, Advancing Charges, will advance charges for these services.

At the request of the shipper, or his agent, carrier will provide such special services or labor, mentioned in 1) above, at the rates named in this item **(See Notes 1 and 2)**, subject to the carrier's ability to furnish qualified personnel.

RIGGING, HOISTING and LOWERING SERVICE:

If, in the judgment of the carrier, it is necessary to use rigging, hoisting, or lowering services in order to accomplish the pickup or delivery of the shipment (or any portion thereof), carrier will perform such services at the rates named in this item, subject to the carrier's ability to furnish equipment and qualified personnel (See Note 1).

If carrier is unable to furnish or secure the equipment or qualified personnel, the shipper, owner or consignee of the shipment will be responsible for arranging such service.

WAITING TIME:

Charges for waiting time are applicable on an hourly basis for each hour that the carrier provides waiting time service.

a) Charges for waiting time, when **not** the fault of the carrier, are applicable between the hours of 8:00 a.m. and 5:00 p.m. ONLY, see paragraph d), subject to an allowance of two (2) hours of free waiting time at destination. After the expiration of the two (2) hours of free waiting time, additional waiting time will be provided at the rates named herein, subject to the carrier's convenience. If carrier is unable to provide additional waiting time, the shipment may be placed into storage, pursuant to Item 17, and shipper will be responsible for paying storage-in-transit charges.

b) When the shipment is delivered from SIT under the provisions of Item 210 of the tariff, the allowable free waiting time provisions provided in paragraph (a) will **not** be applicable.

c) Charges are applicable **per hour** for each vehicle, each driver, and each helper furnished by the carrier, provided that waiting time will only be applicable for helpers after delivery has been scheduled and attempted, and then only for the balance of that same day. If the shipper requests waiting time before it is necessary to obtain helper(s), the labor charge for helpers will **not** be applied. Helpers are defined to include co-drivers and permanent helpers.

d) Charges are **not** applicable on Sundays, or on National or State holidays, except when a Sunday or holiday pickup or delivery is specifically requested by the shipper. (Refer to Item 44 for definition of Holidays.)

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ITEM 120 (Cont.)
EXTRA LABOR, SPECIAL SERVICES and WAITING TIME

e) When the origin or destination of the shipment (or a portion thereof), is located at a point accessible only by the use of a **ferry**, the following provisions are applicable:

1) The actual ferry charges will be advanced by the carrier and billed to the shipper as an advanced charge as provided under Item 35 of the tariff.

2) When carrier's normal linehaul equipment cannot be accommodated by the ferry system, shuttle service will be provided, subject to the charge and provisions named in Item 33 (Part B), and Item 125.

3) Waiting time charges as provided herein will be applicable commencing with the arrival of the carrier's vehicle at the ferry point of embarkation, during the vehicle crossing, and terminating when the vehicle disembarks from the ferry. The allowable free waiting time provisions will **not** be applicable during the ferry waiting and transportation period described herein.

NOTE 1: If the carrier does **not possess personnel qualified to perform** the specific special service(s) requested, as described in this item, carrier will, upon request of the shipper or his agent, **engage a third party** to perform such service.

NOTE 2: All **third party charges** must be paid by the shipper, and are in **addition** to all other applicable tariff charges. Such charges will be advanced by the carrier under the provisions of Item 35 (Advancing Charges).

NOTE 3: The shipper is **required to furnish** (at the time of reconnecting or reassembling) any new hardware, nuts, bolts, other materials, etc., necessary to perform the service.

NOTE 4: For charges applicable for fractions of an hour for all services provided for in this item, refer to Item 22 (Hourly Rates).

ITEM 125
SHUTTLE SERVICE

When it is **physically impossible**, for the carrier to perform pickup of the shipment at the origin address or to complete the delivery of the shipment at the destination address with normally assigned road haul equipment, Shuttle Service charges shall be applicable, for additional pickup or delivery services requested by the shipper, subject to the provisions of Item 33 (Impracticable Operations and Application of Shuttle Service).

Except as otherwise provided, Shuttle Service charges are applicable at the point where the service is performed, pursuant to the Stopoff provisions of Item 115. The charges shown **include** the charge of the shuttle **vehicle** and **labor** required to perform the shuttle service. Other Additional Services may be applicable depending upon the circumstances and conditions at the pickup and delivery locations. These **include**, but are **not** limited to, Waiting Time (Item 120), and Stopoffs (Item 115).

Please refer to the software portion of this tariff for the rates and charges for this SHUTTLE SERVICE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

SHUTTLE SERVICE CHARGE: The charges provided are applicable when Shuttle Service is performed at **job sites (residences or storage locations)** that are **within 25 miles** of the **location (storage facility or rental facility)** where the shuttle vehicle is provided or obtained.

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ITEM 125 (Cont.)
SHUTTLE SERVICE

ADDITIONAL DISTANCE CHARGE: If the distance **between** the **storage facility or the rental facility** where the shuttle vehicle is rented or obtained **and** the **job site** is **more than 25 miles**, an additional charge applies for each 25 miles (or fraction thereof). This charge is in **addition** to the shuttle charge otherwise provided for in this item. (If the distance between the storage facility or the rental facility and the job site is 25 miles or less, the Additional Distance Charge is **not** applicable.)

1. When **Overtime Shuttle Service is requested** by the shipper, overtime charges are applicable when service is performed between 5:00 p.m. and 8:00 a.m., Monday through Friday, or at any time on Saturdays, Sundays and Holidays. Overtime charges will **not** be applicable when service is performed for carrier's convenience.

   The Overtime Shuttle Service Charges provided for herein are applicable **ONLY** for the shuttle service operation; refer to Item 175 (Overtime Loading and Unloading Service) for additional overtime charges that may also be applicable.

2. Charges apply based on the weight of the shipment (or portion thereof), that is loaded or unloaded, (plus weight additives of Item 130 when applicable), subject to a minimum weight of 2,100-pounds.

3. **C** Pursuant to Item 18 of the tariff, Mileage Guide 19 shall be used to determine the distance-based rates in this item.

EXCEPTION: When shuttle services (within 25 miles) provided under this item are required at a point where the first three digits of the Zip Code starts with **100 – 102; 104; 110 – 114; 602; 603; or 606 – 608** the software portion of the tariff will charge a **"METRO"** shuttle charge, in lieu of normal shuttle service charge

ITEM 130
WEIGHT ADDITIVES

Shipments containing the following specified articles are subject to a weight additive, which shall be added to the estimated or actual weight of the shipment, as follows:

Please refer to the software portion of this tariff for the rates and charges for this WEIGHT ADDITIVES item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

WEIGHT ADDITIVE ARTICLES	ADDITIONAL WEIGHT (in pounds)
BOATS and SAILBOATS, less than 14 feet in length	**700**
BOATS and SAILBOATS, 14 feet and over in length	**2,500**
BOAT and SAILBOAT TRAILERS	**1,600**
JET SKIS, WINDSURFERS, CANOES, DINGHIES, KAYAKS, SCULLS, SKIFFS, and ROWBOATS, 14 feet and over in length	**700**
CAMPER SHELLS, any size, **not** mounted	**700**
TRAVEL CAMPER TRAILERS; MINI-MOBILE HOMES (**not** including utility and pop-up trailers); CAMPERS (excluding camper shells) **not** mounted on trucks; and HORSE TRAILER	**7,000**
BATH TUBS, HOT TUBS, SPAS, WHIRLPOOL BATHS AND JACUZZIS, (measuring 65 cubic feet and over in dimension) (Transported set-up, **not** dismantled) (See Note 4)	**700**

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ITEM 130 (Cont.)
WEIGHT ADDITIVES

NOTE 1: When a weight additive is applicable for an article, all charges (transportation and accessorial) will be based on the net scale weight of the shipment (or portion thereof), plus the weight additive amount, unless otherwise provided in this tariff.

NOTE 2: Weight Additive provisions are applicable on Boats, Sailboats, Canoes, Skiffs, Rowboats, Dinghies, Sculls, and Kayaks without regard to whether such articles are mounted or not mounted on trailers, and are applicable separately for each article (i.e., one for the boat and another for the trailer).

The Weight Additive named above for Boat Trailers, any length, **applies** in addition to these provisions.

NOTE 3: When shipment contains two or more articles subject to the weight additive, the total weight additives for that shipment will be the sum of the individual additives for each article calculated separately.

NOTE 4: Except as otherwise provided, in determining lengths for the purpose of this item, all fractions of a foot will be disregarded.

For Bath Tubs, Hot Tubs, Spas, Whirlpool Baths and Jacuzzis, the determination of dimension will be arrived at by measuring the outside of the item and multiplying the item's width times the length times the height (in inches) and dividing the result by 1,728 (the number of cubic inches in a cubic foot). Round the total up to the next whole number to determine the total number of cubic feet.

***For example**, 74 inches wide times 84.5 inches long times 33 inches high equals 206,349 inches divided by 1,728 equals 119.41 cubic feet, which rounds up to 120 cubic feet.*

NOTE 5: The length of boats, canoes, skiffs, rowboats, kayaks or sailboats shall be determined by the straight center line distance between the top center point of the transom and a point perpendicular with the foremost part of the bow. Manufacturer's "length overall" or "center line length" shall be used as the correct length for the purposes of this item in lieu of physical measurement by carrier.

NOTE 6: Unless otherwise specifically provided, the Weight Additive will be applicable for any of the articles contained in this item either whole or in a disassembled or partially disassembled condition. Weight Additives will be based on the longest applicable disassembled part. Refer to Note 5 herein for proper measurement of specified articles.

EXCEPTION: This item is **not** applicable when shipper orders Exclusive Use of a Vehicle under Item 5, Paragraph (B).

C (Provisions of Item 175 formerly shown on this page, have been transferred to Original Page 63-B)

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ITEM 155
FERRY, ISLAND and SERVICE (Remote Location) CHARGES

Except as otherwise provided for herein, a Ferry, Island and/or Service (Remote Location) charge(s) will apply when transportation is provided **TO**, **FROM** and/or **VIA** any point(s) which provides for the application of these rates and charges.

Please refer to the software portion of this tariff for the rates and charges for this FERRY, ISLAND and/or SERVICE (Remote Location) CHARGE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: **A R C** Except as otherwise provided, per hundredweight charges will be assessed on weight at which transportation rate is based, subject to applicable minimum weights, except as provided in Notes 2 and 3.

NOTE 2: **C** When only a portion of a shipment is transported over a ferry, the per hundredweight charge will be based on the weight of such portion, subject to applicable minimum weights.

NOTE 3: Where two or more shipments are transported on the same vehicle, the ferry charge and minimum weight shall apply to the combined weight of all shipments on the same vehicle. Ferry charge will be prorated based on each shipments weight as a percentage of total weight.

NOTE 4: Over-the-road transportation TO or FROM Happy Valley-Goose Bay, NL will **not** be performed whenever the road is closed for spring thaw. The period of time for such road closure is generally April 15 to May 31.

NOTE 5: Ferry service BETWEEN Lewisporte, NL AND Happy Valley-Goose Bay, NL will be available between July 1 and October 31.

NOTE 6: Except as otherwise provided herein, Waiting Time (Item 120) charges will **not** apply to the ferry waiting and transportation period for shipments transported **TO**, **FROM** and/or **VIA** the points listed herein.

NOTE 7: *Provisions of this note are for informational purposes only.* Service via some **FERRIES** may require **advance reservations**, particularly during "peak" periods. Carrier will attempt to secure ferry reservations, when required. However, the shipper must be advised that **additional charges** for Waiting Time (Item 120) and/or SIT & SIT P/D (Items 185 & 210) may result **IF** ferry reservations (when required) cannot be secured. Further, **additional charges** for Shuttle Service (Item 125) may result **IF** carrier's normal road haul equipment cannot be accommodated by the ferry system.

NOTE 8: When access to origin or destination **requires** the use of a ferry **not** listed herein, provisions of Item 35 (Advancing Charges) shall apply (See Exception).

EXCEPTION: When origin or destination is located at a point accessible **only** by the use of a ferry, not authorized in the mileage guide or specifically provided for in this item, the following charges and provisions will apply:

(a) The linehaul transportation rate FROM origin TO destination will be based on the accumulative mileage of the most direct routes BETWEEN origin AND destination VIA the ferry (ferries).

(b) Waiting Time charges will apply during the hours of 8:00 a.m. and 5:00 p.m. (except Sundays and Holidays) commencing with the arrival of carrier's vehicle at the ferry point of embarkation, during the vehicle crossing and terminating when the vehicle disembarks from the ferry.

NOTE: The allowable free Waiting Time provision under Item 120 will **not** apply during the ferry waiting and transportation period.

(c) The actual ferry charges will be advanced by carrier and billed to the shipper as an Advanced Charge under Item 35.

(d) When carrier's normal road haul equipment **cannot** be accommodated by the ferry system; Shuttle Services will be provided at charges and provisions of Items 33 (Part B) and 125.

NOTE: This exception will **not** apply on shipments FROM or TO any point for which charges are provided in Item 155.

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C ITEM 175
OVERTIME LOADING and UNLOADING SERVICE

Except as otherwise provided for and subject to applicable notes below, an additional charge for each overtime loading or each overtime unloading shall be applicable at point where such service is performed, pursuant to the Stopoff provisions of Item 115.

Please refer to the software portion of this tariff for the rates and charges for this OVERTIME LOADING and UNLOADING SERVICE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

Overtime loading and unloading charges are applicable on all shipments when service is provided on Saturdays, Sundays, Holidays or between the hours 5:00 p.m. and 8:00 a.m. on Mondays through Fridays when this services is made necessary by:

1. Specific request of the shipper or his agent.
2. Landlord requirements.
3. Prevailing laws and ordinances.

NOTE 1: Overtime loading and unloading charges will be based on actual weight of the shipment, subject to a minimum of 2,100-pounds.

NOTE 2: Overtime loading or unloading charges are **not** applicable when service is performed for carrier's convenience.

NOTE 3: Overtime loading or unloading services will be rendered only at the option of the carrier.

NOTE 4: Overtime loading or unloading services will be performed at a warehouse only when agreed to by the warehouseman.

NOTE 5: Overtime unloading charges are **not** applicable at destination when delivered to a storage facility.

NOTE 6: Overtime loading and unloading charges are also applicable on Good Friday when service is rendered on that day in the New York City area (Zip Codes 100,101,102,103,104,105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 124, 125, 126, and 127).

NOTE 7: The provisions of this item are **not** applicable when the overtime provisions of Item 210 (SIT Pickup and Delivery Charges on SIT Shipments) are applicable.

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C (Provisions of Item 175 formerly shown on this page, have been transferred to Original Page 63-B)

ITEM 185
STORAGE-IN-TRANSIT

Storage-in-Transit charges are calculated in dollars and cents per hundred pounds and are applicable based on location of facility where storage-in-transit service is provided, except as provided in Note 1 below. Charges for this service shall be based on actual weight of goods stored in transit, subject to a 2,100-pound minimum, except as provided in Note 2 below.

Storage-in-transit charges are applicable for each day of storage, and are applicable each time storage-in-transit service is rendered. Storage days will **include** the day goods are placed in storage, and the day goods are removed from storage (except as otherwise provided in Paragraph (e) of Item 17). If the goods are removed from storage on the same day they are placed in storage, one-day storage will be charged.

Please refer to the software portion of this tariff for the rates and charges for this STORAGE-IN-TRANSIT item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: Carrier will provide Storage-In-Transit service at the **location requested** by the shipper (normally the county of origin or destination).

a. If storage facilities (carrier or foreign warehouse location) as requested are **not** available, shipper will be advised, and storage-in-transit will be effected at **(a)** the nearest available facility (carrier or foreign warehouse location) OR **(b)** otherwise agreed facility. In which case, charges will be determined based upon the location of such agreed upon storage facility.

b. If carrier elects, for its own convenience, to provide Storage-In-Transit service at a location that was **not** requested OR agreed to by the shipper, charges will be determined based upon the location as requested or agreed to by the shipper.

NOTE 2: The Storage-in-Transit charges on shipments (or portions thereof) moving under provision of Item 130 (Weight Additives), will be based on the weight at which transportation rate is based.

NOTE 3: An SIT valuation charge equal to **ten (10%) per cent** of the applicable shipment valuation charge named in Item 3 of the tariff will be charged for each storage period of 15 days (or fraction thereof), in addition to the charges named in this item.

NOTE 4: **C** In addition to the storage-in-transit charges provided for in this item, an additional charge will be applicable for each 30-day period (or fraction thereof), when storage in a climate-control warehouse facility (where applicable) is specifically requested by the shipper and provided by the carrier.

NOTE 5: **C** When a cross-border Canadian shipment moves in bond, and shipment requires storage-in-transit, bonded storage service will be provided at the shipper's request, subject to the charges named in the **software portion** of the tariff, in addition to the charges provided in Item 185.

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C (Provisions of Item 185 formerly shown on this page, have been transferred to 1st Revised Page 64)

ITEM 200
CLAIMS, LOSS and DAMAGE

Upon request of a party, person, firm or establishment assuming liability for loss and/or damage in excess of the carrier's liability with respect to a shipment on which credit has been extended by a carrier to such party, person, firm or establishment for the charges applicable to such shipment, the carrier will:

1. Investigate any loss and/or damage claim; and

2. Arrange for the repair of all damaged articles when appropriate, and make such settlement with the shipper as is deemed equitable for all lost articles and for all damaged articles, repair of which is not deemed appropriate, carrier assuming only that portion of the amount required to settle the claim for which it is liable and any additional amount to be borne by the person or firm assuming the excess liability; and

3. Render to the person or firm assuming the excess liability an invoice payable in seven (7) days for the amount required to settle the claim, which exceeds the carrier's liability, plus the charge provided for in this item.

Please refer to the software portion of this tariff for the rates and charges for this CLAIMS, LOSS AND DAMAGE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE: Any charges (or portions thereof) for services of others engaged at the request of the person or firm assuming the excess liability, which are over and above the amount for which carrier is liable under its Bill of Lading, will be at the expense of such person or firm and will be in addition to all other rates and charges.

ITEM 207
CLIMATE CONTROL SERVICE

Climate Control Service applies when, at the request of the shipper, carrier provides climate control service as described herein. Climate Control Service rates are applicable, in addition to all other applicable tariff rates and charges, based on the Zip Code to Zip Code distance transported, subject to a minimum charge.

Please refer to the software portion of this tariff for the rates and charges for this CLIMATE CONTROL SERVICE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

a) Climate Control Service shall be rendered using insulated units equipped with air-ride suspension and mechanical units with self-contained power supply providing refrigeration, heating and humidity control service.

b) The transportation charge will be based on a 10,500-pound minimum, or actual weight, whichever is greater. If exclusive use of vehicle is ordered, the transportation charge will be based on 7 pounds per cubic foot of vehicle space ordered or actual weight, whichever is greater (subject to Note 2).

c) Carrier will furnish Climate Control units only when requested by the shipper, subject to availability of equipment.

d) **C** The equipment and vehicle offering Climate Control Service is such that carrier **cannot** guarantee to maintain any specific degree or range of degrees of temperature or humidity control within such vehicle. The carrier makes no representations or holding out hereunder with respect to the maintenance by them of any specific degree or range of degrees of temperature or humidity control within such vehicles.

NOTE 1: **C** Storage-in-transit **cannot** be applied to shipments moving under this item.

NOTE 2: **C** When Exclusive Use of a Vehicle is ordered, the Estimate/Order for Service and the Bill of Lading must be signed by the shipper (or his agent) indicating that such specific service was ordered.

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C (Provisions of Item 207 formerly shown on this page, have been transferred to 1st Revised Page 65)

ITEM 210
PICKUP & DELIVERY CHARGES
ON STORAGE-IN-TRANSIT (SIT) SHIPMENTS

SIT Pickup and Delivery Charges are applicable for shipments stored in transit based on the location of the storage facility where the storage service is provided (except when provided for carrier convenience). The charges **include** pickup or delivery on storage-in-transit shipments (or portions thereof), as provided in Item 17.

Please refer to the software portion of this tariff for the rates and charges for this SIT PICKUP & DELIVERY CHARGES item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

When the Distance Between the Storage Facility And the Pickup or Delivery Location is:	The Applicable Charges Are:
Up to 30 Miles	The **SIT Pickup & Delivery Charges** provided in the software portion of the tariff
Over 30 Miles - Up To 50 Miles	The **SIT Pickup & Delivery Charges PLUS** the **Additional Distance Charge** provided in the software portion of the tariff.
Over 50 Miles	In lieu of the provisions of this item, the tariff **Transportation Charge Are Applicable -** (The provisions of this item are **NOT** applicable).

1. In lieu of the provisions of Item 175, when shipper requests **Overtime SIT Pickup or Delivery Service**, the overtime charges provided herein are applicable when service is performed between 5:00 p.m. and 8:00 a.m., Monday through Friday, or at any time on Saturdays, Sundays and Holidays. Overtime charges will **not** be charged when service is performed solely for carrier's convenience.

   The Overtime SIT Pickup or Delivery Service charges provided herein are **not** applicable when the distance between the storage facility and the pickup or delivery location is over 50 miles; refer to Item 175 (Overtime Loading and Unloading Service) for applicable overtime charges.

2. SIT Pickup and Delivery charges are subject to the minimum weights as provided for in this tariff, except for pickup or delivery of portions of the shipment, which shall be subject to a minimum weight of 2,100-pounds if not otherwise specified.

3. **C** SIT Pickup and Delivery charges are applicable without additional valuation charges when the shipment is released to a value not exceeding 60 cents per pound per article. If the shipment is declared or released at a higher amount of valuation, the Valuation Charges provided for in Item 3 are applicable in addition to the charges in this item.

4. **C** SIT Pickup and Delivery charges apply based on the actual weight of the shipment (or portion thereof), that is placed into or removed from storage, **plus** any applicable weight additives as provided for in Item 130, subject to the minimum weight as provided for in the rules of this tariff.

5. **C** The SIT Pickup and Delivery charges **include** the loading and unloading of the shipment and the transportation of the shipment from or to the storage facility, but do **not** include any other Additional Services named in the tariff.

6. **C** Pursuant to Item 18 of the tariff, Mileage Guide 19 shall be used to determine the distance-based rates when the storage facility and the residence have the same first three digits in their Zip/Postal codes.

7. **C** When the distance between the storage facility and the residence is more than 50 miles, the provisions of this item are **not** applicable; in lieu thereof, the applicable transportation charge will be applied.

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C (Provisions of Item 210 formerly shown on this page, have been transferred to 1st Revised Page 66)

ITEM 230
DAY CERTAIN LOADING

When requested in writing by the shipper and after the shipper has been notified of the charges for this service, a specific loading date may be agreed upon between shipper and carrier.

Day Certain Loading service includes pickup **from** residence, transportation **to** carrier agent's warehouse, handling **into** warehouse, holding shipment in warehouse, and handling **out** of warehouse, as necessary, for further interstate movement.

The charges for this service will be based on the additional service rates applicable at origin residence. Charges for this service will be based on the actual weight for a non-binding estimate (or the bound weight for a binding estimate) of the shipment (plus Weight Additives (Item 130) when applicable), subject to the minimum weights as provided below.

Please refer to the software portion of this tariff for the rates and charges for this DAY CERTAIN LOADING item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item **will** be applicable only to shipments of household goods as defined in Item 1 (Application of Tariff to Household Goods & Electronic Format).

NOTE 2: This item **will** be applicable only when the residence and carrier agent's warehouse are within a 50-mile radius.

NOTE 3: This item **will** be applicable only on shipments moving 1) **BETWEEN** points within the United States (except AK & HI); or 2) FROM points in the United States (except AK & HI) **TO** points in Alaska or Canada.

NOTE 4: This item will **not** be applicable if Storage-In-Transit at origin has been ordered.

NOTE 5: The rates named in this item will **not** be applicable if, through no fault of shipper, carrier fails to pickup shipment on the agreed load date.

NOTE 6: If service is requested and performed between 5 P.M. and 8 A.M. on Monday through Friday OR at anytime on a Saturday, Sunday or Holiday, overtime rates will be applicable.

NOTE 7: **C** Shipments moving under the provisions of this item and weighing less than 2,100 pounds will be subject to a minimum weight of 2,100 pounds.

NOTE 8: **C** The rates named in this item may be subject to accessorial related services price adjustment, if applicable.

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A R ITEM 235

(Provisions of Item 235 MoveRight℠ formerly shown on this page, have been cancelled; no longer applicable)

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ITEM 240
CLAIM ASSIST

Carrier will arrange to provide customer with expedited on-site assistance with completing the cargo loss or damage claim form, and make or arrange for necessary repairs and/or a quick cash settlement.

All claims will be handled by the carrier on a priority basis. To receive this "Claim Assist" service, customer must initiate claim **within 30 days** of the date of delivery.

Please refer to the software portion of this tariff for the rates and charges for this CLAIM ASSIST service item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.
NOTE 2: Provisions of this item are applicable only on interstate shipments.
NOTE 3: **d**

ITEM 245
DATE CHANGE

Any date change (i.e., agreed pickup or delivery period) initiated by customer **within 72-hours prior** to the 1st day of the originally agreed to LOAD date(s) between customer and carrier, as shown on the Order For Service for either loading and/or unloading, will result in customer being assessed a fee as provided herein.

Please refer to the software portion of this tariff for the rates and charges for this DATE CHANGE item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.
NOTE 2: Provisions of this item are applicable only on interstate shipments.
NOTE 3: The calculation of the 72 hour period prior to the 1st load day does **not** include any Saturday, Sunday or Holidays (See Item 44 for definition of Holidays).

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ITEM 250
FLAGSHIP PROTECTION℠

In addition to carrier's liability under the Full Value Protection (FVP) provisions and charges published in Item 3, the customer's purchase of **FLAGSHIP PROTECTION** extends carrier's liability for loss or damage coverage to **include**:

1. **Pairs and Sets –** An item in a pair or set that is damaged and can be repaired to match other item(s) will be repaired. If an item in a pair or set is either lost or damaged beyond repair and cannot be replaced by a matching item or an item cannot be repaired to match, then the carrier has the option to pay the replacement value of the pair or set or replace the pair or set with items of like kind or quality and take possession of the items for which a payment or replacement is made.

2. **Mechanical / Electronic Malfunction –** Mechanical or electronic items that are in good working order at origin will be operating when they arrive at destination, regardless whether there is physical damage to the item, or the item will, at carrier's discretion, be repaired, replaced with items of like kind and quality, or a cash payment made for current market replacement cost of the item.

3. **Acts of God –** Loss or damage resulting from acts of God.

Please refer to the software portion of this tariff for the rates and charges for this FLAGSHIP PROTECTION℠ item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.
NOTE 2: Provisions of this item are applicable only on interstate shipments.
NOTE 3: Flagship Protection is **not** available if you select the Alternative Level of liability and declare a released value of $ .60 per pound per article.
NOTE 4: This mechanical / electronic malfunction provision does **not** apply to motorized vehicles of every description and watercraft of every description.
NOTE 5: This mechanical / electronic malfunction provision does **not** extend to normal maintenance and cleaning.
NOTE 6: If a claim for loss or damage to an item is filed, claimant must show that the loss or damage occurred while the item was in the care, custody and control of the carrier and must document the actual replacement value of the item.
NOTE 7: The maximum amount paid on a claim shall be equal to the lower of the actual replacement value of the shipment or the total amount of Full Value Protection applicable to the shipment, subject to any deductible amount chosen by the customer.
NOTE 8: **d**

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ITEM 251
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

Carrier will provide customer, when requested in writing, a package of services under the **On Point Preferred** ℠ program of services that also includes specific services available only through the third party service vendors listed herein.

Provisions in this item only apply in conjunction with other items in this tariff that specifically reference the below provisions as applying, which are outlined in this item.

The services, terms and conditions which may be included as part of a package of services that refer to the provisions in this item, are as follows:

R C PART "A" – RESIDENTIAL CLEANING MAID SERVICE

Third Party Service Vendor = THE MAIDS INTERNATIONAL, INC. (www.The Maids.com); 1-800-843-6243

To receive services provided under this package, carrier will provide customer with the On Point Preferred ℠ Amendment form in order for customer to make their Package Selection choice, and (if applicable) selection of any additional package service(s) available.

Customer's signature is **required** on the On Point Preferred ℠ Amendment form indicating their package selection choice, as well as any other additional package service(s) available (if applicable). Additionally, customer by selecting and signing for a package of services also authorizes and consents to carrier disclosing customer's contact information including name(s), existing and destination mailing addresses, telephone number, e-mail address, shipment order number and similar information, to the third party vendor(s) providing services under the package you selected.

A representative of the third party service vendor will contact the customer to assist with the scheduling of the Move-Out and/or Move-In cleaning service(s).

The carrier's paperwork (i.e., On Point Preferred ℠ Amendment form) must be fully executed by the customer when purchasing this package of services.

The description of residential cleaning services available to our customer as part of this third party vendor packages of services are as follows:

Move-Out Cleaning:

The Move-Out residential cleaning service package provides for **up to six (6) man-hours** of service(s), which may include service as follows (See Notes 1 and 2):

1) **Kitchen** - Clean sink; damp wipe outside of cabinets, drawers and storage areas; clean counters; wash floor; clean outside of appliances, including microwave, oven, freezer, stoves and dishwasher.

2) **Bathrooms** - Clean sinks, clean counters, damp wipe outside of cabinets, drawers, medicine cabinets and storage areas; clean and disinfect toilets, tubs and showers; wash, disinfect floors; clean mirrors.

3) **All Rooms** - Vacuum floors, carpets, stairs; vacuum all hard surface floors; clean sills, ledges, shelves, woodwork; vacuum blinds; remove cobwebs; vacuum inside closets; vacuum ceiling fans and light fixtures; vacuum louvered doors and wood shutters.

4) **Windows** - Clean entry window, one set of patio door windows; clean window over kitchen sink.

(Continued on next page)

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ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

R C PART "A" – RESIDENTIAL CLEANING MAID SERVICE (Cont.)

Third Party Service Vendor = THE MAIDS INTERNATIONAL, INC. (www.The Maids.com); 1-800-843-6243

Move-In Cleaning:

The Move-In residential cleaning service package provides for **up to ten (10) man-hours** of service(s), which may include service as follows (See Notes 1 and 2):

1) **Kitchen** - Clean sink; damp wipe inside and outside of cabinets, drawers and storage areas; clean counters; wash floor; clean inside and outside of appliances, including microwave, freezer, stoves and dishwasher.

2) **Bathrooms** - Clean sinks, clean counters, damp wipe inside and outside of cabinets, drawers and storage areas; clean and disinfect toilets, tubs, showers; wash, disinfect floors; clean mirrors, medicine cabinets.

3) **All Rooms** - Vacuum floors, carpets, stairs; vacuum hard surface floors; clean sills, ledges, shelves, woodwork; vacuum blinds; remove cobwebs; vacuum inside closets; vacuum ceiling fans and light fixtures; vacuum louvered doors and wood shutters; damp wipe inside and outside cabinets; empty trash.

4) **Windows** - Clean entry window, one set of patio door windows; clean window over kitchen sink.

Additional Services Available (NOT included in Move-Out or Move-In Services Package):

Wall cleaning; carpet cleaning; complete window cleaning; chandeliers; garage cleaning; mirrored walls, light fixtures; other services upon request (See Notes 1 and 2).

NOTE 1: Additional services and service hours are available upon request from participating third party vendor locations.

NOTE 2: Not all additional services are available at all locations.

(Continued on next page)

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A R ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

PART "B" – PC & NETWORK and/or HOME THEATER (Disassemble and/or Setup Services)

Third Party Service Vendor = AT&T ConnecTech (www.connectech.att.com); 1-800-344-1734

To receive service(s) provided under this package, carrier will provide customer with the On Point Preferred℠ Amendment form in order for customer to make their Package Selection choice, and (*if applicable*) selection of any additional package service(s) available.

Customer's signature is **required** on the On Point Preferred℠ Amendment form indicating their package selection choice, as well as any other additional package service(s) available (*if applicable*). Additionally, customer by selecting and signing for a package of services also authorizes and consents to carrier disclosing customer's contact information including name(s), existing and destination mailing addresses, telephone number, e-mail address, shipment order number and similar information, to the third party vendor(s) providing services under the package you selected.

The carrier's paperwork (*i.e., On Point Preferred℠ Amendment form*) must be fully executed by the customer when purchasing this package of services.

DISASSEMBLE SERVICES: (*See Notes 1 thru 4, and Exception*)

1. **PC & Network Disassemble –** A third party service vendor will disconnect up to **three (3)** Desktop/Notebook computers and attached components including disconnection of home networking hardware. This service includes the following:

   (a) Power on all equipment before disassembly to verify it will power on.
   (b) Perform a physical audit noting all obvious scratches, dents etc.
   (c) Record all network security information and device settings and place in bag with cables.
   (d) Perform data backup of up to 10GB (*total for all 3 PCs*) to portable media device supplied by the customer. (*external hard drive, flash drive*)
   (e) Disconnect, match, label and bag all cables. Cables will be bagged separately according to the PC they were disconnected from.
   (f) Disconnect monitors, printers, router and other peripherals attached to PCs being disconnected. Label as required.
   (g) Neatly organize and place PCs, peripherals and cables at a location within the home in preparation for the movers.

2. **Home Theater (Stand Mount) Disassemble –** A third party service vendor will disconnect up to **two (2)** stand mount or table top TV's and attached home theater components. Service includes the following:

   (a) Power on all equipment before disassembly to verify it will power on.
   (b) Perform a physical audit noting all obvious scratches, dents etc.
   (c) Disconnect table top or stand mount TV from attached home theater components. Home theater components include AV receiver, DVD, CD, VCR, free standing speakers and similar. Wall mounted speakers will be disconnected, but not the mounting hardware.
   (d) Disconnect, match, label and bag all cables. Cables should be bagged separately according to the TV or home theater component they were disconnected from. This service does not include removing cables or wires that run through walls or ceilings. These will be left in place.
   (e) All set top/cable/satellite boxes will be provided to customer and serial numbers etc. will be noted for customer return to service provider. Third party service vendor is not required to return any rented or leased equipment.
   (f) Neatly organize and place TV, home theater components and cables at a location within the home in preparation for the movers.

(Continued on next page)

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A R ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

PART "B" – PC & NETWORK and/or HOME THEATER (Disassemble and/or Setup Services) (Cont.)

DISASSEMBLE SERVICES (Cont.): (*See Notes 1 thru 4, and Exception*)

3. **Home Theater (Wall Mount) Disassemble –** A third party service vendor will disconnect up to **two (2)** wall-mounted TV's and attached home theater components. Service includes the following:

(a) Power on all equipment before disassembly to verify it will power on.
(b) Perform a physical audit noting all obvious scratches, dents etc.
(c) Disconnect TV from attached home theater components. Home theater components include AV receiver, DVD, CD, VCR, free standing speakers and similar.
(d) Disconnect up to 3 bracket mounted speakers per connected TV/audio system. This does not include the removal of speaker mounting hardware. Brackets will be left in place.
(e) Remove wall-mounted TV (*up to 60"*) from wall. This service does not include the removal of wall mount hardware. Brackets will be left in place.
(f) Disconnect, label and bag all cables. Cables should be bagged separately according to the TV or home theater component they were disconnected from. This service does not include removing cables or wires that run through walls or ceilings. These will be left in place.
(g) All set top/cable/satellite boxes will be inventoried with serial numbers, etc. and provided to the customer. Customer is responsible for returning them to the appropriate service provider. Third party service vendor is not authorized or required to return any rented or leased equipment.
(h) Neatly organize and place TV, home theater components and cables at a location within the home in preparation for the movers.

SETUP SERVICES: (*See Notes 1 thru 4, and Exception*)

1. **PC & Network Setup –** A third party service vendor will install up to **three (3)** Desktop/Notebook computers (*combination of desktop or notebook*), associated peripherals and setup of a home wireless network. Service includes the following:

(a) Perform a physical audit of PC and other hardware noting scratches, dents, etc. and report to end user prior to any setup or installation.
(b) Setup up to three (3) PC's (*combination of desktop or notebook*). PC's can be either previously used (*setup after a move*) or new.
(c) Connect peripherals such as printer, external hard drive, etc. Peripherals can be either previously used (*setup after a move*) or new.
(d) Setup and connect up to three (3) PC's to a wireless network and enable security settings. Router and other network equipment can be either previously used (*setup after a move*) or new.
(e) Record network security settings (*if newly setup network*) and provide to end user.
(f) Connect up to three (3) PC's to Internet via active broadband/ISP account.
(g) If required, setup email client to sync with new ISP provider email account.
(h) Enable print and file sharing for networked PC's.

2. **Home Theater (Stand Mount) Setup –** A third party service vendor will perform stand mount or table top installation of up to **two (2)** TV's and associated home theater components. This service includes the following per TV:

(a) Perform a physical audit of TV and home theater components noting scratches, dents, etc. and report to end user prior to any setup or installation.
(b) Setup TV on preassembled TV furniture or stand. TV's may be previously used or new.
(c) Connect home theater components such as AV receiver, DVD, CD, VCR and free standing speakers. This does not include concealing of audio or video cables inside walls or ceilings.
(d) Connect available signal source.
(e) Wall-mount up to three (3) speakers. This does not include concealing speaker wire inside walls or ceilings.
(f) Setup TV manufacturers remote to operate with signal source.

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A R ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

PART "B" – PC & NETWORK and/or HOME THEATER (Disassemble and/or Setup Services) (Cont.)

SETUP SERVICES (Cont.): (*See Notes 1thru 4, and Exception*)

3. **Home Theater (Wall Mount) Setup –** A third party service vendor will perform wall mount installation of up to **two (2)** TV's and associated home theater components per TV. This service includes the following per TV:

(a) Perform a physical audit of TV and home theater components noting scratches, dents, etc. and report to end user prior to any setup or installation.
(b) Wall mount TV (*up to 60"*) using customer provided mounting hardware. TVs may be previously used or new. Customer must supply wall mount brackets.
(c) Connect home theater components such as AV receiver, DVD, CD, VCR and free standing speakers. This does not include concealing audio or video cables inside walls or ceilings.
(d) Connect available signal source.
(e) Wall mount up to three 3 speakers. This does not include concealing speaker wire inside walls or ceilings.
(f) Setup TV manufacturers remote to operate with signal source.

NOTE 1: The PC & Network (Disassemble and/or Setup) and Home Theater (Disassemble and/or Setup) services provided by the third party service vendor are for labor only. Wires, cables, router and components are **not** included in this service and **must** be supplied by customer or purchased separately. All parts must be unpacked and available for installation.

NOTE 2: To initiate third party vendor services, customer **must** contact the third party service vendor at the phone number or web address listed above.

NOTE 3: Service(s) **must** be initiated within 90 days of delivery date.

NOTE 4: Additional terms and conditions applicable for the third party vendor services can be viewed at web address listed above *or* are available upon request directly from third party service vendor at the phone number listed above.

EXCEPTION: Geographical coverage and service limitations may apply.

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C ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

PART "C" – IDENTITY THEFT PROTECTION

Third Party Service Vendor = SOLUS Identity Theft Protection (www.SolusID.com); 1-800-640-0468

For a period of 1-year from date service is initiated, customer will be entitled to receive the following:

Pre-Incident Protection (Prevention & Detection):

2) **Education, Facts & Knowledge –** The third party service vendor to provide customer with ID theft prevention and detection tips on how to: (1) take steps to minimize risk [knowing it is impossible to completely eliminate that risk]; (2) increase customer awareness of how their own actions put them at risk; (3) gain knowledge to change customer actions to protect their identity; (4) deter thieves by properly safeguarding customers personal information; (5) obtain protection to alert customer at the earliest stages of a breach; and (6) rest assured that customer is protected by powerful resources to combat ID theft.

3) **Credit Monitoring –** The third party service vendor to provide customer with: (1) automatic email alert of any changes to customer credit profile; (2) unlimited 24/7 access to customers Trans Union credit report and score; (3) toll-free customer support [1-800-640-0468] for general credit-related questions or technical assistance; (4) Credit Fraud Resolution assistance from Trans Union's Fraud Victim Assistance department; (5) Credit Report Lock which provides customer the ability to lock or unlock their Trans Union credit report; (6) access to on-line credit oriented educational tools and articles; and (7) monitoring for the primary member's social security number only (other members of the household may be added at a discounted monthly fee).

4) **Member Resources –** The third party service vendor provides a multitude of resources available on-line at www.SolusID.com which are designed to: (1) keep customer "in-the-know" and ahead of potential threats; (2) educate customer regarding the opt-out services and other free resources available; (3) provide links to relevant news articles and current events including video feeds; (4) provide warnings on the latest corporate data breaches; and (5) provide member forums to share information, experience and ask questions.

Post-Incident Protection (Restoration & Recovery):

5) **Full Restoration Services –** The third party service vendor to provide customer with an assigned team of specialists (customer must initiate process by calling 1-800-640-0468) knowledgeable in required identity recovery process procedures including: (1) collect all facts to outline the action plan; (2) contact the appropriate government authorities at the local, state and federal level; (3) take immediate action to restore customers good credit [including filling out and filing all of the Federal Trade Commission (FTC) mandated forms and reports]; (4) replace missing identification [such as drivers licenses or passports]; (5) provide translation services with any process [including reporting possible theft to local law enforcement if traveling out of the country]; and (6) these services cover both the primary member and all other immediate family members.

6) **Legal & Emotional Care –** The third party service vendor to provide customer with continued legal support and ongoing emotional care as part of the recovery process, which include providing: (1) initial consultation, perform legal document review and, if necessary, draft a victim impact letter for the courts; (2) emotional trauma support provided in the form of 24/7 telephone access to counselors and, if necessary, the third party provider will arrange for up to 3 in-person sessions to help deal with the emotional trauma; (3) emergency cash advances may be provided if travelling more than 100 miles from home; and (4) these services cover both the primary member and all other immediate family members.

7) **Reimbursement for Expenses & Lost Wages –** The third party service vendor to provide customer with: (1) coverage to reimburse victim of a stolen identity for recovery and restoration expenses up to $25,000 with no deductible; (2) expense reimbursement [includes legal defense fees, refilling loan documents, long distance calls and postage]; (3) lost wages reimbursement for up to $1,000 per week for five weeks; and (4) this feature is included with the credit monitoring package for the primary member's social security number only (other members of the household may be added to that package at a discounted monthly fee).

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For explanation of Abbreviations and Reference Marks used herein, refer to Item 10000.

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C ITEM 251 (Cont.)
ON POINT PREFERRED℠ – THIRD PARTY SERVICE VENDORS

PART "C" – IDENTITY THEFT PROTECTION (Cont.)

Third Party Service Vendor = SOLUS Identity Theft Protection (www.SolusID.com); 1-800-640-0468

To receive services provided under this package, carrier will provide customer with the On Point Preferred℠ Amendment form in order for customer to make their Package Selection choice, and (if applicable) selection of any additional package service(s) available.

Customer's signature is **required** on the On Point Preferred℠ Amendment form indicating their package selection choice, as well as any other additional package service(s) available (if applicable). Additionally, customer by selecting and signing for a package of services also authorizes and consents to carrier disclosing customer's contact information including name(s), existing and destination mailing addresses, telephone number, e-mail address, shipment order number and similar information, to the third party vendor(s) providing services under the package you selected.

The carrier's paperwork (*i.e., On Point Preferred℠ Amendment form*) must be fully executed by the customer when purchasing this package of services.

NOTE 1: To initiate third party vendor services, customer **must** contact the third party service vendor at the phone number or web address listed above.

NOTE 2: Service(s) **must** be initiated within 90 days of delivery.

NOTE 3: Additional terms and conditions applicable for the third party vendor services can be viewed at web address listed above *or* are available upon request directly from third party service vendor at the phone number listed above.

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A R ITEM 252
ON POINT PREFERRED℠ – ESSENTIAL

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Essential (ESSN)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $5,000 Valuation Protection –** Carrier shall add an additional $5,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – ESSENTIAL (ESSN) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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C ITEM 253

d Provisions formerly shown in this item have been cancelled, in their entirety.
This item is reserved for future use.

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A R ITEM 255
ON POINT PREFERRED℠ – PLUS 1

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Plus 1 (PLS1)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $25,000 Valuation Protection –** Carrier shall add an additional $25,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.
6. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, *except* that the free period will be extended to **4 hours** of destination waiting time.

Additionally, this package of services also **includes** the customers' selection of any **one (1)** of the following services:

7. **Destination Debris Pickup –** The terms of Item 105 (Part 3 - Debris Removal) will apply, *except* that customer must contact carrier **within 30 days** of delivery and schedule their one-time debris removal.
8. **PC & Network Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Disassemble*" will apply.
9. **PC & Network Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Setup*" will apply.
10. **Home Theater (Stand Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Disassemble*" will apply.
11. **Home Theater (Stand Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Setup*" will apply.
12. **Home Theater (Wall Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Disassemble*" will apply.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – PLUS 1 (PLS1) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Destination Debris Pickup, if selected (Item 105 – Part 3), Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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A R ITEM 257
ON POINT PREFERRED℠ – PLUS 2

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Plus 2 (PLS2)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $25,000 Valuation Protection –** Carrier shall add an additional $25,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.
6. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, *except* that the free period will be extended to **4 hours** of destination waiting time.
7. **Additional Delay Payment Provisions –** The terms of Item 70 (Guaranteed Pickup & Delivery) will apply, *except* that the delay payment is increased to **$250 per day** for each day the carrier is late on the pickup and/or delivery dates.

Additionally, this package of services also **includes** the customers' selection of any **two (2)** of the following services:

8. **Destination Debris Pickup –** The terms of Item 105 (Part 3 - Debris Removal) will apply, *except* that customer must contact carrier **within 30 days** of delivery and schedule their one-time debris removal.
9. **PC & Network Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Disassemble*" will apply.
10. **PC & Network Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Setup*" will apply.
11. **Home Theater (Stand Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Disassemble*" will apply.
12. **Home Theater (Stand Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Setup*" will apply.
13. **Home Theater (Wall Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Disassemble*" will apply.
14. **Move-Out Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-Out Cleaning*" will apply.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – PLUS 2 (PLS2) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Destination Debris Pickup, if selected (Item 105 – Part 3), Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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A R ITEM 258
ON POINT PREFERRED℠ – PLUS 3

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Plus 3 (PLS3)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $25,000 Valuation Protection –** Carrier shall add an additional $25,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.
6. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, *except* that the free period will be extended to **4 hours** of destination waiting time.
7. **Additional Delay Payment Provisions –** The terms of Item 70 (Guaranteed Pickup & Delivery) will apply, *except* that the delay payment is increased to **$250 per day** for each day the carrier is late on the pickup and/or delivery dates.

Additionally, this package of services also **includes** the customers' selection of any **three (3)** of the following services:

8. **Destination Debris Pickup –** The terms of Item 105 (Part 3 - Debris Removal) will apply, *except* that customer must contact carrier **within 30 days** of delivery and schedule their one-time debris removal.
9. **PC & Network Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Disassemble*" will apply.
10. **PC & Network Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Setup*" will apply.
11. **Home Theater (Stand Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Disassemble*" will apply.
12. **Home Theater (Stand Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Setup*" will apply.
13. **Home Theater (Wall Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Disassemble*" will apply.
14. **Move-Out Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-Out Cleaning*" will apply.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – PLUS 3 (PLS3) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Destination Debris Pickup, if selected (Item 105 – Part 3), Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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A R ITEM 259
ON POINT PREFERRED℠ – PLUS 4

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Plus 4 (PLS4)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $30,000 Valuation Protection –** Carrier shall add an additional $30,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.
6. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, *except* that the free period will be extended to **4 hours** of destination waiting time.
7. **Additional Delay Payment Provisions –** The terms of Item 70 (Guaranteed Pickup & Delivery) will apply, *except* that the delay payment is increased to **$250 per day** for each day the carrier is late on the pickup and/or delivery dates.

Additionally, this package of services also **includes** the customers' selection of any **four (4)** of the following services:

8. **Destination Debris Pickup –** The terms of Item 105 (Part 3 - Debris Removal) will apply, *except* that customer must contact carrier **within 30 days** of delivery and schedule their one-time debris removal.
9. **PC & Network Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Disassemble*" will apply.
10. **PC & Network Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Setup*" will apply.
11. **Home Theater (Stand Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Disassemble*" will apply.
12. **Home Theater (Stand Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Setup*" will apply.
13. **Home Theater (Wall Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Disassemble*" will apply.
14. **Home Theater (Wall Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Setup*" will apply.
15. **Move-Out Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-Out Cleaning*" will apply.
16. **Move-In Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-In Cleaning*" will apply.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – PLUS 4 (PLS4) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Destination Debris Pickup, if selected (Item 105 – Part 3), Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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A R ITEM 260
ON POINT PREFERRED℠ – PLUS 5

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Plus 5 (PLS5)** service. This package of services **includes** all of the following:

1. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.
2. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.
3. **Date Change –** The terms of Item 245 (Date Change) will apply.
4. **Identity Theft Protection –** The terms of Item 251 (Third Party Service Vendors), Part C (Identity Theft Protection) will apply.
5. **Additional $30,000 Valuation Protection –** Carrier shall add an additional $30,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.
6. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, *except* that the free period will be extended to **4 hours** of destination waiting time.
7. **Additional Delay Payment Provisions –** The terms of Item 70 (Guaranteed Pickup & Delivery) will apply, *except* that the delay payment is increased to **$250 per day** for each day the carrier is late on the pickup and/or delivery dates.

Additionally, this package of services also **includes** the customers' selection of any **five (5)** of the following services:

8. **Destination Debris Pickup –** The terms of Item 105 (Part 3 - Debris Removal) will apply, *except* that customer must contact carrier **within 30 days** of delivery and schedule their one-time debris removal.
9. **PC & Network Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Disassemble*" will apply.
10. **PC & Network Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*PC & Network Setup*" will apply.
11. **Home Theater (Stand Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Disassemble*" will apply.
12. **Home Theater (Stand Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Stand Mount) Setup*" will apply.
13. **Home Theater (Wall Mount) Disassemble –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Disassemble*" will apply.
14. **Home Theater (Wall Mount) Setup –** The terms of Item 251 (Third Party Service Vendors), Part B (PC & Network and/or Home Theater – Disassemble and/or Setup) for service(s) listed under "*Home Theater (Wall Mount) Setup*" will apply.
15. **Move-Out Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-Out Cleaning*" will apply.
16. **Move-In Maid Service –** The terms of Item 251 (Third Party Service Vendors), Part A (Residential Cleaning Maid Service) for service(s) listed under "*Move-In Cleaning*" will apply.

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – PLUS 5 (PLS5) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: *Except* as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: When this package of services is purchased at the charge provided herein, the rates for Destination Debris Pickup (Item 105 – Part 3), Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

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ITEM 261
ON POINT PREFERRED℠ – HOME EXPRESS

Carrier will provide customer, when requested in writing, a package of services for **On Point Preferred – Home Express (HMEX)** service. This package of services **includes** all of the following:

1. **Claim Assist –** The terms of Item 240 (Claim Assist) will apply.

2. **Date Change –** The terms of Item 245 (Date Change) will apply.

3. **Flagship Protection℠ –** The terms of Item 250 (Flagship Protection) will apply.

4. **Destination Waiting Time –** The terms of Item 120 (Waiting Time) will apply, except that the free period will be extended to **4 hours** of destination waiting time.

5. **Additional Delay Payment Provisions –** The terms of Item 70 (Guaranteed Pickup & Delivery) will apply, except that the delay payment is increased to **$250 per day** for each day the carrier is late on the pickup and/or delivery dates.

6. **Additional $10,000 Valuation Protection –** Carrier shall add an additional $10,000 in Full Value Protection coverage on top of the customer's declaration of value for the shipment (per Item 3 of tariff) if the customer purchases this package of services provided for in this item.

7. **d**

Please refer to the software portion of this tariff for the rates and charges for this ON POINT PREFERRED℠ – HOME EXPRESS (HMEX) item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: This item will **not** apply any price adjustment offered by carrier.

NOTE 2: Except as otherwise provided in Item 251 (Third Party Service Vendors), the provisions of this item are applicable only on interstate shipments moving BETWEEN points within the United States (except HI); also transborder shipments moving BETWEEN points in the United States (except HI) AND points in Canada.

NOTE 3: Besides being included in this package of services, Claim Assist and Flagship Protection may each also be purchased as individual components at the rates and charges provided for in the applicable item(s).

NOTE 4: When this package of services is purchased at the charge provided herein, the rates for Claim Assist (Item 240), Date Change (Item 245) and Flagship Protection (Item 250) will **not** apply.

NOTE 5: Provisions of this item apply only in conjunction with Account Number **M081300-031**.

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PAGES 79 through 99

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SECTION 3
TRANSPORTATION CHARGES

APPLICATION

GOVERNING PROVISIONS OF THIS SECTION:

1) For application of transportation charges, see Item 100 (Application of Transportation Charges & Additional Services) and Item 16 (Transportation Charge Rate Schedule).

2) Charges in this Section apply on shipments of Household Goods **C** (loose-loaded) consisting entirely of articles as embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format).

3) These charges may *also* apply on Pickup or Delivery of Storage-In-Transit shipments as provided for in Item 17, subject to the provisions of Item 210.

EXCEPTIONS:

Charges in this Section will **NOT** apply on:

1) Any Motor Vehicle(s) moving **a)** on the same van in conjunction with Household Goods portion of a shipment (except for Exclusive Use) or **b)** on their own. For applicable rates and provisions to apply on Motor Vehicle(s), refer to Mayflower Transit, LLC Schedule **AERM 403-A**; or.

2) **C** Shipments of Containerized household goods moving under Section 5 of the tariff.

CHARGES IN THIS SECTION APPLY ON SHIPMENTS TRANSPORTED:

- ☐ **BETWEEN** points *within* the United States (except AK or HI).
- ☐ **FROM** or **TO** Seattle, WA or Tacoma, WA (i.e., the Port of Embarkation or Debarkation) **TO** or **FROM** points in the continental (lower 48) United States (except AK and HI) applicable as part of a continuous movement, only in conjunction with a shipment having a *prior or subsequent movement* **TO** or **FROM** points in Alaska under Section 6 or under Sections 6 and 7.

Please refer to the software portion of this tariff for the rates and charges for the applicable SECTION 3 TRANSPORTATION CHARGE. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

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SECTION 4
TRANSPORTATION CHARGES

APPLICATION

GOVERNING PROVISIONS OF THIS SECTION:

1) For application of transportation charges, see Item 100 (Application of Transportation Charges & Additional Services) and Item 16 (Transportation Charge Rate Schedule).

2) Charges in this Section apply on shipments of Household Goods **C** (loose-loaded) consisting entirely of articles as embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format).

3) These charges may *also* apply on Pickup or Delivery of Storage-In-Transit shipments as provided for in Item 17, subject to the provisions of Item 210.

EXCEPTIONS:

Charges in this Section will **NOT** apply on:

1) Any Motor Vehicle(s) moving **a)** on the same van in conjunction with Household Goods portion of a shipment (except for Exclusive Use) or **b)** on their own. For applicable rates and provisions to apply on Motor Vehicle(s), refer to Mayflower Transit, LLC Schedule **AERM 403-A**; or

2) **C** Shipments of Containerized household goods moving under Section 5 of the tariff.

CHARGES IN THIS SECTION APPLY ON SHIPMENTS TRANSPORTED:

☐ **BETWEEN** points in the United States (except HI) **AND** points in Canada.

☐ **FROM** or **TO** Seattle, WA or Tacoma, WA (i.e., the Port of Embarkation or Debarkation) **TO** or **FROM** points in Canada applicable as part of a continuous movement, only in conjunction with a shipment having a *prior or subsequent movement* **TO** or **FROM** points in Alaska under Section 6 or under Sections 6 and 7.

Please refer to the software portion of this tariff for the rates and charges for the applicable SECTION 4 TRANSPORTATION CHARGE. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

For explanation of Abbreviations and Reference Marks used herein, refer to Item 10000.

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R SECTION 5
TRANSPORTATION CHARGES

CONTAINERIZED SHIPMENTS

APPLICATION

GOVERNING PROVISIONS OF THIS SECTION:

1) Charges in this Section apply only on shipments of **Containerized Household Goods** estimated under this Section 5 (Item 5099 – Binding Estimate) consisting entirely of articles as embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format). The provisions of Section 5 will **not** apply on non-containerized (loose-loaded) household good shipments.

2) All shipments moving under Section 5 rates and provisions are **BOUND** shipments, subject to the provisions of Item 5099 (Binding Estimate).

3) The transportation charges in this Section apply when carrier loads and carrier unloads Containerized Shipments pursuant to a binding estimate for a Containerized Shipment under this section. Also see Item 100 (Application of Transportation Charges & Additional Services) for provisions that apply.

4) The transportation charges in this Section apply when carrier performs **both** origin and destination services including but not limited to: performance of a pre-move survey, packing and loading the contents into the container(s), supplying and stenciling or marking of the container(s), and unloading and unpacking of the contents of the container(s) (See Item 5002, Part A [Origin Services] and Part B [Destination Services] for a more detailed list).

5) Rates apply **without** additional valuation charges when shipment is released to Full Value Protection value **not** exceeding $20,000 per container, subject to a $500 deductible. When shipment is released to Full Value Protection value **exceeding** $20,000 per container and/or shipper declares a different deductible level (i.e., $0 or $250 deductible) other than a $500 deductible on entire shipment, rates herein apply **plus** Valuation Charges named in Item 5003 (Released & Declared Shipment Value – Valuation).

CHARGES IN THIS SECTION APPLY ON CONTAINERIZED SHIPMENTS TRANSPORTED:

- ☐ **BETWEEN** points *within* the United States (except AK or HI).

Please refer to the software portion of this tariff for the rates and charges for the applicable **SECTION 5 TRANSPORTATION CHARGE**. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: The Full Service Container transportation charges applicable in this Section apply **Per Number Of** container(s) furnished.

NOTE 2: For declaration of value and liability limitation, see Item 5003 (Released & Declared Shipment Value – Valuation).

(Continued on next page)

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R SECTION 5
TRANSPORTATION CHARGES (Cont.)

CONTAINERIZED SHIPMENTS

APPLICATION (Cont.)

CONTAINERS – GENERAL DESCRIPTION:

A container used for Containerized Shipments under this Section generally is one constructed with a floor of 3/4" standard (interior) grade plywood; walls and door of 3/8" fiberglass reinforced plywood (FRP); and a translucent roof with two roof bows. However, construction of exterior container may also be of fiberglass; metal; plastic; wood; or a combination of fiberglass, wood, plastic and/or metal; which is caulked and sealed, and which equals or exceeds the container standards described herein.

Standard Container:

- Outside dimensions = 102" (Length) by 85" (Wide) by 97" (Height)
- Inside dimensions = 101" (Length) by 84" (Wide) by 93" (Height)
- Empty weight = 1,200 lbs.
- Cubic feet = 450
- Equipment included:
  - 24 furniture pads
  - 4 12' logistic straps
  - 1 Pro-series lock

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ITEM 5000
RULES, REGULATIONS AND RATES

Specific rules, regulations and/or additional services which are published here within **SECTION 5 (CONTAINERIZED SHIPMENTS)**, which **conflict** with any provisions published in **SECTION 1** (GENERAL RULES AND REGULATIONS) and/or **SECTION 2** (ADDITIONAL SERVICES), will **supercede** those conflicting provisions and apply in connection with rates and charges published in this Section.

ITEM 5001
APPLICATION & NON-APPLICATION OF RATES

RATES APPLY ONLY ON:

Containerized Shipments of household goods transported under the provisions of this Section 5 which will be provided origin servicing (See Item 5002, Part A) and loading (Container Loading) at origin, transported **BETWEEN** points within the continental United States (except AK & HI), and at destination unloaded (Container Unloading) and provided destination servicing (See Item 5002, Part B).

All Containerized Shipments are **BOUND** under provisions of Item 5099 (Binding Estimate).

NON-APPLICATION OF SPECIFIC RATES AND PROVISIONS:

The following Items are **not** applicable in conjunction with Containerized Shipments moving under the provisions of Section 5:

ITEM NO.	SERVICE DESCRPTION	ITEM NO.	SERVICE DESCRPTION
4	Weighing & Weights	257	**C** On Point Preferred℠ – PLUS 2
5	Control and Exclusive Use of Vehicle	258	**C** On Point Preferred℠ – PLUS 3
6	Consolidation of Shipments	259	**C** On Point Preferred℠ – PLUS 4
56	Rates Based on Minimum Weight or Minimum Volume	260	**C** On Point Preferred℠ - ULTIMATE
96	Rates for Named Shippers (Mark Down)		
97	Rates for Named Shippers (Mark Up)		
130	Weight Additives		
207	Climate Control Service		
230	Day Certain Loading		
235	MoveRight℠		
240	Claim Assist		
245	Date Change		
250	Flagship Protection℠		
251	On Point Preferred℠ - Third Party Service Vendors		
252	On Point Preferred℠ - Essential		
253	**d**		
255	**C** On Point Preferred℠ – PLUS 1		

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R ITEM 5002 - PART A
ORIGIN SERVICES

(For Origin Container Loading and Delivery TO Carrier's Warehouse OR Other Point of Delivery)

APPLICATION

Transportation charge in this Section includes the following ORIGIN SERVICES whether performed or not:

1. Performance of a pre-move survey for the purpose of physically inspecting the shipment to determine the volume and number of shipping container(s) required for transportation and preliminary packing requirements.
2. Furnishing and transporting (within 50-miles) the required number of empty container(s) **FROM** carrier's warehouse **TO** residence (or other building) for container loading.
3. Furnishing and packing of all drums, dish-packs, boxes or cartons *(**excludes** crating; and carton & packing for LCD / Plasma [Flat Screen] Televisions. For application, refer to Item 105, Parts 2 and 4)*.
4. Removal of household goods **FROM** origin residence or other location.
5. Placing household goods into a container(s) and protecting the contents by use of skins, pads, papering, wrapping, blocking, bracing and the normal waterproofing of container(s) when required.
6. Closing, marking, strapping and securing the container(s).
7. Transportation of loaded container(s) **FROM** residence **TO** carrier's warehouse ***or*** **TO** point of interchange with connecting motor ***or*** rail carrier.
8. The completion and processing of all documents.

Transportation charge in this Section does NOT include the following ORIGIN SERVICES:

1. Transportation charge(s) in this Section does **not** include any other additional services or charges named in this tariff.
2. If shipment is placed at carrier's warehouse facility for origin storage-in-transit, the transportation charge(s) in this Section does **not** include any charges for storage (See Item 5185 - Storage-In-Transit).
3. Pickup beyond 50-miles of carrier's warehouse facility location and residence for the purpose of placing shipment at carrier's warehouse facility (including storage-in-transit) (See Item 5210 – Container Pickup Over 50 Miles).

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R ITEM 5002 - PART B
DESTINATION SERVICES

(For Delivery and Container Unloading of Shipment AT Destination Residence)

APPLICATION

Transportation charge in this Section includes the following DESTINATION SERVICES whether performed or not:

1. Transportation of the loaded shipping container(s) **FROM** carrier's warehouse ***or*** **FROM** point of interchange with connecting motor ***or*** rail carrier **TO** destination residence, ***or***, when applicable, **FROM** other point at which shipment is tendered to carrier for direct delivery **TO** destination residence for container unloading.

2. Holding of container(s) at destination warehouse facility for up to 3-days (i.e., beyond the last day of delivery spread date) awaiting initial delivery instructions from customer; also delivery (regardless of whether or not in conjunction with SIT) of container(s) within 50-miles of carriers warehouse facility and residence.

3. Removal of shipment from container(s) and placing of individual items within residence (or other building).

4. Unpacking of any carrier packed drums, dish-packs, boxes or cartons and removing such debris from premises at time of delivery only *(**excludes** uncrating; unpacking of LCD / Plasma [Flat Screen] Television cartons; and unpacking/debris removal requested after delivery. For application, refer to Item 105, Parts 2 and 4)*.

5. Cleaning up debris resulting from unloading of container(s) and removing such debris from premises at time of delivery only.

6. Returning empty shipping container(s) **TO** carrier's warehouse.

Transportation charge in this Section does NOT include the following DESTINATION SERVICES:

1. Transportation charge(s) in this Section does **not** include any other additional services or charges named in this tariff.

2. If shipment remains at carrier's warehouse facility beyond 3-days (i.e., beyond the last day of delivery spread date), charge(s) for storage-in-transit will apply, starting with the 4th day. The transportation charge(s) in this Section does **not** include any charges for storage (See Item 5185 – Storage-In-Transit).

3. Delivery beyond 50-miles of carrier's warehouse facility location and residence for the purpose of removing shipment from carrier's warehouse facility (including storage-in-transit) (See Item 5210 – Container Delivery Over 50 Miles).

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ITEM 5003
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

The carrier's maximum liability for Containerized Shipments moving under this Section 5 in the event of loss or damage shall be either:

(1) **Full Value Protection -** The actual loss or damage not exceeding the value declared by the shipper, which may not be less than the default amount of $20,000 per container with a $500 deductible (*i.e., the* ***shipper retains responsibility*** *for the* ***first $500.00 of any claim****, except as otherwise provided for in Paragraph [g]*) which amount is greater than required by the prevailing Released Rates Decisions of the Surface Transportation Board; or

(2) **Alternative Level of Liability -** The actual loss or damage not exceeding sixty (60) cents per pound of the weight of any lost or damaged article when the shipper has released the shipment to the carrier, in writing, with liability limited to sixty (60) cents per pound per article. This is the basic liability level. It is considerably less than the average value of household goods and is provided at no charge.

Unless the shipper expressly **waives** carrier's maximum liability per container as set forth in Part (1) above and releases the shipment to a value not exceeding 60 cents per pound per article, the carrier's maximum liability per container for loss or damage shall be as set forth in Part (1).

As used in this tariff, the phrases, "valuation", "released value", "declared value", and "value declared by the shipper" shall have the same meaning.

Carrier's **maximum liability** and the **valuation charges** specified herein for the assumption of liability shall be subject to selection by the shipper, **prior to loading**, of an appropriate maximum valuation amount and either deductible Option "A" or "B" if elected by shipper. Shipper may declare or release the shipment to a higher maximum valuation amount above the minimum valuation of $20,000 per container (see Note 2). To avoid these additional charges, shipper must agree that if articles are lost or damaged, carrier liability will not exceed 60 cents per pound for the actual weight of any lost or damaged article or articles in the shipment.

OPTION "A" - $0 DEDUCTIBLE:

Under Option A, in consideration for an increase in the valuation charge the **carrier accepts responsibility** for the declared or released maximum valuation amount with no deductible.

OPTION "B" - $250 DEDUCTIBLE:

Under Option B, in consideration for an increase in the valuation charge, the **carrier accepts responsibility** for the declared or released maximum valuation amount **and** the **shipper retains responsibility** for the **first $250.00 of any claim**, except as otherwise provided for in Paragraph (g).

FULL VALUE PROTECTION				
NO. OF CONTAINERS	MINIMUM VALUATION	OPTION "A" $0 DEDUCTIBLE	OPTION "B" $250 DEDUCTIBLE	A SIT - EXTENDED VALUATION Applies to All FVP Deductible Options ($0; $250; and $500) (See Note 1)
		CHARGE (In Dollars)		
1	$20,000	$105	$35	$15
2	$40,000	$190	$65	$30
3	$60,000	$240	$70	$45
4	$80,000	$265	$75	$60

NOTE 1: When storage-in-transit is provided, an additional SIT extended valuation charge as provided above applies for each storage period of 15-days (or fraction thereof). In addition, if valuation is declared above a minimum valuation amount for the specified number of containers stated, the extended valuation charge will apply PLUS a rate of $2.75 per each $5,000 (or fraction thereof) of valuation declared above the stated minimum valuation. This additional rate (i.e., $2.75 per each $5,000) applies for each storage period of 15-days (or fraction thereof).

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R ITEM 5003 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

NOTE 2: The charge for a maximum valuation **exceeding $20,000 per container** shall be the ***applicable charge for the number of containers*** and accompanying minimum valuation **PLUS** an **additional rate of $25.00 per $5,000** (or fraction thereof) for the amount of valuation in **excess of applicable minimum valuation**.

NOTE 3: This item applies only on containerized household goods shipments as defined in Item 1 (Application of Tariff to Household Goods & Electronic Format) moving under Section 5.

(a) The released value must be entered on the Bill of Lading in the following form and may be completed only by the person signing it:

Under the **FULL VALUE PROTECTION** level of liability your shipment will be transported based on a minimum default value of $20,000 per container with a $500 deductible. If you wish to declare a **higher TOTAL value** for your shipment, you **must** indicate that **TOTAL** amount below.

The TOTAL value of my shipment is: _____

You **must also select** one of the following **deductible amounts** under the **FULL VALUE PROTECTION** level of liability that **will be applicable** for your shipment (if you do **not** make a selection, the **"$500 Deductible"** level will be applied):

No Deductible (_____) **(Initial)** **$250 Deductible (_____)** **(Initial)**

To **waive** the **FULL VALUE PROTECTION** and to **select** the **ALTERNATIVE LEVEL OF LIABILITY,** you **must write,** on the line below, the words **"*60 cents per pound per article*".**

I release my shipment at: _____

Your signature is required here: I acknowledge that for my shipment I have **1)** either waived the FULL VALUE PROTECTION level of liability OR declared a value under the FULL VALUE PROTECTION level of liability and selected a deductible amount, if appropriate, and **2)** received and read a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions.

X_____ **(Customer's Signature)** _____ **(Date)**

Provided that: Where the shipper is the employer of the actual owner of the household goods being transported and is responsible for the charges in connection with such move, the shipper may waive the Full Value Protection level of liability and instruct the motor carrier to release the shipment to a value of 60 cents per pound per article **(a)** by specification made on a purchase order, or **(b)** by issuing, in advance of the shipping date, appropriate letters of instruction to the carrier. In such instances, the motor carrier must incorporate the instructions by reference to the shipper's document in the Bill of Lading in lieu of the personal signature and handwritten statement relating to released rates.

(b) When a shipment is tendered to the carrier under the Full Value Protection level of liability, the carrier will, at its option, either repair items to the extent necessary to restore to the condition when received by the carrier; pay the shipper for the cost of repairs; replace item(s) with item(s) of like kind and quality; or make a cash settlement for the current market replacement cost of the item(s), subject to the conditions set forth in Item 19 (Claims, Loss and Damage) of this tariff. Depreciated value of goods is **not** a factor under the Full Value Protection level of liability.

(c) Carrier's maximum liability shall **not** exceed the released or declared value of the shipment, *or* the full cost of repair to the damaged property, whichever is less. Carrier shall have the option of repair or replacement of damaged articles. All items which are replaced *or* for which the full current market value has been paid become the property of the carrier.

(d) Provisions of this item are contractual limits of liability as provided for in **49 U. S. C. Sec. 14706** and are **not** to be construed as "insurance".

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R ITEM 5003 (Cont.)
RELEASED AND DECLARED SHIPMENT VALUE (VALUATION)

(e) The number of containers used for determining the shipment's minimum valuation will be based on the **estimated bound number of containers** when the shipment moves pursuant to the terms and conditions of Item 5099 (Binding Estimate).

(f) The released or declared value and the carrier's maximum liability, whether or not loss or damage, injury, or delay occurred from carrier negligence, as determined under this rule, shall be applicable to any claims resulting from the performance or failure to perform by carrier of any services, including accessorial services, which carrier has contracted to perform.

(g) When the shipper takes a written exception at the time of delivery for non-delivery of an inventoried item(s), and subsequently submits a timely, properly documented claim for loss of the item(s) and carrier's investigation establishes the carrier's liability, the deductible amount, if any, shall **not** be applicable to the non-delivered item(s).

(h) Rates or charges herein based on released value have been authorized by the Surface Transportation Board in Amendment No. 4 to Released Rates Decision No. MC-999, decided December 18, 2001 and revised July 24, 2006, subject to complaint or suspension. Any limitation of liability resulting from application of this provision has been authorized by the Surface Transportation Board in Amendment No. 4 to Released Rates Decision No. MC-999, decided December 18, 2001 and revised July 24, 2006, subject to complaint or suspension.

EXCEPTION: Shippers who tender shipments which are released to the carrier under Full Value Protection level of liability, that **include** an article or articles that **exceed $100 per pound per article**, in value, must specifically notify the carrier in writing that an identified article or articles with a value greater than $100 per pound are included in the shipment by execution of the following provision contained in the carrier's Bill of Lading:

EXTRAORDINARY (UNUSUAL) VALUE ARTICLE DECLARATION

I acknowledge that I have received, prepared and retained a copy of the "Inventory of Items Valued in Excess of $100 Per Pound Per Article" that are included in my shipment and that I have given a copy of this Inventory to the carrier's representative. I also acknowledge that the carrier's liability for loss of or damage to any article valued in excess of $100 per pound will be limited to $100 per pound for each pound of such lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment, unless I have specifically identified such article for which a claim for loss or damage is made on the attached inventory.

_____ _____
(Shipper's (Customer's) Signature) (Date)

A shipper's failure to notify the carrier that an article or articles having a value that exceeds $100 per pound will be included in the shipment will restrict the carrier's maximum liability to $100 per pound for each pound of any lost or damaged article (based on actual article weight), not to exceed the declared value of the entire shipment.

Any limitation of liability resulting from application of this provision has been authorized by the Interstate Commerce Commission (now the Surface Transportation Board) in Amendment No. 1 to Released Rates Decision No. MC-989 decided October 5, 1995, subject to complaint or suspension.

See Item 62 herein for the correct form and minimum contents of carrier's "Inventory of Items Valued in Excess of $100 Per Pound, Per Article".

EXCEPTION: Provisions of this item apply in lieu of Item 3 (Released and Declared Shipment Value [Valuation]).

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R ITEM 5070
GUARANTEED PICKUP AND DELIVERY

When carrier fails to perform transportation services within the period of time indicated on the Order for Service (or on Addendum thereto) or Bill of Lading, carrier agrees to compensate shipper for expenses resulting from the delay.

Compensation will be based as follows, subject also to the notes below:

(a) The shipper will be compensated **$125.00** per day, beginning at 5:00 p.m. on the last day of the agreed pickup or delivery period *until* 12:00 p.m. on the actual day shipment is picked-up or delivered.

NOTE 1: This item applies only to shipments described in Item 1 (Application of Tariff to Household Goods & Electronic Format).

NOTE 2: This item applies only to shipments transported BETWEEN points in the United States (except AK & HI).

NOTE 3: Late pickup compensation will be applicable only at origin residence; it is **not** applicable on shipments loaded from SIT or mini-storage facility.

NOTE 4: Late delivery compensation is **not** applicable on shipments delivered to SIT, self-storage facility, or any other type of storage facility.

NOTE 5: This item is **not** applicable on diverted shipments as described in Item 115 (Diversion of Shipments).

NOTE 6: This item is **not** applicable when delay is caused by conditions beyond carrier's control, which include, but not limited to, circumstances as described in Item 33 (Impractical Operation).

NOTE 7: When a shipment (or portion thereof) is lost or destroyed in transit, the provisions of this item shall **not** be applicable to such shipment (or portion thereof), which cannot be delivered due to such loss or destruction.

NOTE 8: Reasonable dispatch rules contained in **49 CFR 375.103** will be applicable to this item.

NOTE 9: Customer must file a written demand for payment of the fixed settlement amount with carrier within 30-days from the date of actual delivery.

NOTE 10: This item is **not** applicable to overflow portion of a shipment.

NOTE 11: Total compensation under this item shall be **limited** up to 100% of the adjusted transportation charge.

EXCEPTION: Provisions of this item apply in lieu of Item 70 (Guaranteed Pickup and Delivery).

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R ITEM 5099
BINDING ESTIMATE

Option "B – Bound" - Binding Estimate Price:

On all Containerized Shipments moving under this Section, carrier will **only** provide a **BINDING ESTIMATE PRICE** for transportation and other services pertaining to the containerized shipment, subject to the following notes:

NOTE 1: Binding estimate **must be in writing** and **signed** by representative of both the customer and carrier.

NOTE 2: The binding estimate (or revision thereto), which is made under the provisions of this item, shall remain **effective** and **binding** for a **period of up to 60 days** after the date on which the binding estimate (or revised binding estimate) is initially presented to the customer. The length of the effective time period of the binding estimate shall be determined by the expiration date shown on the binding estimate or the end of the 60th day after initial presentation of the binding estimate (or revised binding estimate) to the customer, whichever date is earlier.

NOTE 3: The binding estimate is **LIMITED** to the **origin** and **destination** and **additional stops** (if any), shown on the binding estimate. The binding estimate is **FURTHER LIMITED** to the **quantities** and/or **services** specified in the binding estimate. The binding estimate ***may be revised***, by mutual agreement in writing, between the customer and carrier at any time during the period that the binding estimate is in effect up to and including the commencement of the loading of the shipment for transportation.

If, **prior to loading**, the origin, destination, additional stops, quantities and/or services, or any part thereof, have been added, changed or deleted by the customer, carrier is **not** required to honor the original estimate. At that point carrier **must** do one of the following:

a. Negotiate a new binding estimate or an Addendum to the original estimate.
b. Reaffirm the original binding estimate.
c. Refuse to handle the shipment.

Any of the following services which are **NOT** included in the binding estimate, **but** which are either **requested by the customer** OR **are necessary to accomplish delivery** and are performed by carrier at **destination**, will be assessed at the **tariff rate level in effect** at the **time the binding estimate was signed**.

These additional services are as follows:

- ✓ **Item 105** ….. Debris Removal - Post Delivery
- ✓ **Item 5115** ... Stopoffs or Diversions
- ✓ **Item 5120** ... Extra Labor; Waiting Time; and Special Services *(i.e. Disassembling & Reassembling / Rigging, Hoisting & Lowering, etc.)*
- ✓ **Item 5125** ... Shuttles
- ✓ **Item 155** ….. Ferry, Island and Service [Remote Location] Charge
- ✓ **Item 5175** ... Overtime Unloading
- ✓ **Item 5185** ... Storage-In-Transit
- ✓ **Item 5210** ... Container Delivery Beyond 50 Miles of Carrier's Warehouse Facility

If carrier performs any of the above services, which are in addition to the services **included** in the binding estimate amount, the shipment **must** be relinquished to the individual customer upon payment of the binding estimate amount, except for charges for diversions, which **must** be paid by customer at the time of delivery of the shipment in addition to other estimated charges. The balance of any remaining charges **must** be billed to the customer within 15 days of the date of delivery and shall be due within 30 days of the presentation of the Description of Actual Charges (Freight Bill).

NOTE 4: The provisions of this item will be applicable on shipments moving BETWEEN points in the UNITED STATES (except AK & HI).

NOTE 5: The provisions of Item 4 (Basis of Weight) will **not** be applicable to shipments transported pursuant to this item.

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R ITEM 5099 (Cont.)
BINDING ESTIMATE

Option "B – Bound" - Binding Estimate Price (Cont.):

NOTE 6: The binding estimate price will **not** include charges for services provided under Item 35 (Third Party Services) of any kind.

EXCEPTION: Provisions of this item apply in lieu of Item 98 (Binding Estimate – On Point Price Certainty) and Item 99 (Binding Estimate).

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R ITEM 5105
PACKING & UNPACKING (FULL SERVICE) – OVERTIME

Full Service (regular time) Packing & Unpacking is **included** as part of the Containerized Shipment transportation charge (See Item 5002, Part A [Origin] and Part B [Destination]). Overtime charges are applicable at the location where the service is provided when carrier performs overtime full packing and/or overtime full unpacking service for the shipment (See Note 1).

Please refer to the software portion of this tariff for the rates and charges for this **PACKING & UNPACKING (FULL SERVICE) – OVERTIME** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

Full Service Packing **includes** all cartons being furnished by the carrier and the packing of such cartons by the carrier for interstate transportation (See Note 2). All cartons remain the property of the customer. Full Service Unpacking (which includes disposal of such cartons, if requested) at time of delivery only is also included. If the carrier is requested to perform full service unpacking on a date after the date of delivery, a minimum charge **will be applied**.

Full Service Packing & Unpacking (regular & overtime) charges do **not** include any Crating or Uncrating service (See Item 105, Part 4) or any Carton & Packing and Unpacking service for LCD / Plasma [Flat Screen] Televisions (See Item 105, Part 2).

NOTE 1: **Overtime Hours.** Overtime charges for Full Service Packing and/or Full Service Unpacking are applicable when service is performed on any Saturdays, Sundays or Holidays, or between the hours of 5:00 p.m. and 8:00 a.m. Mondays through Fridays.

NOTE 2: **Repacking Shipper Cartons under Overtime Full Packing Service.** When necessary to provide safe transportation of packed items, the carrier is required to repack cartons that have been packed by the shipper, Item 5120 (Extra Labor) rates will be applicable for the time spent unpacking such shipper-packed cartons *[the Item 5120 (Extra Labor), charges are applicable ONLY for the time spent opening and removing the contents of the shipper-packed cartons; no additional repacking or carton charges are applicable for such cartons because these charges are already **included** in the Full Service Packing charges for the shipment]*.

EXCEPTION: Provisions of this item apply in lieu of Item 105 (Carton Service [Part 1 – Full Service Packing]) overtime provisions only.

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R ITEM 5115
EXTRA STOPS

At the request of the consignee, consignor or owner, extra stops or calls will be made at locations necessary to accomplish the extra pickup or extra delivery of portions of the shipment.

Please refer to the software portion of the tariff for the rates and charges for this **EXTRA STOPS** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

Extra stops or calls are for one additional pickup made after the first pickup AND/OR for one additional delivery made prior to the final delivery of the shipment. Each such extra stop or call shall constitute an extra pickup or delivery. An **extra stopoff fee** will be applicable for each extra pickup or delivery that is performed, in addition to the transportation charge.

When the Distance BETWEEN the Origin *or* Destination Residence AND the Extra Stop Location is:	The Applicable Charges Are:
Within 25 Miles	The **Extra Stop Charges** provided in the software portion of the tariff
Over 25 Miles - Up To 50 Miles	The **Extra Stop Charges PLUS** the **Additional Distance Hourly Rate** provided in the software portion of the tariff (See Note 1)
Over 50 Miles	(The provisions of this item are **NOT** applicable)

NOTE 1: The **hourly rate** for each stopoff beyond 25 miles will apply based upon round-trip travel time between origin residence and extra pickup and back to origin residence AND/OR between destination residence and extra delivery and back to destination residence. Hourly charge will **not** apply for any time required either loading at extra pickup and/or unloading at extra delivery. The charges provided include the charge for the pickup/delivery vehicle and labor.

NOTE 2: The rates for additional services performed in conjunction with any **extra pickup(s)** will be based on the additional service rates **applicable at shipment origin** (i.e., first pickup) and the rates for additional services performed in conjunction with any **extra delivery(s)** will be based on the additional service rates **applicable at shipment destination** (i.e., final delivery).

EXCEPTION: Provisions of this item apply in lieu of Item 115 (Extra Stops). See Item 115 for application on Diversions.

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R ITEM 5120
EXTRA LABOR and WAITING TIME

The **hourly rates** named herein will be applicable for services performed by the carrier, except as otherwise specified herein. Rates are determined based on the location where the service is performed, pursuant to the Stopoff provisions of Item 5115.

Please refer to the software portion of the tariff for the rates and charges for this **EXTRA LABOR** and **WAITING TIME** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

EXTRA LABOR:

Extra Labor charges are applicable when the carrier performs any services that are requested by the shipper or his agent, that are **not** included in the transportation charge and for which there are **no other** applicable charges in the tariff.

a) Extra labor charges are applicable **per worker** **per hour** on both a regular time and an overtime basis.

b) **Regular time** rates are applicable when service is provided between 8:00 a.m. and 5:00 p.m. Monday through Friday, excluding holidays (Refer to Item 44 for definition of Holidays).

c) **Overtime** hours are applicable when service is performed **(1)** between 5:00 p.m. and 8:00 a.m. Monday through Friday (excluding Holidays), **(2)** during any hour on Saturdays, Sundays or Holidays, or **(3)** during any hour on Good Friday when service is provided in the New York City area (Zip Codes 100,101,102,103,104,105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 124, 125, 126, and 127).

WAITING TIME:

Charges for waiting time are applicable on an **hourly basis** for each hour that the carrier provides waiting time service.

a) Charges for waiting time, when **not** the fault of the carrier, are applicable between the hours of 8:00 a.m. and 5:00 p.m. ONLY(see paragraph d). No time allowance applies for free waiting time either at origin or destination. Waiting time will be provided at the rates named herein, subject to the carrier's convenience. If carrier is unable to provide waiting time, the shipment may be placed into storage, pursuant to Item 17, and shipper will be responsible for paying storage-in-transit charges (Item 5185).

b) When the shipment is delivered from SIT under the provisions of Item 5210 of the tariff, the waiting time provisions provided in paragraph (a) will be applicable.

c) Charges are applicable **per hour** for each vehicle, each driver, and each helper furnished by the carrier, provided that waiting time will only be applicable for helpers after delivery has been scheduled and attempted, and then only for the balance of that same day. If the shipper requests waiting time before it is necessary to obtain helper(s), the labor charge for helpers will **not** be applied. Helpers are defined to include co-drivers and permanent helpers.

d) Charges are **not** applicable on Sundays, or on National or State holidays, except when a Sunday or holiday pickup or delivery is specifically requested by the shipper (Refer to Item 44 for definition of Holidays).

e) When the origin or destination of the shipment (or a portion thereof), is located at a point accessible only by the use of a **ferry**, see Item 155 (Ferry, Island and Service Charges) for application of waiting time.

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R ITEM 5120 (Cont.)
EXTRA LABOR and WAITING TIME

NOTE 1: If the carrier does **not possess personnel qualified to perform** the specific special service(s) requested, as described in this item, carrier will, upon request of the shipper or his agent, **engage a third party** to perform such service.

NOTE 2: All **third party charges** must be paid by the shipper, and are in **addition** to all other applicable tariff charges. Such charges will be advanced by the carrier under the provisions of Item 35 (Advancing Charges).

NOTE 3: The shipper is **required to furnish** (at the time of reconnecting or reassembling) any new hardware, nuts, bolts, other materials, etc., necessary to perform the service.

NOTE 4: For charges applicable for fractions of an hour for all services provided for in this item, refer to Item 22 (Hourly Rates).

EXCEPTION: Provisions of this item apply in lieu of Item 120 (Extra Labor and Waiting Time).

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R ITEM 5125
SHUTTLE SERVICE

When it is **physically impossible**, for the carrier to perform pickup of the shipment at the origin address or to complete the delivery of the shipment at the destination address with normally assigned road haul equipment, Shuttle Service charges **per number of container(s)** shall be applicable, for additional pickup or delivery services requested by the shipper, subject to the provisions of Item 33 (Impracticable Operations and Application of Shuttle Service).

Except as otherwise provided, Shuttle Service charges are applicable at the point where the service is performed, pursuant to the Stopoff provisions of Item 5115. The charges shown **include** the charge of the shuttle **vehicle** and **labor** required to perform the shuttle service. Other Additional Services may be applicable depending upon the circumstances and conditions at the pickup and delivery locations. These **include**, but are **not** limited to, Waiting Time (Item 5120), and Stopoffs (Item 5115).

Please refer to the software portion of this tariff for the rates and charges for this **SHUTTLE SERVICE** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

SHUTTLE SERVICE CHARGE:
The **per number of container(s)** charges provided are applicable when Shuttle Service is performed at **job sites (residences or storage locations)** that are **within 25 miles** of the **location (storage facility or rental facility)** where the shuttle vehicle is provided or obtained.

ADDITIONAL DISTANCE CHARGE:
If the distance **between** the **storage facility or the rental facility** where the shuttle vehicle is rented or obtained **and** the **job site** is **more than 25 miles**, an additional charge applies for each 25 miles (or fraction thereof). This charge is in **addition** to the shuttle charge otherwise provided for in this item *(If the distance between the storage facility or the rental facility and the job site is 25 miles or less, the Additional Distance Charge is **not** applicable)*.

1. When **Overtime Shuttle Service is requested** by the shipper, overtime charges are applicable when service is performed between 5:00 p.m. and 8:00 a.m., Monday through Friday, or at any time on Saturdays, Sundays and Holidays. Overtime charges will **not** be applicable when service is performed for carrier's convenience.

   The Overtime Shuttle Service Charges provided for herein are applicable **ONLY** for the shuttle service operation; refer to Item 5175 (Overtime Loading and Unloading Service) for additional overtime charges that may also be applicable.

2. Pursuant to Item 18 (Governing Publications) of the tariff, Mileage Guide 19 shall be used to determine the distance-based rates in this item.

NOTE: When shuttle services (within 25 miles) provided under this item are required at a point where the first three digits of the Zip Code starts with **100 – 102; 104; 110 – 114; 602; 603; or 606 – 608** the software portion of the tariff will charge a **"METRO"** shuttle charge, in lieu of normal shuttle service charge

EXCEPTION: Provisions of this item apply in lieu of Item 125 (Shuttle Service).

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R ITEM 5175
OVERTIME LOADING & UNLOADING SERVICE

Except as otherwise provided for and subject to applicable notes below, an additional charge **per number of container(s)** for each overtime loading or each overtime unloading shall be applicable at point where such service is performed, pursuant to the Stopoff provisions of Item 5115.

Please refer to the software portion of this tariff for the rates and charges for this **OVERTIME LOADING & UNLOADING SERVICE** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

Overtime loading and unloading charges **per number of container(s)** are applicable on all shipments when service is provided on **Saturdays, Sundays and/or Holidays** OR between the hours **5:00 p.m. and 8:00 a.m. on Mondays through Fridays** when this services is made necessary by:

1. Specific request of the shipper or his agent.
2. Landlord requirements.
3. Prevailing laws and ordinances.

NOTE 1: Overtime loading or unloading charges are **not** applicable when service is performed for carrier's convenience.

NOTE 2: Overtime loading or unloading services will be rendered only at the option of the carrier.

NOTE 3: Overtime loading or unloading services will be performed at a warehouse only when agreed to by the warehouseman.

NOTE 4: Overtime unloading charges are **not** applicable at destination when delivered to a storage facility.

NOTE 5: Overtime loading and unloading charges are also applicable on Good Friday when service is rendered on that day in the New York City area (Zip Codes 100,101,102,103,104,105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 124, 125, 126, and 127).

NOTE 6: The provisions of this item are **not** applicable when the overtime provisions of Item 5210 (Container Pickup and Delivery Charges – Shipments 51 Miles & Over) are applicable.

EXCEPTION: Provisions of this item apply in lieu of Item 175 (Overtime Loading & Unloading Service).

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R ITEM 5185
STORAGE-IN-TRANSIT

Storage-in-Transit charges are in dollars and cents **per each container**.

Storage-in-transit charges are applicable for each 15-day period (or fraction thereof) of storage, and are applicable each time storage-in-transit service is rendered. Storage days will **include** the day the container(s) are placed in storage, and the day container(s) are removed from storage (except as otherwise provided in Paragraph (e) of Item 17). If the container(s) goods are removed from storage on the same day they are placed in storage, the first 15-day storage period will be charged.



Please refer to the software portion of this tariff for the rates and charges for this **STORAGE-IN-TRANSIT** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: Carrier will provide Storage-In-Transit service at the **location requested** by the shipper (normally the county of origin or destination).

a. If storage facilities (carrier or foreign warehouse location) as requested are **not** available, shipper will be advised, and storage-in-transit will be effected at:

i. The nearest available facility (carrier or foreign warehouse location) OR
ii. Otherwise agreed facility. In which case, charges will be determined based upon the location of such agreed upon storage facility.

b. If carrier elects, for its **own convenience**, to provide Storage-In-Transit service at a location that was **not** requested OR agreed to by the shipper, charges will be determined based upon the location as requested or agreed to by the shipper.

NOTE 2: An SIT extended valuation **per container(s)** charge named in Item 5003 of the tariff will be charged for each storage period of 15-days (or fraction thereof), in addition to the charges named in this item.

NOTE 3: For other storage-in-transit provisions, see Item 17 of the Tariff. As information, any references within Item 17 (SIT) to Item 185 shall also be understood to include reference to Item 5185 herein.

NOTE 4: Provisions of Item 5210 (Container Pickup & Delivery Charges – 51 Miles & Over) will apply to any shipment delivering into or out of SIT where the distance between the customer's residence and carrier's warehouse facility exceeds 50 miles.

EXCEPTION: Provisions of this item apply in lieu of Item 185 (Storage-In-Transit).

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R ITEM 5210
CONTAINER PICKUP & DELIVERY CHARGES
(SHIPMENTS 51 MILES & OVER)

Container Pickup and Delivery charges are in dollars and cents **per hour**, applicable for shipments where the distance between the residence and carrier's warehouse facility is 51 miles or over. The charges **include** pickup or delivery only between residence and nearest carrier's warehouse facility located at origin or destination.

Please refer to the software portion of this tariff for the rates and charges for this **CONTAINER PICKUP & DELIVERY CHARGES (51 MILES & OVER)** item. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

When the Pickup or Delivery Distance Between the Carrier's Warehouse Facility And the Residence Location is:	The Applicable Charges Are:
1 To 50 Miles	The provisions of this item are **NOT** applicable. (In lieu of the provisions of this item, the tariff **Container Transportation Charge** of Section 5 includes this service)
51 Miles & Over	An Additional **Distance Hourly Rate** will apply for Container Pickup & Delivery as provided in the software portion of the tariff (See Note 1).

NOTE 1: An **hourly rate** for each Container Pickup or Delivery **51 miles and over** will apply based upon **round-trip** travel time between residence and carrier's warehouse facility. The hourly charge will **not** apply for any time spent either loading and/or unloading at either residence or carrier's warehouse. The charges provided include **both** the vehicle and labor (driver) required to pickup/deliver the shipping container.

NOTE 2: The additional distance hourly rates for Container Pickup or Delivery Service provided herein are applicable when the distance between the carrier's warehouse facility and the pickup or delivery location is over 50 miles; refer to Item 5175 (Overtime Loading and Unloading Service) for applicable overtime charges.

When shipper requests Overtime Container Pickup or Delivery Service, the overtime charges provided herein are applicable when service is performed between 5:00 p.m. and 8:00 a.m., Monday through Friday, or at any time on Saturdays, Sundays and Holidays. Overtime charges will **not** be charged when service is performed solely for carrier's convenience.

NOTE 3: Container Pickup and Delivery charges are applicable without additional valuation charges when the shipment is released to a value not exceeding 60 cents per pound per article or $20,000 per container with a $500 deductible. If the shipment is declared or released at a higher amount of valuation, the Valuation Charges provided for in Item 5003 are applicable in addition to the charges in this item.

NOTE 4: The Container Pickup and Delivery charges **include** the loading and unloading of the shipping container(s) and the transportation of the shipping container(s) from or to the carrier's warehouse facility, but do **not** include any other Additional Services named in the tariff.

NOTE 5: Pursuant to Item 18 (Governing Publications) of the tariff, Mileage Guide 19 shall be used to determine the round-trip distance-based rates between the storage facility and the residence.

EXCEPTION: Provisions of this item apply in lieu of Item 210 (SIT Pickup or Delivery).

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SECTION 6
TRANSPORTATION CHARGES

APPLICATION

GOVERNING PROVISIONS OF THIS SECTION:

1) For application of transportation charges, see Item 100 (Application of Transportation Charges & Additional Services) and Item 16 (Transportation Charge Rate Schedule).

2) Charges in this Section apply on shipments of Household Goods **C** (loose-loaded) consisting entirely of articles as embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format).

EXCEPTIONS:

Charges in this Section will **NOT** apply on:

1) Shipments **BETWEEN** the points named in this Section, when shipment originates at a carrier's port facility and is destined to a carrier's port facility; or

2) **C** Shipments of Containerized household goods moving under Section 5 of the tariff.

CHARGES IN THIS SECTION APPLY ON SHIPMENTS TRANSPORTED:

- ❑ **BETWEEN** carriers port facility (i.e., point of embarkation or debarkation) located at **Seattle, WA** *or* **Tacoma, WA** **AND** carriers **Alaskan** port facility (i.e., point of embarkation or debarkation) and any point within a 14-mile radius of the named **Alaskan** port facility, which follows:
  - o **Anchorage, AK**
  - o **Cordova, AK**
  - o **Fairbanks, AK**
  - o **Juneau, AK**
  - o **Ketchican, AK**
  - o **Kodiak, AK**
  - o **Petersburg, AK**
  - o **Sitka, AK**
  - o **Wrangell, AK**
- ❑ The Section 6 (Water) rates are applicable as part of a continuous movement, only in conjunction with a shipment having a *prior or subsequent movement* under Section 3 or 4.



Please refer to the software portion of this tariff for the rates and charges for the applicable **SECTION 6 TRANSPORTATION CHARGE**. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: See Section 7 (Land) rates for application and charges to apply **FROM** or **TO** *Alaskan points* that are either **a) not** named in this section *or* **b)** are Alaskan points beyond the 14-mile radius of the named Alaskan port.

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SECTION 7
TRANSPORTATION CHARGES

APPLICATION

GOVERNING PROVISIONS OF THIS SECTION:

1) For application of transportation charges, see Item 100 (Application of Transportation Charges & Additional Services) and Item 16 (Transportation Charge Rate Schedule).

2) Charges in this Section apply on shipments of Household Goods **C** (loose-loaded) consisting entirely of articles as embraced in Item 1 (Application of Tariff to Household Goods & Electronic Format).

3) These charges may *also* apply on Pickup or Delivery of Storage-In-Transit shipments as provided for in Item 17, subject to the provisions of Item 210.

EXCEPTIONS:

Charges in this Section will **NOT** apply on:

1) **C** Shipments of Containerized household goods moving under Section 5 of the tariff.

CHARGES IN THIS SECTION APPLY ON SHIPMENTS TRANSPORTED:

- **BETWEEN** all points in **Alaska** (other than those named in Section 6).
- Section 7 (Land) rates only apply to shipments having a *prior or subsequent movement* under Section 6 and also Section 3 or 4.

Please refer to the software portion of this tariff for the rates and charges for the applicable **SECTION 7 TRANSPORTATION CHARGE**. The amounts determined by the tariff software, which is available upon request, are incorporated herein.

NOTE 1: The applicable charges shall be determined by applying the charges in SECTION 6 **TO** the nearest point named therein in direction of movement, and adding thereto the applicable mileage charge based on the distance **BETWEEN** such point shown in SECTION 6 **AND** point of pickup or delivery *within Alaska*.

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For Informational Purposes Only:

When Containerized Do-It-Yourself (DIY) Plus service(s) have been requested by customer on a household goods shipment through Mayflower Transit, the shipment will be handled under Mayflower Transits' freight forwarding authority (FF-7137).

For rates and provisions that may apply for these Containerized DIY Plus services, please refer to Tariff No. UMC1 (STB UMFF 1), a freight forwarding tariff to which Mayflower Transit is a participating forwarder.

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C PAGES 106 thru 130

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C ITEM 10000
EXPLANATION OF ABBREVIATIONS & REFERENCE MARKS
(For Standard Use Throughout This Tariff)

U.S. STATE ABBREVIATIONS

AL	Alabama	**MT**	Montana
AK	Alaska	**NE**	Nebraska
AZ	Arizona	**NV**	Nevada
AR	Arkansas	**NH**	New Hampshire
CA	California	**NJ**	New Jersey
CO	Colorado	**NM**	New Mexico
CT	Connecticut	**NY**	New York
DC	District of Columbia	**NC**	North Carolina
DE	Delaware	**ND**	North Dakota
FL	Florida	**OH**	Ohio
GA	Georgia	**OK**	Oklahoma
HI	Hawaii	**OR**	Oregon
ID	Idaho	**PA**	Pennsylvania
IL	Illinois	**RI**	Rhode Island
IN	Indiana	**SC**	South Carolina
IA	Iowa	**SD**	South Dakota
KS	Kansas	**TN**	Tennessee
KY	Kentucky	**TX**	Texas
LA	Louisiana	**UT**	Utah
ME	Maine	**VT**	Vermont
MD	Maryland	**VA**	Virginia
MA	Massachusetts	**WA**	Washington
MI	Michigan	**WV**	West Virginia
MN	Minnesota	**WI**	Wisconsin
MS	Mississippi	**WY**	Wyoming
MO	Missouri		

CANADIAN PROVINCE & TERRITORY ABBREVIATIONS

AB	Alberta	**NU**	Nunavut
BC	British Columbia	**ON**	Ontario
MB	Manitoba	**PE**	Prince Edward Island
NB	New Brunswick	**QC**	Quebec
NL	Newfoundland and Labrador	**SK**	Saskatchewan
NS	Nova Scotia	**YT**	Yukon
NT	Northwest Territory		

(Item 10000 concluded on next page)

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C ITEM 10000 (Concluded)
EXPLANATION OF ABBREVIATIONS & REFERENCE MARKS

ADD or ADD'L	Additional	**M.C.**	Motor Carrier
AERM	Mayflower Transit, LLC	**MIN.**	Minimum
a.k.a.	Also Known As	**NO.**	Number
A.M. or a.m.	Ante Meridian	**O/T**	Overtime
Cu. Ft.	Cubic Foot	**PACK/UNPACK**	Packing or Unpacking
CN	Canada	**P/D**	Pickup or Delivery
COD	Collect on Delivery	**PK**	Packing
CONC	Concluded	**P.M. or p.m.**	Post Meridian
CONT	Continued	**REG**	Regular
CWT	Hundredweight	**SIT**	Storage-in-Transit
d/b/a/	Doing Business As	**STB**	Surface Transportation
DOT	Department of Transportation		Board
EA	Each	**Thru**	Through (Inclusive)
EAN	Except As Noted	**Transp.**	Transportation
EX. P/D	Extra Pickup or Delivery	**UNPK**	Unpacking
HGB	Household Goods Carriers'	**U.S.**	United States
	Bureau Committee	**USPS**	United States Postal Service
Inc	Inclusive	**W/T**	Waiting Time
Jct	Junction		
LB(S)	Pound(s)		
Load/Unload	Loading or Unloading		

REFERENCE MARKS

d	Denotes **DELETION**	**N**	Denotes **NO CHANGE** in rates
A	Denotes **INCREASE(s)**	**C**	Denotes **CHANGE**, which result in neither increases nor reductions in charges.
R	Denotes **REDUCTION(s)**		

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